

# Meet your phone.

## SAMSUNG Galaxy J3 V

Para la versión en español, visite [verizonwireless.com/Support](http://verizonwireless.com/Support)

### About your phone



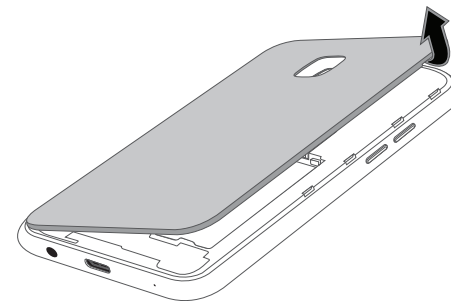
NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

### Setting up your phone

Your phone already has a SIM card installed.

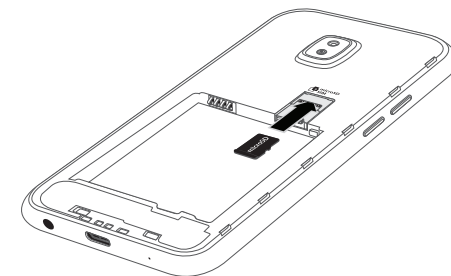
#### Remove the back cover

Hold the phone securely. Locate the cover release slot and carefully remove the cover.



#### Optional: Insert the microSD card

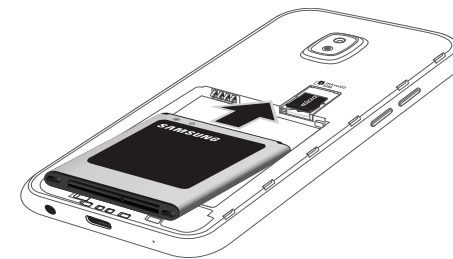
If you have a microSD card, slide it into the microSD card slot with the gold contacts facing down.



NOTE: The microSD card is sold separately.

#### Insert the battery

Insert the battery, making sure the gold contacts line up. Press down gently to secure.



#### Replace the back cover

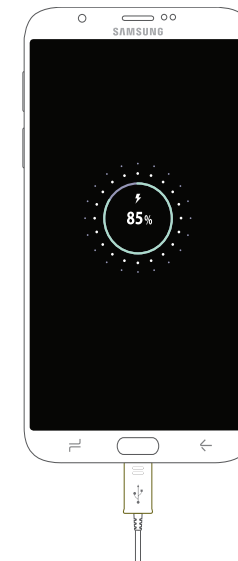
Place the cover over the back of the phone, and then press down along the edges to secure.



#### Charge your phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the USB/Charger port. Insert the larger end into the charger and plug it into an outlet.



WARNING: Use only charging devices and batteries that are approved by Samsung. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

## Using your phone

### Turning your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.

To turn it off, press and hold the **Power/Lock** button and follow the onscreen instructions.

### Locking/unlocking the screen

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

### Copying content from your old phone

For help transferring contacts, photos and other content from your old phone, visit:



[verizonwireless.com/Cloud](http://verizonwireless.com/Cloud).

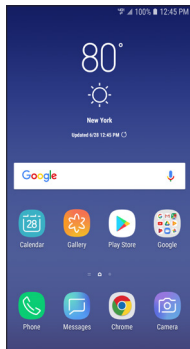
### Home screen mode

You can select one of the two modes: Easy or Standard. The instructions in this guide are written for Standard mode.

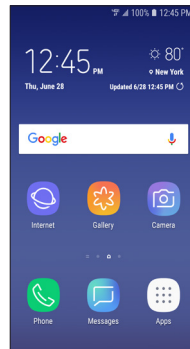
Standard mode is for users who are familiar with Android.

Easy mode is a simplified experience for the first-time smartphone user.

1.  >  From the Home screen, swipe up and tap **Settings > Display > Easy mode**.
2. Choose the mode you want to use and tap **Done**.



Standard mode

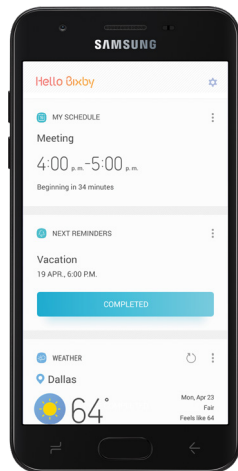


Easy mode


## Bixby


Bixby allows you to quickly set reminders, create voice dictation, search and access content on your phone and on the internet.

To launch Bixby, from the Home screen, swipe right.



## Learning more

 Use the Help feature to view your device user manual and other information on how to use your phone, including:


 Making calls



 Voicemail

 Sending texts


 Getting apps

 Taking photos


 Accessibility settings


 >  To open **Help**, from the Homescreen swipe up and tap **Settings > Help**.


 From your computer, visit: [verizonwireless.com/Support](http://verizonwireless.com/Support).

 Download a User Guide from [verizonwireless.com/Support](http://verizonwireless.com/Support) or call **888.987.HELP (4357)** to order a copy.

## Managing your account

 **My Verizon Mobile app**  
Manage your account, track your usage, edit account information, pay your bill and more.

 **International travel**  
For features and rates when outside the US, visit: [verizonwireless.com/International](http://verizonwireless.com/International).

 **Customer service**  
Call **800.922.0204**  
Twitter [@VZWSupport](https://twitter.com/VZWSupport)

## Additional information

**Your wireless device and third-party services**  
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

**Hearing aid compatibility information**  
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.