

# Welcome to the My Business Support Help Page

## What is My Business?

- [My Business](#) is your online resource to fully manage your account. Examples are, equipment upgrades, plan changes, billing and more. This is the only way you can manage your account. Note: New Service and accessory orders are placed in the [Online Store](#)

## How do I access My Business?

- To access My Business click [here](#) or visit: <https://sso.verizonenterprise.com/>

## How do I register for My Business?

- Follow the steps below:
    1. Click [here](#) or visit: <https://sso.verizonenterprise.com/>
    2. Click on **Register for Account**
    3. Click **Register**
    4. Select **Account Manager**
    5. Enter your **account number**
    - 6 Enter your **mobile number**
    7. Enter **code** sent to your phone
    8. Enter your first and last name, your mobile number, and your Citi email, then click **Continue**
    9. Create your **user ID** and **password**, set up your **security questions**, check the box next to the **Terms and Conditions** and click "**Register**"
- \*\* . If you have any questions contact Business Support 1-866-868-3882

Screen shots of the registering process are below with the entries highlighted in yellow.

# Log in

to your business account

By **Password** By Device

User ID

[Forgot user ID?](#)

Password

[Forgot password?](#)

Remember my user ID

Log in

Need access? [Register for an account](#)

[Resend welcome email for My Business Wireless](#)

Manage your  
business account  
online anytime,  
anywhere.

Wireless	Wireline	Fios, phone & internet
<b>My Business for Wireless</b> Manage your Verizon wireless services on your schedule. Get the latest mobile devices and accessories, pay your bill, manage your data, run reports and get back to your business faster.	<b>Verizon Enterprise Center</b> Manage your Verizon wireline business accounts for enterprise, medium, and small business services. Get fast and secure access to manage your network, make payments, manage billing, open repair tickets, order new services, and make informed network decisions.	<b>My Business Wireline Fios, phone, internet &amp; TV</b> Manage multiple small business accounts with one User ID. Pay and view your bills, manage your existing services and order new solutions that fit your business needs.
<b>For products like</b> <ul style="list-style-type: none"><li>• Mobile phones and devices</li><li>• Total Mobile Protection</li><li>• Internet of Things</li><li>• One Talk</li><li>• Security, collaboration and productivity tools from our Business Solutions Store (BuSS)</li></ul>	<b>For products like</b> <ul style="list-style-type: none"><li>• Private IP</li><li>• Internet Dedicated Services</li><li>• Virtual Network Services</li><li>• CPE solutions</li><li>• Core Voice Services</li></ul>	<b>For products like</b> <ul style="list-style-type: none"><li>• Fios</li><li>• Basic Internet</li><li>• Business Phone</li><li>• Fios TV</li><li>• Small business solutions</li></ul>
<b>Learn more</b>	<b>Learn more</b>	<b>Learn more</b>
<b>Contact Admin</b> > <b>Register</b> <a href="#">How to register</a>	<b>Register using an invoice or invitation code</b> > <b>Register</b> <a href="#">How to register</a>	<b>Register</b>

< Back

## Register for My Business

Select your user type.

- End user**  
You can manage and view information about your line.
- Account manager**  
You can manage and view information about your company account(s).
- Company administrator (Primary Contact)**  
You are the one who signed the contract with Verizon. You can manage and view all information about your company profile.

Continue

Cancel

< Back

## Register for My Business

Enter your company's **account number**.

The account number is a 14 or 15-digit number that can be found on the top of your bill or invoice. [View sample bill](#)

Account number

Continue

Cancel

< Back

## Register for My Business

Enter your 10 digit Verizon business mobile number.

Verizon business mobile number

Once you register you can manage and view information about your company account.

Continue

Cancel

< Back

## Register for My Business

Verify your identity.

Enter the code you received on the number ending with \*\*\*.\*\*\*

Verification code

[Resend code](#)

Continue

Cancel