Meet your phone.

About your phone

Setting up your phone

Your phone already has a SIM card installed.

Insert the battery
Insert the battery, making sure the gold contacts line up. Press down gently to secure.

Remove the back cover
Remove the back cover. Hold the phone securely. Locate the cover release slot and carefully remove the cover.

Replace the back cover
Place the cover over the back of the phone, and then press down along the edges to secure.

Optional: Insert the microSD card
If you have a microSD card, slide it into the microSD card slot with the gold contacts facing down.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

USB/Charger port

Flash

Camera

Volume

Power button

Recent

Home

Back

USB/Charger port

NOTE: The microSD card is sold separately.

Para la versión en español, visite verizonwireless.com/Support

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Bixby

Bixby allows you to quickly set reminders, create voice dictation, search and access content on your phone and on the internet.

To launch Bixby, from the Home screen, swipe right.

Home screen mode

You can select one of the two modes: Easy or Standard. The instructions in this guide are written for Standard mode.

Standard mode is for users who are familiar with Android.

Easy mode is a simplified experience for the first-time smartphone user.

1. From the Home screen, swipe up and tap Settings > Display > Easy mode.
2. Choose the mode you want to use and tap Done.

Learning more

Use the Help feature to view your device user manual and other information on how to use your phone, including:

Making calls

Voicemail

Sending texts

Getting apps

Taking photos

Accessibility settings

To open Help, from the Home screen, swipe up and tap Settings > Help.

From your computer, visit verizonwireless.com/Support.

Download a User Guide from verizonwireless.com/Support or call 888.987.HELP (4357) to order a copy.

Managing your account

My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.

International travel

For features and rates when outside the US, visit: verizonwireless.com/International.

Customer service

Call 800.922.0204

Twitter @VZWSupport

Additional information

Your wireless device and the services associated with this wireless device, including any services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please read carefully all applicable terms, conditions and policies. Your mobile device and the services and features associated with your device may not be available in all areas.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or the manufacturer of this phone for information.

Your wireless device and the services associated with this wireless device, including any services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please read carefully all applicable terms, conditions and policies. Your mobile device and the services and features associated with your device may not be available in all areas.

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