

# With so many ways to connect, you're ready.

One Talk – not your typical business phone solution.

Flyer

**Your business is constantly evolving, so you need a phone and collaboration solution that can keep up. Verizon has you covered now and into the future.**

One Talk is a mobile-first business phone solution built for how you work today—connect with customers, employees and others in the office or on the go. Easily manage 50+ flexible business and user features from the Verizon One Talk web portal or mobile app.

**One Talk includes multiple user device options:**

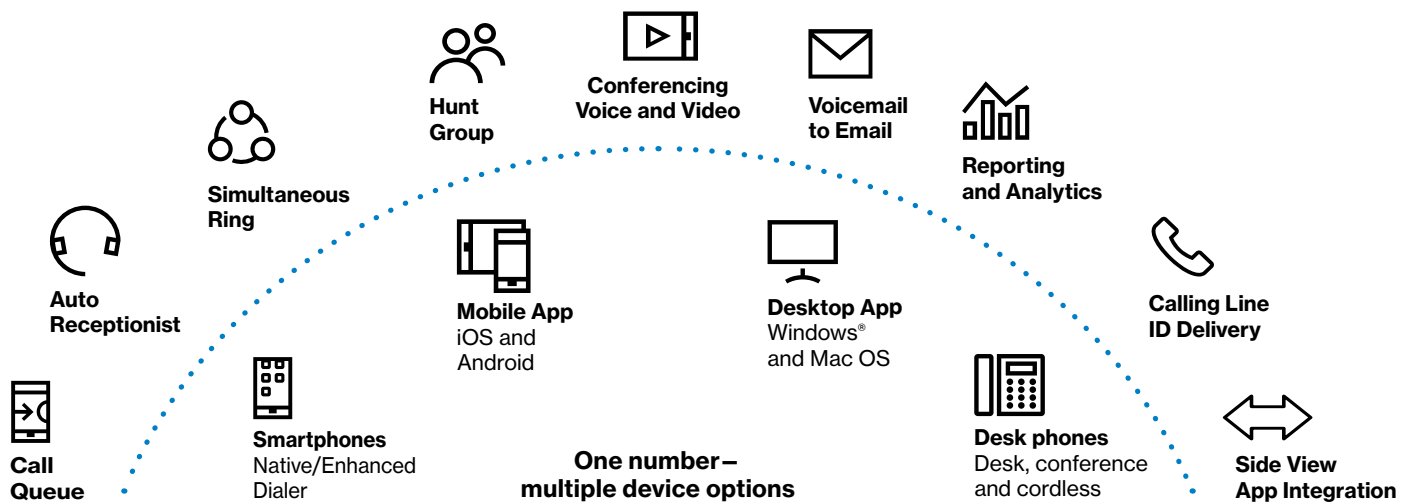
- **Smartphone Native Dialer.** Connect mobile employees to the office and customers from their smartphone native keypad—all over the reliable and award-winning Verizon network.
- **Desk, conference, and cordless Voice over IP (VoIP) phones.** Enhance calling and collaboration with a range of VoIP phones and accessories for your office-based employees.
- **Mobile App for smartphones and tablets.** Enable employees using business-owned or personal smartphones and tablets (Android® and iOS) to access One Talk features from a single number.

- **Desktop App.** Easily make and receive voice/video calls and SMS/text messages on your computer (PC or Mac®), similar to using your smartphone.

**One Talk has powerful features to enhance communications:**

- **Anywhere calling.** Provide flexibility and a better calling experience with business-grade features like Caller ID and Simultaneous Ring.
- **Easy collaboration.** Boost your employees' ability to collaborate more effectively with messaging (chat, SMS and IM) and video conferencing from BlueJeans by Verizon.
- **Engaging customer experience.** Connect callers to the people they need with features like Auto Receptionist, Hunt Group and more.
- **Side View business app integrations.** Mobile and Desktop Apps can display caller info including recent emails, past and upcoming meeting events and CRM account information.

## Powerful features designed for how you work today



## One Talk at a glance

Fifty-plus powerful features that help your employees and business stay connected, responsive and productive



### User features

- Anonymous Call Rejection
- Automatic Call Back
- Call Barge
- Call Forwarding
- Call Move
- Call Mute
- Call History
- Call Park/Retrieve
- Call Transfer (Direct or Consultative)
- Call Waiting
- Caller ID
- Caller ID Block
- Caller Name ID (optional additional cost)
- Call Return
- Conference Calling - 6-way
- Direct to Voicemail
- Do Not Disturb
- Extension Dialing
- HD Calling
- Hold
- Intercom
- Line Sharing
- Multiple Line
- Redial
- Remote Call Pickup
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Shared Call Appearance
- Simultaneous Ring
- Text Messaging (SMS/MMS)
- Video Calling (one-to-one)
- Voicemail (Audio, App or Voicemail to Email)



### Business features

- Account Codes
- Auto Receptionist
- Boss/Admin Line Bridging
- Business Directory for Desk Phones
- Busy Lamp Field
- Caller Line ID Delivery
- Call Queue
- Custom Ringback
- Group Call Park
- Group Forwarding
- Group Management
- Hunt Group – Voice and SMS (with Mobile App)
- International Authorization Codes
- Mobility
  - Native Dialer
  - Mobile App (Android or iOS)
  - Desktop App (PC or Mac)
- Music/Message on Hold
- Pre-alert Announcements
- Custom Ringback
- Remote Barge-in
- Remote Group Pickup
- Reporting and Analytics
- Scheduling
- Side View Business App Integrations
- Virtual On-Net Extensions

#### Learn more:

To learn more about One Talk, please contact your Verizon Business Account Manager or visit [onetalk.com](https://onetalk.com) >

