



7000 CENTRAL AVE SW
ALBUQUERQUE, NM 87121

Manage Your Account & View Your Usage Details	Account Number	Date Due
At vzw.com/mybusinessaccount		11/14/11
Invoice Number		

KEYLINE



LAND

AZ 85255-2574

Quick Bill Summary

Sep 20 – Oct 19

Previous Balance <i>(see back for details)</i>	\$395.05
Payment – Thank You	-\$395.05
Balance Forward	\$0.00
Monthly Access Charges	\$362.16
Usage Charges	
Voice	\$1.20
Messaging	\$0.00
Data	\$0.00
Verizon Wireless' Surcharges and Other Charges & Credits	\$30.86
Taxes, Governmental Surcharges & Fees	\$0.00
Total Current Charges	\$394.22

Total Charges Due by November 14, 2011 \$394.22

Pay from Wireless	Pay on the Web	Questions:
#PMT (#768)	At vzw.com/mybusinessaccount	1.800.922.0204 or *611 from your wireless

VW



Bill Date October 19, 2011
Account Number 00001
Invoice Number

LAND

AZ 85255-2574

Total Amount Due by November 14, 2011

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$394.22

\$.

PO BOX 660108
DALLAS, TX 75266-0108



Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

000010000394220000394222

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1- 866- 544- 0401.



Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

Explanation of Charges

Verizon Wireless' Surcharges

Verizon Wireless' Surcharges include charges to recover or help defray costs of taxes and of governmental charges and fees imposed on us, including a Regulatory Charge (which helps defray costs of various regulatory mandates, including government number administration and license fees) and a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover costs imposed on us by the government to support universal service, and may include other charges also related to our governmental costs. It also includes an Administrative Charge, which helps defray certain costs we incur, currently including (i) charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers, (ii) fees and assessments on network facilities and services, and (iii) certain costs and charges associated with proceedings related to new cell site construction. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Taxes, Governmental Surcharges and Fees

Includes sales, excise and other taxes and governmental surcharges and fees that we are required by law to bill customers. These taxes, surcharges and fees may change from time to time without notice.

Late Fee Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

Verizon Wireless' Other Charges and Credits

Includes charges for products and services, and credits owing.

Payments

Previous Balance	\$395.05
Payment – Thank You	
Payment Received 10/04/11	–395.05
Total Payments	–\$395.05
Balance Forward	\$.00

Correspondence Address: Verizon Wireless Customer Service 7000 Central Ave SW Albuquerque, NM 87121–2096

Automatic Payment Enrollment for Account:

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your check for this month's payment.

Changing your billing address for Account:

Use this space or sign in to My Verizon at www.verizonwireless.com to change the mailing address where we send your bill. If we do not have your most recent email address, provide it below and we'll use it to tell you important information about your Verizon Wireless service. Allow 2 billing cycles for the address change to take effect.

New Address _____
City _____
State/Zip _____
Daytime Phone _____ Evening Phone _____
Email _____

PLACE OF PRIMARY USE (PPU)

The home or business mailing address indicated to the left is for the person using the phone(s) and is the person's residential street address or primary business address

___YES ___ NO If "NO" or for multi-line accounts with more than one PPU address, please contact our Customer Service Department or visit our website to change the user's PPU address.



Invoice Number Account Number Date Due Page
 11/14/11 3 of 24

Overview of Lines

Charges for	Page Number	Account Charges and Credits	Monthly Access Charges	Usage Charges	Equipment Charges	VZW		Total Charges	Usage (minutes)					
						Surcharges and Other Credits	Taxes, Governmental Surcharges and Fees		Current Plan Allowance	Current Plan Usage	Mobile To Mobile Usage	Night and Weekend	Data Usage (Kilobytes)	Roaming Usage
-1321	4		\$20.00	--	--	\$3.33	\$0.00	\$23.33	--	7	45	37	--	--
3778	5		\$196.99	--	--	\$14.87	\$0.00	\$211.86	5500	33	10	25	8379KB	--
9948	7		\$49.99	--	--	\$4.16	\$0.00	\$54.15	--	1129	195	290	341,391KB	--
-2469	17		\$47.00	\$1.20	--	\$4.34	\$0.00	\$52.54	--	284	214	18	9019KB	--
-3862	23		\$48.18	--	--	\$4.16	\$0.00	\$52.34	--	292	455	19	1,613,439KB	--
Total Current Charges		\$0.00	\$362.16	\$1.20	\$0.00	\$30.86	\$0.00	\$394.22						



Summary for : 1321

Your Plan

Friends & Family20 S/P4 5500

\$20.00 monthly access charge
\$.25 per minute

Friends & Family

M2M National Unlimited

Unlimited Mobile to Mobile

UNL Night & Weekend Min

Unlimited OFFPEAK

Unlimited Text Messaging

Unlimited Text Message

UNL Picture/Video MSG

Unlimited monthly Picture & Video

Have more questions about your charges?
Get details for all your Usage Charges at
vzw.com/mybusinessaccount.

Charges

Monthly Access Charges

Friends & Family20 S/P4 5500 Add'l Line 10/20 – 11/19 20.00
\$20.00

Usage Charges

Voice		Allowance	Used	Billable	Cost
SharePlan	minutes	5500 (shared)	7	--	--
Mobile to Mobile	minutes	unlimited	45	--	--
Night/Weekend	minutes	unlimited	37	--	--
Total Voice					\$.00

Messaging

Text	messages	unlimited	44	--	--
Picture & Video	messages	unlimited	2	--	--
Total Messaging					\$.00

Total Usage Charges \$.00

Verizon Wireless' Surcharges

Fed Universal Service Charge .46
Regulatory Charge .16
Administrative Charge .83
AZ State 911 Fee .20
Scottsdale Trn Priv Sur on Tel .35
Maricopa Cnty Trn Priv Sur Tel .14
AZ Trans Priv Sur on Tele 1.19
\$3.33

Total Current Charges for 1321 \$23.33



Summary for : 3778

Your Plan

Friends & Family20 S/P 5500
 \$189.99 monthly access charge
 5500 monthly allowance minutes
 \$.25 per minute after allowance

Friends & Family

M2M National Unlimited
 Unlimited Mobile to Mobile

UNL Night & Weekend Min
 Unlimited OFFPEAK

Unlimited Text Messaging
 Unlimited Text Message

Unlimited PIX Select
 Unlimited Picture & Video

Pay As U Go Data Roam

Smartpack

BB – Personal–Bis Alt
 Unlimited monthly kilobyte

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Charges

Monthly Access Charges

Friends & Family20 S/P 5500 10/20 – 11/19	189.99
Alt Prm TEC Insurance – Asurion 10/20 – 11/19	7.00
	\$196.99

Usage Charges

Voice	Allowance	Used	Billable	Cost
SharePlan <i>minutes</i>	5500 (shared)	33	---	---
Friends & Family <i>minutes</i>	---	12	---	---
Mobile to Mobile <i>minutes</i>	unlimited	10	---	---
Night/Weekend <i>minutes</i>	unlimited	25	---	---
Total Voice				\$.00

Messaging

Text <i>messages</i>	unlimited	64	---	---
Picture & Video <i>messages</i>	unlimited	2	---	---
Total Messaging				\$.00

Data

Kilobyte Usage <i>kilobytes</i>	unlimited	8379	---	---
Total Data				\$.00

Total Usage Charges \$.00

Verizon Wireless' Surcharges

Fed Universal Service Charge	2.98
Regulatory Charge	.16
Administrative Charge	.83
AZ State 911 Fee	.20
Scottsdale Trn Priv Sur on Tel	2.22
Maricopa Cnty Trn Priv Sur Tel	.95
AZ Trans Priv Sur on Tele	7.53
	\$14.87

Total Current Charges for : -3778 \$211.86



Summary for

:

9948

Your Plan

Friends & Family20 S/P 5500
 \$40.00 monthly access charge
 \$.25 per minute

Friends & Family

M2M National Unlimited
 Unlimited Mobile to Mobile

UNL Night & Weekend Min
 Unlimited OFFPEAK

Unlimited Text Messaging
 Unlimited Text Message

Smartpack

Email & Data Personal VZ
 Unlimited monthly kilobyte

UNL Picture/Video MSG
 Unlimited monthly Picture & Video

Have more questions about your charges?
 Get details for all your Usage Charges at
vzw.com/mybusinessaccount.

Charges

Monthly Access Charges

Friends & Family20 S/P 5500 Add'l Line 10/20 – 11/19	40.00
TEC Asurion \$9.99 – Asurion 10/20 – 11/19	9.99
	\$49.99

Usage Charges

Voice		Allowance	Used	Billable	Cost
SharePlan	minutes	5500 (shared)	1129	---	---
Friends & Family	minutes	---	450	---	---
Mobile to Mobile	minutes	unlimited	195	---	---
Night/Weekend	minutes	unlimited	290	---	---
Total Voice					\$.00

Messaging

Text	messages	unlimited	1487	---	---
Picture & Video	messages	unlimited	92	---	---
Total Messaging					\$.00

Data

Kilobyte Usage	kilobytes	unlimited	341,391	---	---
Total Data					\$.00

Total Usage Charges

\$.00

Verizon Wireless' Surcharges

Fed Universal Service Charge	.65
Regulatory Charge	.16
Administrative Charge	.83
AZ State 911 Fee	.20
Scottsdale Trn Priv Sur on Tel	.48
Maricopa Cnty Trn Priv Sur Tel	.20
AZ Trans Priv Sur on Tele	1.64
	\$4.16

Total Current Charges for

9948

\$54.15



Summary for : 2469

Your Plan

Friends & Family20 S/P 5500
 \$40.00 monthly access charge
 \$.25 per minute

Friends & Family

M2M National Unlimited
 Unlimited Mobile to Mobile

UNL Night & Weekend Min
 Unlimited OFFPEAK

Unlimited Text Messaging
 Unlimited Text Message

Smartpack

Email & Data Personal VZ
 Unlimited monthly kilobyte

UNL Picture/Video MSG
 Unlimited monthly Picture & Video

Have more questions about your charges?
 Get details for all your Usage Charges at
vzw.com/mybusinessaccount.

Charges

Monthly Access Charges

Friends & Family20 S/P 5500 Add'l Line 10/20 – 11/19	40.00
Alt Prm TEC Insurance – Asurion 10/20 – 11/19	7.00
	\$47.00

Usage Charges

Voice	Allowance	Used	Billable	Cost
SharePlan <i>minutes</i>	5500 (shared)	284	---	---
Friends & Family <i>minutes</i>	---	36	---	---
Mobile to Mobile <i>minutes</i>	unlimited	214	---	---
Night/Weekend <i>minutes</i>	unlimited	18	---	---
Long Distance – Verizon Wireless				1.20
Total Voice				\$1.20

Messaging

Text <i>messages</i>	unlimited	9	---	---
Total Messaging				\$0.00

Data

Kilobyte Usage <i>kilobytes</i>	unlimited	9019	---	---
Total Data				\$0.00

Total Usage Charges \$1.20

Verizon Wireless' Surcharges

Fed Universal Service Charge	.83
Regulatory Charge	.16
Administrative Charge	.83
AZ State 911 Fee	.20
Scottsdale Trn Priv Sur on Tel	.48
Maricopa Cnty Trn Priv Sur Tel	.20
AZ Trans Priv Sur on Tele	1.64
	\$4.34

Total Current Charges for 2469 \$52.54



Summary for : 3862

Your Plan

Friends & Family20 S/P 5500
 \$40.00 monthly access charge
 \$.25 per minute

Friends & Family

M2M National Unlimited
 Unlimited Mobile to Mobile

UNL Night & Weekend Min
 Unlimited OFFPEAK

Unlimited Text Messaging
 Unlimited Text Message

Smartpack

Email & Data Personal VZ
 Unlimited monthly kilobyte

UNL Picture/Video MSG
 Unlimited monthly Picture & Video

Have more questions about your charges?
 Get details for all your Usage Charges at
vzw.com/mybusinessaccount.

Charges

Monthly Access Charges

Friends & Family20 S/P 5500 Add'l Line 10/20 – 11/19	40.00
WPP Asurion \$8.18 – Asurion 10/20 – 11/19	8.18
	\$48.18

Usage Charges

Voice	Allowance	Used	Billable	Cost
SharePlan <i>minutes</i>	5500 (shared)	292	---	---
Friends & Family <i>minutes</i>	---	22	---	---
Mobile to Mobile <i>minutes</i>	unlimited	455	---	---
Night/Weekend <i>minutes</i>	unlimited	19	---	---
Total Voice				\$0.00

Messaging

Text <i>messages</i>	unlimited	1653	---	---
Picture & Video <i>messages</i>	unlimited	79	---	---
Total Messaging				\$0.00

Data

Kilobyte Usage <i>kilobytes</i>	unlimited	1,613,439	--	--
Total Data				\$0.00

Total Usage Charges \$0.00

Verizon Wireless' Surcharges

Fed Universal Service Charge	.65
Regulatory Charge	.16
Administrative Charge	.83
AZ State 911 Fee	.20
Scottsdale Trn Priv Sur on Tel	.48
Maricopa Cnty Trn Priv Sur Tel	.20
AZ Trans Priv Sur on Tele	1.64
	\$4.16

Total Current Charges for 3862 \$52.34

Need-to-Know Information

Limiting Notations On Payments

Written notations included with or on your payment cannot be reviewed when bills are processed and will not be honored. Please send such notated payment and any accompanying correspondence to the Correspondence Address on Page 2 of your bill.

Electronic Fund Transfer (EFT)

Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. An EFT may be withdrawn from your account the same day you make your payment and your check is not returned to you. If you want to be excluded from EFT, please call 1-866-544-0401. If payment is returned unpaid, you authorized us to collect an additional \$25 fee through EFT from your account.

Experiencing A Problem With Your Verizon Wireless Device?

Just contact us toll-free at 1-866-406-5154 from a landline phone. If we can't resolve the problem and the problem is caused by a manufacturing defect within the first year you own the device, we'll send you a Certified Like-New Replacement (either a like unit or one of comparable quality) right to your door.

Telecommunications Relay Service (TRS)

To contact Verizon Wireless using a TTY device, dial 711 to reach a Telecommunications Relay Service (TRS) operator to assist you in completing your call.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On October 1, the FUSC changed to 3.42 percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges changed to 15.3 percent. For more details, please call 1-888-684-1888.

We've Updated Our Privacy Policy

To read the new policy and a summary of the changes we have made, please visit www.verizon.com/privacy.