

# Live better with Verizon Mobile Protect.

From keeping you in touch with your favorite people to capturing special moments, your device does a lot. With **Verizon Mobile Protect**, you'll get \$0 cracked screen repair deductible, same day delivery and setup for replacement smartphones, a \$99 damage replacement deductible per claim, unlimited number of claims, and the ability to live a bit happier knowing you're protected when accidents happen.

Not applicable in New York or for New York customers



	Verizon Mobile Protect <sup>1</sup> (VMP)	Verizon Mobile Protect Multi-Device <sup>1</sup> (VMP MD)	Total Equipment Coverage <sup>†</sup> (TEC)	Wireless Phone Protection (WPP)	Verizon Extended Warranty <sup>2</sup> (EW)
<b>Monthly Price</b>	\$17/\$14*	\$60/\$50/ \$34 (depending on number of lines)	\$11.40/\$8.40*	\$7.25/\$4.25*	\$4.15
<b>NEW \$0 cracked screen repair deductible<sup>3</sup></b>	✓	✓	✓	✓	
<b>NEW Unlimited number of claims</b>	✓	✓ unlimited claims per registered line	✓	✓	✓
<b>NEW \$99 damage replacement deductible<sup>4</sup></b>	✓	✓	✓	✓	
<b>NEW Recover data, even if your smartphone is damaged<sup>5</sup></b>	✓	✓			
<b>Same day delivery and setup<sup>6</sup></b>	✓	✓			
<b>Fast battery replacements<sup>7</sup></b>	✓	✓	✓	✓ for Florida customers only	✓
<b>Coverage for loss, theft and damage<sup>8</sup></b>	✓	✓	✓	✓	
<b>Coverage for post-warranty malfunctions<sup>7</sup></b>	✓	✓	✓	✓ for Florida customers only	✓
<b>24/7 Tech Coach expert support</b>	✓	✓			
<b>Digital security and privacy features<sup>9</sup></b> Download required for Digital Secure & Call Filter apps.	✓	✓			
<b>Additional Coverage for VMP MD accounts with 4-20 lines with eligible devices<sup>10</sup></b> Only available with VMP MD for 4-20 lines. Max of 3 Additional Coverage registrations per account for a total of up to 6 registrations.		✓			

See back for more details.

Limitations and exclusions apply. For full program details, refer to the most recent nationwide brochure labeled VMPTERMS0423 or visit <https://www.verizon.com/support/device-protection-brochures/>



**Scan code to view full terms and conditions.**

\* Depending on device type.

† TEC consists of WPP and EW, each available separately. TEC is not available in Florida or for Florida customers.

<sup>1</sup> Verizon Mobile Protect consists of: Wireless Phone Protection, Verizon Extended Warranty, and Mobile Secure (each available separately). Lost, stolen or damaged device replacements are provided by Wireless Phone Protection, which is insurance coverage underwritten in Georgia by LM General Insurance Company (Boston, MA), in Indiana by Indiana Insurance Company (Boston, MA), in Louisiana by Liberty Personal Insurance Company (Boston, MA), in New Jersey by Liberty Mutual Mid-Atlantic Insurance Company (Boston, MA), and in all other states, Liberty Insurance Underwriters Inc. (Boston, MA) or one of its insurance company affiliates; in Florida, Wireless Phone Protection includes coverage for post-warranty malfunctions (damage replacement deductible and claim limit apply). Asurion Insurance Services, Inc. (in California, Agent License #OB35141; in Iowa, Agent license #1001000131), is the Agent and provides the claims servicing under this program. Except in Florida, repairs and replacements for post-warranty malfunctions are provided through the Verizon Extended Warranty program; the obligor of the Extended Warranty program is Verizon Wireless Services, LLC.

<sup>2</sup> EW is not available in Florida or for Florida customers.

<sup>3</sup> Select smartphones that only have a cracked front screen are eligible for cracked screen repair (smartphones with damage to the back glass or other damaged components beyond front glass are not eligible for cracked screen repair). Subject to parts availability, in select locations, which are subject to change at any time. Repairs are performed by an Asurion-certified technician and come with a 12-month limited warranty. Eligibility for cracked screen repair will be determined at time of claim approval. Visit [phoneclaim.com/verizon](http://phoneclaim.com/verizon) to check current device eligibility. This benefit is provided by Wireless Phone Protection.

<sup>4</sup> The \$99 damage deductible will apply for all damage that is ineligible for cracked screen repair. The \$99 damage deductible will not apply if your loss and theft deductible is under \$99. In such cases, the damage deductible will be the same as your loss and theft deductible.

<sup>5</sup> Data recovery services provide assistance with backing up data to your preferred cloud service at select uBreakiFix® by Asurion or Asurion Tech Repair & Solutions™ locations, subject to change. Services are available for select eligible devices, provided such device is functional and include, but are not limited to, downloading data from a storage backup. For select smartphones, data recovery services may include temporary repair of damaged smartphones in order to access limited data backup. These services do not include repair or replacement of such smartphone, and customer's smartphone may be returned in a different manner if necessary to access data for transfer. Ability to access and transfer data is not guaranteed and dependent on certain criteria, including the ability to connect to a network, access to cloud or data storage, and condition of device. This benefit is provided by Mobile Secure.

<sup>6</sup> All Same Day Delivery and Setup services (a benefit of Mobile Secure) are subject to the following: available in select locations, which are subject to change at any time, contingent on certain criteria, including customer location, technician availability, and inventory availability. Same Day Delivery and Setup for new devices is only available for devices purchased on [verizon.com](http://verizon.com), if presented as an option at the time of device purchase. Same Day Delivery and Setup for insurance replacements is available for select smartphones with approved claims, with eligibility determined at time of claim approval. Replacement device could be new or refurbished.

<sup>7</sup> Replacement or repair for post-warranty malfunctions is provided under Verizon Extended Warranty. Repairs are available in select locations, subject to parts and technician availability. Eligibility for repair will be determined at the point of Extended Warranty claim. If a repair option is not available for your model smartphone, you will be offered a replacement device and the Extended Warranty \$49 replacement fee will be waived. Verizon Extended Warranty is not available in Florida or for Florida customers. In Florida, extended warranty coverage is provided by the insurance program (damage replacement deductible and claim limit apply).

<sup>8</sup> Lost, stolen or damaged device replacements are provided by Wireless Phone Protection, which is insurance coverage underwritten in Georgia by LM General Insurance Company (Boston, MA), in Indiana by Indiana Insurance Company (Boston, MA), in Louisiana by Liberty Personal Insurance Company (Boston, MA), in New Jersey by Liberty Mutual Mid-Atlantic Insurance Company (Boston, MA), and in all other states, Liberty Insurance Underwriters Inc. (Boston, MA) or one of its insurance company affiliates; in Florida, Wireless Phone Protection includes coverage for post-warranty malfunctions (device replacement deductible and claim limit apply). Asurion Insurance Services, Inc. (in California, Agent License #OB35141; in Iowa, Agent license #1001000131), is the Agent and provides the claims servicing under this program. Except in Florida, repairs and replacements for post-warranty malfunctions are provided through the Verizon Extended Warranty program; the obligor of the Extended Warranty program is Verizon Wireless Services, LLC.

<sup>9</sup> Digital Secure: Only smartphones are eligible for most features. Select features may be accessed on tablets and computers. A smartphone is required to download the Digital Secure app. Select features may be accessed on tablets and computers. OS restrictions apply: Android 4.4+ & iOS 11+. Call Filter: Compatible smartphone required; features included vary by device. Tablets, smart watches and basic phones not supported. The following OS requirements apply: Android 9.4.0+ and iOS 2.1.1+. High-risk spam calls are automatically blocked and forwarded to voicemail. Download the Call Filter app to manage all settings and access custom control. These benefits are provided by Mobile Secure.

<sup>10</sup> Additional Coverage consists of Wireless Phone Protection and Verizon Extended Warranty. In Florida, Additional Coverage consists of Wireless Phone Protection.