America’s most reliable 5G network is going Ultra!!!

5G Ultra Wideband is now in more and more places.

Most reliable 5G network based on more first place rankings in RootMetrics’ 5G data reliability assessments of 125 metro markets conducted in 2H 2021. Tested with best commercially available smartphones on three national mobile networks across all available network types, excluding C-band. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.
5G Get More Unlimited
Fully loaded, plus music.
5+ lines $50/line
4 lines $55/line
3 lines $65/line
2 lines $80/line
1 line $90/line
Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line. 1, 2

5G Play More Unlimited
For all your entertainment needs.
5+ lines $40/line
4 lines $45/line
3 lines $55/line
2 lines $70/line
1 line $80/line
Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line. 1, 2

5G Do More Unlimited
Staying mobile around the world.
5+ lines $40/line
4 lines $45/line
3 lines $55/line
2 lines $70/line
1 line $80/line
Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line. 1, 2

5G Ultra Wideband access included with a 5G phone 3
5G Nationwide 2
5G Nationwide 2
5G Nationwide 2
5G Nationwide 2

5G Ultra Wideband access included with a 5G phone 3
5G Nationwide 2
5G Nationwide 2
5G Nationwide 2
5G Nationwide 2

Hulu
Disney+ ESPN
Included 4
Included 4
Included 4
Included 4

Arcade or Google Play Pass
For 6 months 5
For 6 months 5
For 6 months 5
For 6 months 5

Music
For 6 months 6
For 6 months 6
For 6 months 6
For 6 months 6

TravelPass (1 day/mo)
50% off select Connected Device plans 10
600 GB of Verizon Cloud storage

600 GB of Verizon Cloud storage

Additional $20/line for smartphones still on a contract.
Max 10 lines. Auto Pay & paper-free billing req’d.

Over 5G UW. Depending on location, uploads over 5G UW or 4G LTE; uploads over 4G LTE will not count toward your 4G LTE data allowance.

Unlimited is going Ultra.
A network this good needs a plan to match. Verizon lets you Mix and Match Unlimited plans so you only pay for what you need.

All Unlimited plans include:
• Unlimited Talk & Text
• Mexico & Canada Talk, Text & Data 11
• Verizon Up Rewards
• Call Filter spam blocker

5G Ultra Wideband 4 features include:
• Unlimited 5G Ultra Wideband data
• Unlimited 4K-Quality HD streaming on capable devices

Save up to 50% on Verizon Home Internet.
Get up to $30 off/mo on Fios Gigabit OR
Connection Home Internet where available.

Get up to 50% off your Verizon 5G Home or LTE Home Internet plan where service is available (as low as $25/mo with Auto Pay).

Add a connected device to your Unlimited plan.
You can add a connected device—like a tablet, Mobile Hotspot, laptop or smartwatch—to any Mix and Match Unlimited plan. Connected devices get their own premium 5G Nationwide/4G LTE data and 5G Ultra Wideband data with select plans, with plans ranging from $10 to $80 depending on your needs. Get 50% off an Unlimited plan for a Mobile Hotspot, tablet or smartwatch for each smartphone line on Get More and Do More Unlimited.
• Tablets and laptops $20/mo for Unlimited or $30/mo for Unlimited Plus.
• Mobile Hotspots $20/mo for Essential, $40/mo for Plus, $60/mo for Pro and $80/mo for Premium.
• Smartwatches are $10/mo for Unlimited or Number Share Unlimited.

Connected Car offers two plans: Unlimited + In-Vehicle Wi-Fi for $20/mo or Connect Hum+ and Get Unlimited for $10/mo.

4 The Disney Bundle: Requires line activation on 5G Play More or 5G Get More Unlimited plans. The Disney Bundle includes Disney+, Hulu (ad-supported plan) and ESPN+. Must enroll with Verizon by 5.31.22. Access content from each service separately, and select ESPN+ content via Hulu. One offer per eligible Verizon account. © 2021 Disney and its related entities.

Disney+: Disney+ on us for 6 months from time of enrollment (must enroll with Verizon by 5.31.22); then auto-renews at $7.99+ tax/mo after promo period ends unless you cancel with Verizon. (For NM residents, Disney+ ends automatically after 6 months.) Add’l terms apply. One offer per eligible Verizon account.

Apple Music requires a subscription. Must enroll by 5.31.22.

Apple Music on US for 6 months from time of enrollment (must enroll with Verizon by 5.31.22); then auto-renews at $9.99+ tax/mo after promo period ends unless you cancel with Verizon. (For NM residents, Apple Music ends automatically after 6 mos.) Cancel anytime. Apple Music requires a subscription. Must enroll by 5.31.22.

11 World Data required. International data reduced to 2G speeds after 0.5 GB/day. If more than 50% of your talk, text or data usage in a 60-day period is in Mexico or Canada, use of services in those countries may be removed or limited.

1 20x46.
2 20x53.
2 20x79.
2 20x92.
1 264x423.
2 264x423.
2 264x423.
2 264x423.
2 264x423.
2 264x423.
Don’t need Unlimited?
Choose a size that works for you.

5 GB
starting at
$55*
for 1 line
(add up to 10 lines)

10 GB
starting at
$65*
for 1 line
(add up to 10 lines)

Cost includes $30 Account Access plus $25/mo/line on Auto Pay; $35/mo/line without Auto Pay. Auto Pay with bank account or debit card and paper-free billing required.

We pulled one over on overages.
Choose Safety Mode and stay online even after you’ve used all your data. With Safety Mode enabled, you won’t be charged overage. Instead, you’ll keep reduced speeds for basic data use like viewing a webpage or checking email.5

Your data is yours to keep.
If you don’t use your data, you won’t lose it. Carryover Data automatically rolls over your unused gigs to the end of the following month.

Both plans include:
• Unlimited Talk & Text
• Premium Data: 5G Nationwide/4G LTE
• Share data with up to 10 devices1 (switch sizes anytime)
• Unlimited International Messaging from the US
• Mobile Hotspot2 at no extra cost

Add your devices:
• Phones: $25/mo3 each with Auto Pay and paper-free billing; otherwise $35/mo
• Tablets/smartwatches/mobile hotspots/laptops and connected car: $10/mo each4
• Security camera: $5/mo each

Plan minutes are for domestic calls from within the Nationwide Voice Coverage Area. (Mexico and Canada are included without a daily fee on Get More, Do More, Play More and Start Unlimited plans.) Plan fees are billed monthly. Data overage billed $15/1 GB (rounded up to the nearest 1 GB). Taxes and fees apply.

Additional plans

Connected device plans
You can add a connected device – like a tablet, Mobile Hotspot, laptop or smartwatch – to any Mix and Match Unlimited plan. Connected devices get their own premium 5G Nationwide/4G LTE data and 5G Ultra Wideband data with select plans, with plans ranging from $10 to $80 depending on your needs.6 Get 50% off an Unlimited plan for a Mobile Hotspot, tablet or smartwatch for each smartphone line on Get More and Do More Unlimited.

Basic phones
Single Basic Phone Plan: a single-line plan with Unlimited Talk & Text for basic phones only, without Pay As You Go data rates.

Visit verizon.com/discount-program for details on our special discounts for military, veterans, nurses, teachers, first responders and students.

For additional plan information, see page 14. Please see international rates while traveling outside the US on page 7.
International plans

While in the US
With our international long-distance calling plans, you can choose unlimited calling or select a country and get an allowance of minutes every month.

<table>
<thead>
<tr>
<th>Plan</th>
<th>Price per line</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global Calling</td>
<td>$5</td>
<td>Make unlimited calls to Mexico and Canada from the US and discounted calls to an additional 220+ destinations.</td>
</tr>
<tr>
<td>Global Calling Plus</td>
<td>$15</td>
<td>Make unlimited calls from the US to landline phones in 60+ countries and mobile phones in 30+ countries, and make discounted calls to an additional 160+ destinations.</td>
</tr>
<tr>
<td>Global Choice</td>
<td>$10/mo per line, per country</td>
<td>Select a country and get up to 180 minutes per month. You'll also get discounted rates to 220+ destinations and unlimited calls to Mexico and Canada.</td>
</tr>
</tbody>
</table>

Visit vzw.com/ild for more information on our international long-distance plans.

If you choose not to add a plan, you'll be charged standard international long-distance rates starting from 49¢ per minute.

Sending a text or multimedia message is included in the Verizon Plan and all Unlimited plans.

Traveling outside the US
We have a range of options to choose from. If you want the freedom to use your device as you want while you're abroad, we recommend TravelPassSM.

1. TravelPass – for when you want to use your device as you wish
Stay in touch with what matters while traveling. With TravelPass, use your plan as you do at home. You only pay a daily fee on the days you use your phone. To add TravelPass, text TRAVEL to 4004. No need to do this if you're on 5G Start, 5G Play More, 5G Do More and 5G Get More Unlimited plans, as it's already added.

<table>
<thead>
<tr>
<th>Plan</th>
<th>Price Per Line</th>
<th>Domestically Included</th>
<th>Allowance</th>
</tr>
</thead>
<tbody>
<tr>
<td>TravelPass1,4</td>
<td>Daily fee/line</td>
<td>Domestic plan</td>
<td>Allowance</td>
</tr>
<tr>
<td>Mexico &amp; Canada</td>
<td>$5</td>
<td>All eligible plans that don't include Mexico &amp; Canada</td>
<td></td>
</tr>
<tr>
<td>185+ countries</td>
<td>$10</td>
<td>All eligible domestic plans</td>
<td></td>
</tr>
</tbody>
</table>

2. Monthly International Plan – perfect for trips of 10 days or more
Choose between a plan that automatically expires after one month or a recurring monthly plan.

<table>
<thead>
<tr>
<th>Plan</th>
<th>Monthly fee</th>
<th>Talk, text &amp; data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly International Plan</td>
<td>$100</td>
<td>• 5 GB data</td>
</tr>
<tr>
<td>in 185+ countries</td>
<td></td>
<td>• 250 minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• 1,000 texts sent</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Unlimited texts received5</td>
</tr>
</tbody>
</table>

Overages: 25¢/minute, 5¢/message and $20/GB.

3. Pay As You Go – if you don’t have a plan and you use your device abroad
Talk rates start at 99¢/min. Messaging is 50¢/text sent and 5¢/text received. Data for all countries is $2.05/MB.

Visit vzw.com/International for a complete list of destinations and rates.
Visit vzw.com/international for complete international coverage details.

1 World Device is required. Calls to international numbers, other than the country traveling in, will be charged standard international long-distance rates. 4G data speeds are available for the first 0.5 GB used in each 24-hour session; any additional data used will be reduced to 2G speeds for that 24-hour session. TravelPass service may be removed or data speeds may be slowed, if international talk, text or data usage exceeds 50% of total talk, text or data usage over any 60-day period.
2 When you have a plan with Unlimited Talk in the US, domestic airtime applies.
3 Rates vary by destination. See vzw.com/ild.
4 Not available on select plans.
5 Multimedia messages to/from Mexico and Canada numbers and text messages to/from Canada numbers deduct from your domestic messaging plan.
6 Multimedia messaging rates are the same as in the US, plus international data roaming charges. To see supported countries, go to vzw.com/international.

World-enabled device required to use your device outside the US.
## Optional services pricing

<table>
<thead>
<tr>
<th>Messaging per-use rates for plans without Unlimited Messaging</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Texts</strong>&lt;br&gt;20¢ per text sent (per recipient) or received (including Canada, Mexico, Puerto Rico and the US Virgin Islands)</td>
<td></td>
</tr>
<tr>
<td><strong>Multimedia messages</strong> (including picture, video, voice, audio, location, group and contact messages)</td>
<td>25¢ per multimedia message sent (per recipient) or received (including Canada, Mexico, Puerto Rico and US Virgin Islands)</td>
</tr>
<tr>
<td><strong>Push to Talk Plus</strong>&lt;br&gt;Push to Talk Plus calling when added to a basic or smartphone plan. Data usage may apply.1</td>
<td>$5/mo</td>
</tr>
<tr>
<td><strong>Family Safeguards</strong>&lt;br&gt;&lt;br&gt;<strong>Verizon Smart Family</strong>&lt;br&gt;Filter content that isn’t kid-friendly, monitor web and app activity, and pause the internet.</td>
<td>$4.99/mo</td>
</tr>
<tr>
<td><strong>Verizon Smart Family Premium</strong>&lt;br&gt;Includes Smart Family features, plus location. Locate children and monitor driving behavior with trip details like phone use, speeding, hard braking and crash detection.</td>
<td>$9.99/mo</td>
</tr>
<tr>
<td><strong>Voicemail</strong>&lt;br&gt;&lt;br&gt;<strong>Premium Visual Voicemail</strong>&lt;br&gt;Manage voice messages from your phone’s screen, enjoy a larger inbox, create up to 20 personal greetings, plus read your voicemails with Voicemail to Text.</td>
<td>$2.99/mo</td>
</tr>
<tr>
<td><strong>Voicemail to Text for iPhone</strong>&lt;br&gt;Have voice messages delivered to you as text messages so you can discreetly read your voice messages without listening to them.</td>
<td>$2.99/mo</td>
</tr>
<tr>
<td><strong>Information</strong>&lt;br&gt;&lt;br&gt;411 Search</td>
<td>$1.99/call</td>
</tr>
<tr>
<td><strong>Verizon Roadside Assistance</strong>&lt;br&gt;Monthly service3</td>
<td>$4.99/line</td>
</tr>
<tr>
<td><strong>Pay per use</strong></td>
<td>$89.95 using credit card at time of dispatch</td>
</tr>
<tr>
<td><strong>Detailed billing</strong>&lt;br&gt;Printed detailed bill</td>
<td>$1.99/mo per line (details available at no charge through My Verizon)</td>
</tr>
<tr>
<td><strong>Verizon Cloud</strong>4</td>
<td>&lt;br&gt;600 GB $5.99/mo per line (includes free shipping on Verizon Prints &amp; Gifts)</td>
</tr>
<tr>
<td><strong>Call Filter</strong>6</td>
<td>Call Filter: spam detection and blocking $0/mo per line</td>
</tr>
</tbody>
</table>

For Nationwide Messaging Plans designed specifically for deaf or hard-of-hearing customers, visit verizon.com/accessibility. Text and multimedia messages are billed when received, whether or not you open them. Data usage applies to Tones, VZ Navigator, Verizon Cloud, Verizon Smart Family Premium, Premium Visual Voicemail and Mobile Email, and will be charged according to your data package.

1 Data usage will be billed according to your data plan. Usage may vary; average is approximately 125 MB/mo. Not available with international plans, including Mexico & Canada.
2 Subject to additional terms and conditions, which can be viewed at verizon.com/support/verizon-smart-family-legal.
3 Coverage becomes effective 48 hours after enrollment in the program.
4 Verizon Cloud does not back up operating systems, settings, apps, emails, external drives and uncommon file types. Backup varies by operating platform. See verizon.com/support/verizon-cloud-faqs for service limitations.
5 Verizon Cloud is available on any Android and iOS smartphones and tablets and accessible on any PC or Mac.
6 Compatible device required; features included vary by device. High-risk spam calls are automatically blocked and forwarded to voicemail. Download the Call Filter app to access all settings; eligible devices may also manage block settings through My Verizon.
Download the My Verizon app.

Get protection.

Enjoy your mobile device worry-free with one of Verizon’s device protection options.

We offer many device protection options that provide coverage for loss, theft, damage (including liquid) and post-warranty malfunctions.

To learn about our device protection options, visit www.verizon.com/solutions-and-services/verizon-mobile-protect/.

To view the consumer device protection brochures, visit verizon.com/support/device-protection-legal/.

You have only 30 days from device activation to enroll in a device protection option.

This is the last warranty you’ll need for your connected home products.

Get protection, support and more for virtually all your home tech.

- Repair or replace eligible home products, no matter when or where you bought them.
- Get 2 in-home visits every 12 months for connected device setup, help with connectivity issues, etc.

To learn more about Verizon Home Device Protect, visit verizon.com/home/digital-security.

To view the Verizon Home Device Protect brochure, visit m.vzw.com/v-verizonhomedeviceprotect.
America’s most reliable 5G network is going Ultra!

For the latest 5G coverage details, visit verizon.com/coverage-map/.

Most reliable 5G network based on more first place rankings in RootMetrics' 5G data reliability assessments of 125 metro markets conducted in 2H 2021. Tested with best commercially available smartphones on three national mobile networks across all available network types, excluding C-band. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.

This map applies to voice and data plans and is a general prediction of where we expect to deliver outdoor service at least 90% of the time at the cell edge based on typical human walking speeds, without factoring in loading (i.e., the number of people simultaneously using the service in an area) or throughput. This map is not a guarantee of coverage, contains areas of no service, and may not reflect actual customer performance. Actual coverage may vary. Many things can affect the availability and quality of your service, including, but not limited to, network capacity, your device, terrain, buildings, foliage, weather, topography and other environmental considerations associated with radio technology. Your service may vary significantly within buildings. Coverage areas may include networks run by other carriers; some of the coverage depicted is based on their information and public sources, and we cannot guarantee its accuracy. Some devices may not be compatible with extended coverage areas depicted in the map.

5G Ultra Wideband available in select areas, and requires a 5G Ultra Wideband-capable device. 5G UW icon only displays on device in active 5G Ultra Wideband data session. 5G Ultra Wideband is provided using the best of Verizon's spectrum assets. Not all 5G devices are compatible with all of those assets and some devices may require software updates to be fully compatible. Check your device’s network compatibility.

5G Nationwide available in 2,700+ cities, and requires a 5G Nationwide-capable device. You’ll see a 5G icon when you’re in a 5G Nationwide coverage area. Not all 5G devices are compatible; devices manufactured before 2020 are not 5G Nationwide compatible. You will receive 4G LTE when 5G Nationwide isn’t available or your device isn’t compatible.

For more information regarding our network speeds, latency, and management practices (e.g., video optimization), please see verizon.com/about/our-company/network-performance and verizon.com/support/broadband-services/. For more details regarding our service plans and terms, please see verizon.com/support/important-plan-information/ and verizon.com/legal/notices/customer-agreement/.
Customer Agreement & important information

Additional plan information
Minimum contract term: Each line requires a month-to-month or two-year contract.

Activation/upgrade fees: Up to $35 per line.

Early termination fees: The early termination fee is $20 per line. Minimum contract term results from your purchase of an advanced device (e.g., a smartphone or netbook).

Taxes, surcharges and fees: The market you’re in determines taxes, fees, and surcharges, and Verizon Wireless surcharges (which are Verizon Wireless charges, not taxes). As of January 1, 2022, for service other than 5G Home and LTE Home (which are not subject to additional taxes, fees, or surcharges), these items can add between 6 cents per voice line, 6 cents per data-only line, and 14 cents per voice line, 6 cents per data-only line. Taxes, fees, and surcharges are subject to change. For more details on these charges, call 1.888.684.1888.

Business customers: Business customers who sign a Major Account Agreement should review that agreement to determine any applicable early termination, activation or upgrade fees.

Customer Agreement
(Para una copia de este documento en español, visite nuestro sitio web: espanol.verizon.com)

Thanks for choosing Verizon. In this Customer Agreement ("Agreement"), you’ll find important information about your wireless Service, including:

• Our liability if things don’t work as planned and how any disputes between us must be resolved in arbitration.

My Service
Your Service terms and conditions are part of this Agreement. Your Plan includes your monthly allowances and fees, and you agree to use them (your "Coverage Area"), and their monthly and pay-per-use charges. You can also subscribe to several Optional Services, which are offered in your service plan or equipment protection services.

Together, your Plan, features you use and any service plans or equipment protection services. Several Optional Services, like international (your "Coverage Area"), and their monthly and pay-per-use charges, are available online at verizon.com/support/important-terms and conditions for your Service are available served by the network Verizon owns and operates.

Optional Services you select are your Service. Together, your Plan, features you use and any service plans or equipment protection services.

My privacy
Accepting this Agreement means that you also agree to our Privacy Policy, which may be updated from time to time and describes the information we collect, how we use it and share it, and the choices you have about how certain information is used and shared. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent.

My wireless device
You acknowledge that device must comply with Federal Communications Commission regulations, be certified for use on our network and be compatible with our network. You acknowledge that we will be aware that we may change your wireless device’s software, application or programming remotely, without notice. This could affect your data rate, or how you’re programmed or use your wireless device. By activating Service that uses a SIM (Subscriber Identity Module) card, you acknowledge that we own the intellectual property and software in the SIM card, as well as the software and other data in the SIM card remotely and without notice, and may utilize any capacity in the SIM card for administrative, billing or other commercial purposes.

In order to mitigate theft and other fraudulent activity, newly purchased devices may be locked to work exclusively on the Verizon Network for 60 days. For more information, visit verizon.com/support/device-locking-policy.

Internet access
If you download or use applications, services or software provided by third parties (including voice applications), 911 or E911, or other calling functionality and services currently or subsequently offered by us or may not work at all. Please review all terms and conditions of such third-party products and services. You are responsible for any additional third-party information, content, applications or services you access, download or use on your device. You are responsible for any data communications charges and other internet security protections when accessing these third-party products or services.

For additional information, visit verizon.com/privacy-policy and verizon.com/content-filters/. For information about our network management practices, including how we manage and control internet access services, visit verizon.com/about/our-company/open-internet.

Where and how does Verizon wireless Service work?
Wireless devices use radio transmissions, so unfortunately you can’t get Service if your device isn’t turned on or in a Service area. You should also be aware that even within your Coverage Area, many things can affect the availability and quality of your Service, including the condition of your device, terrain, buildings, foliage and weather.

How does Verizon calculate my charges?
You agree to pay all access, usage and other applicable charges for all wireless device incurred. If multiple wireless devices are associated with your account, you agree to pay all charges incurred by users of those wireless devices. For charges based on the amount of time used or data sent or received, we’ll round up any fraction to the next full minute.

Customer Agreement & important information

Additional plan information
Minimum contract term: Each line requires a month-to-month or two-year contract.

Activation/upgrade fees: Up to $35 per line.

Early termination fees: The early termination fee is $20 per line. Minimum contract term results from your purchase of an advanced device (e.g., a smartphone or netbook).

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• Our liability if things don’t work as planned and how any disputes between us must be resolved in arbitration.

My Service
Your Service terms and conditions are part of this Agreement. Your Plan includes your monthly allowances and fees, and you agree to use them (your “Coverage Area”), and their monthly and pay-per-use charges. You can also subscribe to several Optional Services, which are offered in your service plan or equipment protection services.

Together, your Plan, features you use and any service plans or equipment protection services. Several Optional Services, like international (your “Coverage Area”), and their monthly and pay-per-use charges, are available online at verizon.com/support/important-terms and conditions for your Service are available served by the network Verizon owns and operates.

Optional Services you select are your Service. Together, your Plan, features you use and any service plans or equipment protection services.

My privacy
Accepting this Agreement means that you also agree to our Privacy Policy, which may be updated from time to time and describes the information we collect, how we use it and share it, and the choices you have about how certain information is used and shared. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices to your account know about this policy, and to obtain their consent.

My wireless device
You acknowledge that device must comply with Federal Communications Commission regulations, be certified for use on our network and be compatible with our network. You acknowledge that we will be aware that we may change your wireless device’s software, application or programming remotely, without notice. This could affect your data rate, or how you’re programmed or use your wireless device. By activating Service that uses a SIM (Subscriber Identity Module) card, you acknowledge that we own the intellectual property and software in the SIM card, as well as the software and other data in the SIM card remotely and without notice, and may utilize any capacity in the SIM card for administrative, billing or other commercial purposes.

In order to mitigate theft and other fraudulent activity, newly purchased devices may be locked to work exclusively on the Verizon Network for 60 days. For more information, visit verizon.com/support/device-locking-policy.

Internet access
If you download or use applications, services or software provided by third parties (including voice applications), 911 or E911, or other calling functionality and services currently or subsequently offered by us or may not work at all. Please review all terms and conditions of such third-party products and services. You are responsible for any additional third-party information, content, applications or services you access, download or use on your device. You are responsible for any data communications charges and other internet security protections when accessing these third-party products or services.

For additional information, visit verizon.com/privacy-policy and verizon.com/content-filters/. For information about our network management practices, including how we manage and control internet access services, visit verizon.com/about/our-company/open-internet.

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You agree to pay all access, usage and other applicable charges for all wireless device incurred. If multiple wireless devices are associated with your account, you agree to pay all charges incurred by users of those wireless devices. For charges based on the amount of time used or data sent or received, we’ll round up any fraction to the next full minute.
or, depending on how you’re billed for data usage, the next full megabyte or gigabyte. For outgoing calls, usage time starts when you first press Send or the call connects to a network, and for incoming calls, it starts when the call connects to a network (which may be before it rings). Usage time may end several seconds after you press End after the call, and this time will not count if tolls made on our network, we charge only for calls that are answered, including by machines. For Postpay Service, usage time may end right away and may be included in a later bill, but the usage will still count toward your allowance for the month when it actually occurred.

What charges are set by Verizon?

Our charges may also include Federal Universal Service, Regulatory access charges, and we may also include other charges related to our governmental costs. We set these charges; they aren’t taxes, they’re revenue. And, there may be exceptions related to anything the government does, they’re kept by us in whole or in part, and the amount, and what they pay for may change. For more information, visit verizon.com/support/surcharges/.

Government taxes, fees and surcharges

You may pay additional fees and surcharges set by federal, state and local governments. Please note that we may not always be able to notify you in advance of changes to these charges.

What is roaming?

We’re “roaming” whenever your wireless device connects to a network outside your Coverage Area. This connects to another carrier’s network, which could happen in your Coverage Area. There may be higher rates or extra charges (including roaming fees, tolls or calls that don’t connect), and your data service may be limited or slowed when roaming.

How can I prevent unintended charges on my bill or block spam calls?

Many services and applications are accessible on or through wireless devices, including purchases of games, music, streaming, and video. Some of these services are provided by Verizon. Others are provided by third parties that may offer the option to bill the charges to your Verizon bill or other methods of payment. Charges may be one-time or recurring. The amount and frequency of the charges will be determined by the third party and using your device or a device associated with your account at the time a purchase is made. If the purchaser chooses to have the charges billed to your account, such charges will become part of the amount due for that billing cycle. Verizon offers tools to block or restrict these services, and to block all billing for third-party services on your Verizon wireless bill, at verizon.com/myverizon.

Verizon automatically blocks in the network many calls that are highly likely to be illegal, such as calls from wiretappers or spammers that are not authorized to make outbound calls. Additionally, your Service includes access to optional blocking tools for unwanted content, including a Parental Filter service to which you may be auto-enrolled. This service sends to voicemail many calls we determine to be spam and you can adjust your spam filter preferences to block more or less calls. Visit verizon.com/about/responsibility/robocalls for more info.

How and when can I dispute charges?

If you’re a Postpay customer, you can dispute your bill within 180 days of receiving it, but unless otherwise provided by law or unless you’re disputing charges because your wireless device was lost or stolen, you still have to pay all charges until the dispute is resolved. If you’re a Prepaid customer or if we will charge you for items that are billed on your bill within 180 days of the date the disputed charge was incurred, YOU MAY CALL US TO DISPUTE A CHARGES (AND/OR SERVICE(S) FOR WHICH YOU WERE BILLED, BUT IF YOU WANT TO PRESERVE YOUR RIGHT TO BRING AN ARBITRATION OR SMALL CLAIMS CASE REGARDING SUCH CHARGE, YOU MUST WRITE TO US IN WRITING AS DESCRIBED ABOVE). If you’re a Prepaid customer and we applied to disputes related to charges tendered as payment in full for less than the full balance due, with respect to all delinquent amounts at the time of state that if you make a payment, or make a payment arrangement, through a call center representative, we may charge you an Agent Assistance Fee.

Backup Payment Agreement

When you identify the payment account or payment method that you want us to debit or charge in the event that your account is closed but the charges have been incurred, you agree to agree to pay Verizon for any remaining payment, credit, or debit card, you also agree that we may obtain updated account information from your card issuer or card network for that card. You also affirm that you have the authority to approve all charges to the designated payment account or payment method.

What if my wireless device gets lost or stolen?

We’re here to help. It’s important that you notify us if your device is lost or stolen. For any reason, you may not use the device and you and who you’re using the device for and what you’re paying for. Keep in mind that you may be held responsible for charges on the device if you didn’t report it, and you want a credit for any charges for that event, we’re happy to review your account activity and other records we consider. Keep in mind that you may be held responsible for the charges if you delayed reporting the loss or theft of the device, you don’t have to pay any charges you dispute while they are being investigated. If you are a California customer and we haven’t given you a courtesy suspension of recurring monthly charges during the past year, we’ll give you one for 30 days or until you replace or recover your wireless device, whichever comes first.

What are my rights for dropped calls or interrupted Service?

If you drop a call in your Coverage Area, we will refund it only if you ask. If your service is suspended or terminated, and the amounts and what they pay for may change. For more information, visit verizon.com/support/surcharges/.

Am I eligible for special discounts?

If you’re a Postpay customer, you may be eligible for a discount if you and remain affiliated with an organization allowed by Verizon Wireless to offer the discount. Unless your discount is through a government employee discount program, we may share certain information with the organization (including your name, your wireless telephone number and your total monthly charges) with your organization from time to time. We may adjust or remove your discount according to your organization’s agreement with us, and remove your discount if you fail to pay your account on time. Our charges are based on the eligibility requirements and any other terms or conditions applicable to your contract term expires. In any case, this won’t be considered to have a material adverse effect on your account or any line of service on your account, or any account manager on your account: (a) threaten, harass, or use vulgar and/or inappropriate language toward our representatives; (b) interfere with our operations; (c) “spam” or engage in other abusive messaging or calling; (d) modify your device from its manufacturer’s specifications; or (e) use your account or device to access or to any other network or other customers. We can also temporarily limit your Service for any operational or customer reasons.

DISCLAIMER OF WARRANTIES

We make no representations or warranties, express or implied, including, to the extent permitted by applicable law, any implied warranty of merchantability or fitness for a particular purpose. If you are a Postpay customer, we may change the way your wireless device, or any applications you access through your wireless device. We do not warrant that your wireless device or any of its features will work, that your device will not need occasional upgrades or modifications, or that it will continue to perform as described by network-related modifications, upgrades or similar activity.

WAIVERS AND LIMITATIONS OF LIABILITY

You and Verizon both agree to limit claims against each other. The maximum liability that means neither of us will claim any damages that are indirect, special, consequential, incidental, treble or punitive. For example, disabled damages include those arising out of a Service or device failure, unauthorized access or changes to your account or device, or the use of your account or device by others to authenticate, access or make changes to a third-party account, such as a voicemail, account, including changing passwords or transferring or withdrawing funds. This limitation and waiver will apply regardless of the theory or theory of liability. It also applies if you bring a claim against one of our suppliers, to the extent we would be responsible for that supplier for the claim. You agree we aren’t responsible for problems caused by you or others, or by any act of God. You also agree we will not be liable for lost or deleted voicemails or other messages, or for any information (like pictures) that gets lost or deleted if we fail to maintain your Service or if a wireless carrier is involved in any problem (for example, while you’re roaming), you also agree to any limitations of liability that it imposes.

HOW DO I RESOLVE DISPUTES WITH VERIZON?

WE HOPE TO MAKE YOU A HAPPY CUSTOMER, BUT IF THERE’S AN ISSUE THAT NEEDS TO BE RESOLVED, THIS SECTION OUTLINES WHAT’S EXPECTED OF BOTH OF US.
YOU AND VERIZON BOTH AGREE TO RESOLVE DISPUTES ONLY BY ARBITRATION OR IN SMALL CLAIMS COURT AS DISCUSSED BELOW. YOU UNDERSTAND THAT BY THIS AGREEMENT YOU ARE GIVING UP THE RIGHT TO BRING A CLAIM IN COURT OR IN ANY OTHER PROCEEDING OUT OF THIS AGREEMENT, OR FROM ANY EQUIPMENT, PRODUCTS AND SERVICES YOU RECEIVE FROM US, OR FROM CLAIMS FOR ANY SUCH PRODUCTS OR SERVICES, OR FROM OUR BILLING ADDRESS. FOR CLAIMS OVER $10,000, THE SMALL CLAIMS COURT IN THE STATE ENCOMPASSING YOUR BILLING ADDRESS WILL BE RESOLVED. IF THE CLAIM IS LESS THAN $10,000, YOU MAY OWE US FOR SUCH PRODUCTS OR SERVICES. YOU MAY HAVE TO THE ATTENTION OF THE NAME OF THE VERIZON WIRELESS DISPUTE RESOLUTION MANAGER, TO PROVIDE RELIEF WARRANTED BY THAT DISPUTE OR PART OF THE DISPUTE. THE ARBITRATION TRIBUNAL, IF THE ARBITRATOR DETERMINES THAT YOUR CLAIM WAS FILED FOR PURPOSES OF HARASSMENT OR IS PATIENTLY PRONING, THE ARBITRATOR WILL REQUIRE YOU TO REIMBURSE VERIZON FOR ANY FILING, ADMINISTRATIVE OR ARBITRATOR FEES CHARGED BY THE ARBITRATION. FOR CLAIMS OF $10,000 OR LESS, WE WILL PAY YOU UP TO $5,000, OR IF YOU HAVE NOTIFIED THE OTHER PARTY OF THE DISPUTE, THEN WE WILL PAY YOU ANY AMOUNT OF MONEY THAT'S MORE THAN OUR OFFER BUT LESS THAN $5,000, THEN WE WILL PAY YOU THE AMOUNT AWARDED. IN THAT CASE WE ALSO AGREE TO PAY ANY REASONABLE ATTORNEYS' FEES AND EXPENSES REGARDLESS OF WHETHER THE LAW REQUIRES IT FOR YOUR CASE. IF THE ARBITRATOR AWARDS YOU MORE THAN $5,000, THEN WE WILL PAY YOU ONLY THAT AMOUNT.

(2) UNLESS YOU AND VERIZON AGREE OTHERWISE, THE ARBITRATION WILL TAKE PLACE IN THE COUNTY OF YOUR BILLING ADDRESS. FOR CLAIMS OVER $10,000, THE AAA'S CONSUMER ARBITRATION RULES WILL APPLY, FOR CLAIMS OF $10,000 OR LESS, THE PARTY SEEKING ARBITRATION MUST CHOOSE EITHER THE AAA'S CONSUMER ARBITRATION RULES OR THE BBB'S RULES FOR BINDING ARBITRATION. THE RULES AND FEE INFORMATION FROM THE AAA (WWW.aaa.com) OR FROM US, CLAIMS OF $10,000 OR LESS, YOU CAN CHOOSE WHETHER YOU'D LIKE A PHONE CONFERENCE OR IN PERSON. FOR CLAIMS WITHIN THE JURISDICTIONAL LIMIT OF THE SMALL CLAIMS COURT IN THE STATE ENCOMPASSING THE AREA CODE OF YOUR WIRELESS PHONE NUMBER WHEN YOU ACCEPTED THIS AGREEMENT, OR FROM ANY OTHER CASE EXCEPT TO ENFORCE THE ARBITRATION. FOR CLAIMS OF $10,000 OR LESS, WE WILL PAY YOU UP TO $5,000, OR IF YOU HAVE NOTIFIED THE OTHER PARTY OF THE DISPUTE, THEN WE WILL PAY YOU ANY AMOUNT OF MONEY THAT'S MORE THAN OUR OFFER BUT LESS THAN $5,000, THEN WE WILL PAY YOU THE AMOUNT AWARDED. IN THAT CASE WE ALSO AGREE TO PAY ANY REASONABLE ATTORNEYS' FEES AND EXPENSES REGARDLESS OF WHETHER THE LAW REQUIRES IT FOR YOUR CASE. IF THE ARBITRATOR AWARDS YOU MORE THAN $5,000, THEN WE WILL PAY YOU ONLY THAT AMOUNT.

(3) THIS AGREEMENT DOESN'T ALLOW CLASS OR COLLECTIVE ARBITRATIONS EVEN IF THE AAA OR BBB PROCEDURES OR RULES PROVIDE FOR AN arBITRATION. IF YOU NEGOTIATE ANOTHER PROVISION OF THIS AGREEMENT, THE ARBITRATOR MAY ALLOW MONEY OR OTHER RELIEF TO THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THE CLAIM. THE AGREEMENT TO ARBITRATE CONTINUES TO APPLY EVEN AFTER YOU HAVE STOPPED RECEIVING SERVICES FROM US.

(4) IF EITHER OF US INTENDS TO SEEK ARBITRATION, THE PARTY SEEKING ARBITRATION MUST FIRST NOTIFY THE OTHER PARTY OF THE DISPUTE IN WRITING AT VERIZON'S ADDRESSES, AND WE WILL NOT SEEK RELIEF THROUGH THE SMALL CLAIMS COURT INSTEAD OF PROCEEDING TO ARBITRATION UNLESS YOU OR THE ARBITRATOR ISSUES AN ARBITRATION. NOTICE TO VERIZON SHOULD BE SENT TO VERIZON WIRELESS, ATTN: VERIZON WIRELESS, ONE VERIZON WAY, BASKING RIDGE, NJ 08720. THE NOTICE MUST INCLUDE ENOUGH INFORMATION TO ALLOW US TO IDENTIFY YOUR ACCOUNT HOLDER, THE MOBILE TELEPHONE NUMBER AT ISSUE, A DESCRIPTION OF THE CLAIM AND RELIEF THE THEORIES OF LIABILITY OR PRAYERS FOR RELIEF MAY BE MAINTAINED IN ANY ARBITRATION; ANY ARBITRATOR WILL HAVE AUTHORITY TO ENFORCE THE AGREEMENT. ANY QUESTION REGARDING THE ENFORCEABILITY OR INTERPRETATION OF THIS PARAGRAPH IS TO BE DECIDED BY A COURT AND NOT THE ARBITRATOR.

(5) YOU MAY, BUT ARE NOT OBLIGATED TO, MAKE A WRITTEN SETTLEMENT OFFER ANY TIME BEFORE OR DURING A HEARING. THE AMOUNT OR TERMS OF ANY SETTLEMENT OFFER MAY NOT BE DISCLOSED TO THE OTHER PARTY UNLESS THE ARBITRATOR ISSUES AN ARBITRATION. NOTICE TO VERIZON SHOULD BE SENT TO VERIZON WIRELESS, ATTN: VERIZON WIRELESS, ONE VERIZON WAY, BASKING RIDGE, NJ 08720. THE NOTICE MUST INCLUDE ENOUGH INFORMATION TO ALLOW US TO IDENTIFY YOUR ACCOUNT HOLDER, THE MOBILE TELEPHONE NUMBER AT ISSUE, A DESCRIPTION OF THE CLAIM AND RELIEF THE THEORIES OF LIABILITY OR PRAYERS FOR RELIEF MAY BE MAINTAINED IN ANY ARBITRATION; ANY ARBITRATOR WILL HAVE AUTHORITY TO ENFORCE THE AGREEMENT. ANY QUESTION REGARDING THE ENFORCEABILITY OR INTERPRETATION OF THIS PARAGRAPH IS TO BE DECIDED BY A COURT AND NOT THE ARBITRATOR.

(6) IF 25 OR MORE CUSTOMERS INITIATE ARBITRATION AGAINST VERIZON, WE MAY, BUT ARE NOT OBLIGATED TO, JOIN YOU TO A COLLECTIVE ARBITRATION. IF THE ARBITRATOR DETERMINES THAT YOUR CLAIM WAS FILED FOR PURPOSES OF HARASSMENT OR IS PATIENTLY PRONING, THE ARBITRATOR WILL REQUIRE YOU TO REIMBURSE VERIZON FOR ANY FILING, ADMINISTRATIVE OR ARBITRATOR FEES CHARGED BY THE ARBITRATION. FOR CLAIMS OF $10,000 OR LESS, WE WILL PAY YOU UP TO $5,000, OR IF YOU HAVE NOTIFIED THE OTHER PARTY OF THE DISPUTE, THEN WE WILL PAY YOU ANY AMOUNT OF MONEY THAT'S MORE THAN OUR OFFER BUT LESS THAN $5,000, THEN WE WILL PAY YOU THE AMOUNT AWARDED. IN THAT CASE WE ALSO AGREE TO PAY ANY REASONABLE ATTORNEYS' FEES AND EXPENSES REGARDLESS OF WHETHER THE LAW REQUIRES IT FOR YOUR CASE. IF THE ARBITRATOR AWARDS YOU MORE THAN $5,000, THEN WE WILL PAY YOU ONLY THAT AMOUNT.

(7) AN ARBITRATION AWARD AND ANY JUDGMENT CONFIRMING IT APPLY ONLY TO THE DISPUTE OR PART OF THE DISPUTE. ALL CASES AFTER THE CONCLUSION OF THE BELLWETHER PROCEEDING, EACH SIDE MAY PROCEED TO ARBITRATION FOR A SECOND BEING CASES THAT ARE SELECTED FOR PROCEEDING. COUNSEL FOR THE VERIZON WIRELESS CUSTOMERS AND COUNSEL FOR FUTURE CUSTOMERS BRINGING THE CLAIMS ARE THE SAME OR COORDINATED FOR THESE CUSTOMERS, THE CLAIMS SHALL PROCEED IN A COLLECTIVE ARBITRATION, PROCEEDING. COUNSEL FOR THE VERIZON WIRELESS CUSTOMERS AND COUNSEL FOR VERIZON WILL NOT BE THE SAME OR COORDINATED FOR THESE CUSTOMERS, THE CLAIMS SHALL PROCEED IN INDIVIDUAL ARBITRATION. THE ARBITRATOR WILL BE APPOINTED, BY NOTIFYING THE OTHER PARTY OF THE DISPUTE, THEN WE WILL PAY YOU ANY AMOUNT OF MONEY THAT'S MORE THAN OUR OFFER BUT LESS THAN $5,000, THEN WE WILL PAY YOU THE AMOUNT AWARDED. IN THAT CASE WE ALSO AGREE TO PAY ANY REASONABLE ATTORNEYS' FEES AND EXPENSES REGARDLESS OF WHETHER THE LAW REQUIRES IT FOR YOUR CASE. IF THE ARBITRATOR AWARDS YOU MORE THAN $5,000, THEN WE WILL PAY YOU ONLY THAT AMOUNT.

(8) IF FOR SOME REASON THE PROHIBITION ON CLASS OR COLLECTIVE ARBITRATIONS SET FORTH IN SUBSECTION (3) CANNOT BE ENFORCED AS TO ALL OR PART OF A DISPUTE, THEN THE AGREEMENT TO ARBITRATE WILL NOT APPLY ONLY TO THAT DISPUTE OR PART OF THE DISPUTE.

(9) IF FOR ANY REASON A CLAIM PROCEEDS IN COURT RATHER THAN THROUGH ARBITRATION, YOU AND VERIZON AGREE THAT THERE WILL NOT BE A JURY TRIAL. YOU AND VERIZON UNCONDITIONALLY WAIVE ANY RIGHT TO TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM ARISING OUT OF OR RELATING TO THIS AGREEMENT IN ANY WAY. IN THE EVENT OF LITIGATION, THIS PARAGRAPH MAY BE FILED TO SHOW A WRITTEN CONSENT TO A TRIAL OF THE COURT.

Important information

The services described in this brochure are subject to the following terms and conditions, as applicable.

• Credit approval required.
To block access to certain content or services, call Customer Service or visit verizon.com/myverizon, where you can block users on your account from using or making purchases in Games, Media & Movies, Music, and third-party applications and services.

When you call someone, his or her phone may show that you are not dialing or “out of service.” If you want to block this Caller ID, dial *67 before each call, or order per-call blocking (just dial *62) to use with any device. If you block a Caller ID for some of the numbers you call, such as toll-free numbers, then when you set up a Voicemail from your wireless phone, your account will be billed at regular plan rates, just as if you were making a regular call.

**700-Minute Plan for basic phones**

**Limited Mobile to Mobile Calling with Limited Night & Weekend allowances? If so, when then you make a call to Mobile to Mobile calls, your Night or Weekend hours, your allowance minutes will be used in the following order: 1) Mobile to Mobile Calling, 2) Night & Weekend, and 3) Anytime Allowance.**

**Data Services**

Verizon Wireless charges you for all data and content sent or received using our network (including any image, video, audio, or chat traffic). Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Additional charges may apply to applications or widgets periodically send and receive data in the background, without any action by the user. Data charges will be billed for such data use. Applications may automatically re-initiate data sessions without your pressing or clicking, or drawing power from the battery. Data sessions terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may be inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not flowing. Data sessions may use a data-only plan and use voice service, domestic voice calls will be billed at 25¢/minute.

We have implemented optimization technologies across our national network to transmit data files in a more efficient manner to benefit the greatest number of users. These techniques that may include video caching and sizing video files more minimally impact the appearance of the file as being indiscernible, the optimization process may include video caching and sizing video files more as promulgated by the departments of Commerce, Treasury or any other US government agency, that interferes with the network’s ability to fairly allocate capacity among users. Examples of prohibited usage include: (i) server devices or host computers may not be used to broadcast transmissions to multiple senders or recipients such that they could enable “bots” or similar routines (as set forth in more detail in the subsequent paragraph) that result in degradation network capacity or activity; (ii) “auto-responders” or “cancel-bots,” or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or email use by others; (iii) generating “spam” or unsolicited commercial or bulk email; (iv) any activity that adversely affects Verizon Wireless’ ability to maintain continuous active internet connections when a customer’s connection would otherwise be idle, or “keep alive” functions, unless the activity is permitted through Mobile Hotspot/tethering which is limited to the amount of data allocated with your plan. We may investigate, and may ask you to cease any violation of whether such usage violates the terms and conditions of your Service, the Customer Agreement, and any other applicable terms & conditions have been violated.

Further we reserve the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to modify, limit or slow the data usage by any termination service, or without notice, to avoid belief in data plans or features in a manner that adversely impacts our network.

We may monitor your compliance, or the compliance of other subscribers, with these terms and conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law.

**Unlimited Anytime Minutes**

Unlimited Anytime Minutes are for direct-dialed, uninterrupted live dialogue between two individuals, and are at your Party rates, auto-dialed calls, telemarketing and similar services are prohibited.

**Text and multimedia messaging**

Charging for text messages/products/products/messaging/html for the Text and Multimedia Messaging Terms and Conditions. Keep in mind that you may have to subscribe to, or use third-party applications that you may download. However, you should review any applicable third-party terms and conditions before subscribing to or using such services.

Verizon Wireless has the right, in its sole discretion, to refuse to pass or to remove any Name ID information that you believe is inappropriate due to abuse or other violations. Such violations may result in your service being limited, suspended or terminated. In such circumstances, you will not receive any inaccurate information to Verizon Wireless or a third-party provider, or misuse of your wireless device, or for any cause or wrongful obtain anything of value may also subject you to civil and criminal penalties.

**Push to Talk Plus**

Push to Talk Plus (PTT+) lets you deliver voice and multimedia to help keep your mobile workforce connected. PTT+ allows you to talk to other individuals or groups. PTT+ provides communication on Verizon’s 4G LTE and 5G networks or over Wi-Fi. PTT+ also gives you the ability to use push-to-talk and multimedia services and a smartphone, basic phone or tablet that’s compatible with Verizon PTT+. General use: To make a call tap the contact to select the one you want to start a PTT call. Release the PTT button to allow the other person on the call to take the floor. You will hear the person’s voice even if you have the call. If the PTT call icon turns a lighter shade of gray or you hear an error tone when holding the call, you have finished your PTT call. Wait for the floor control to be released (you will hear a release tone when the floor is open). To make a call tap the contact to select the group you wish to call from the group screen. Press and hold the PTT+ icon. All members will receive the call.

**Verizon Roadside Assistance**

Verizon Roadside Assistance service is available for legally registered light passenger vehicles (e.g., sedans, coupes, motorcycles, convertibles,
Verizon Wireless offers various mechanisms and settings to manage access to location data. You should review each application’s settings to determine whether you want to enable LBS for that application.

FCC rules and regulations

The Federal Communications Commission (FCC) requires that wireless phones be operated in accordance with FCC rules and regulations and under supervision of the licensee.

FCC notice regarding transmission of Wireless Emergency Alerts (Commercial Mobile Alert Services)

Verizon Wireless has chosen to offer Wireless Emergency Alerts within portions of its service area. To limit potential unauthorized access to your device, you are permitting applications on such services. By enabling location settings on “Commercial Mobile Alert Services” or LBS and can associate your device, you are permitting applications on the network to access location data. You should review each application’s settings to determine whether you want to enable LBS for that application.

You can try out our service for 30 days.

You may terminate service for any reason within 30 days of activation. If you purchased a wireless device at a promotional price at the time of activation, you will be charged up to the full retail price of your replacement device, which may be in excess of $500. If your device has incurred damage not covered by the manufacturer’s warranty, return your replacement device in the box it came in to avoid being charged the value of your replacement device. If you have device protection, contact your provider to discuss replacement options for a damaged device. These policies do not limit or supersede any existing manufacturer’s warranties.

Billing for third-party services/warning to parents and account owners:

Many services and applications are accessible on or through wireless devices, including purchases of games, music and other content. Some of these services are provided by Verizon Wireless. Others are provided by third parties that may offer the option to bill the charges to your Verizon Wireless bill or other methods of payment. If YOU CHOOSE TO HAVE THIRD-PARTY CHARGES BILLED ON YOUR ACCOUNT, ANY CHARGES INCURRED FOR THESE SERVICES WILL APPEAR ON YOUR VERIZON WIRELESS BILL IN THE USAGE AND PURCHASE CHARGES SECTION UNDER “PURCHASES FROM OTHER VENDORS,” USE CAREFUL SECURITY PRECAUTIONS INCLUDING THE USE OF A PIN, OR PIN SUCH TECHNOLOGY AS IS AVAILABLE TO PROTECT AGAINST THE UNAUTHORIZED USE OF YOUR DEVICE, INCLUDING THE UNAUTHORIZED USE OF YOUR DEVICE BY YOUR CHILD OR ANY OTHER PERSON, INCLUDING A CHILD, TO USE YOUR DEVICE OR A DEVICE ON YOUR ACCOUNT. You are obligated to pay all charges incurred by you, any other user of your wireless device or any user of a device on your account. You are responsible for the charges associated with the device(s) you have purchased, as well as the charges for any replacement options for a damaged device.

Verizon Wireless Plans, Rate and Coverage Areas, rates, agreement provisions, business practices, procedures and policies are subject to change as specified in the Customer Agreement. © 2022 Verizon
5G **Ultra Wideband.**

To learn more about Verizon 5G, visit verizon.com/5G.

5G Ultra Wideband available only in parts of select cities.
5G Nationwide available in 2,700+ cities.