Meet your phone.

About your phone

Setting up your phone

Your phone already has a SIM card installed.

Optional: Insert the microSD card

1. With the screen facing up, insert the tool that came with your phone into the hole on the SIM/microSD™ card tray to open it.

2. Insert the microSD card into the tray with the gold contacts facing down (as shown).

3. Carefully slide the tray back into place.

NOTE: The microSD card is sold separately.

Charge your phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the USB/Charger port. Insert the larger end into the charger and plug it into an outlet.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

NOTE: Use only charging devices and batteries that are approved by Samsung. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.
Using your phone

Turning your phone on/off
To turn your phone on, press and hold the Power/Lock button. To turn it off, press and hold the Power/Lock button and follow the onscreen instructions.

Locking/unlocking the screen
To turn on your screen, press the Power/Lock button. Then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit: verizonwireless.com/Cloud.

Home screen mode
You can select one of the two modes: Easy or Standard. The instructions in this guide are written for Standard mode.

Standard mode is for users who are familiar with Android.

Easy mode is a simplified experience for the first-time smartphone user.

Using your phone

1. From the Home screen, swipe up and tap Settings > Display > Easy mode.
2. Choose the mode you want to use and tap Done.

Bixby
Bixby allows you to quickly set reminders, create voice dictation, search and access content on your phone and on the internet.

To launch Bixby, from the Home screen, swipe right.

Learning more
Use the Help feature to view your device user manual and other information on how to use your phone, including:

Making calls
Voicemail
Sending texts
Getting apps
Taking photos
Accessibility settings

From your computer, visit: verizonwireless.com/Support.

Downloading a User Guide from verizonwireless.com/Support or call 888.987.HELP (4357) to order a copy.

NOTE: Visit samsung.com/us/support/owners/app/Bixby, for more information about Bixby.

Managing your account

My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit: verizonwireless.com/International.

Customer service
Call 800.922.0204 Twitter @VZWSupport

Additional information
Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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