America’s most reliable 5G network is going Ultra!!!

5G Ultra Wideband is now in more and more places.

Most reliable 5G network based on more first place rankings in RootMetrics’ 5G data reliability assessments of 125 metro markets conducted in 2H 2021. Tested with best commercially available smartphones on three national mobile networks across all available network types, excluding C-band. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.
Unlimited is going Ultra.

5G Get More
Our best plan ever.
Top performance and 6x the entertainment included.

<table>
<thead>
<tr>
<th>Lines</th>
<th>5G Get More 1 line</th>
<th>2 lines</th>
<th>3 lines</th>
<th>4 lines</th>
<th>5 lines</th>
<th>6 lines</th>
<th>7 lines</th>
<th>8 lines</th>
<th>9 lines</th>
<th>10 lines</th>
<th>11 lines</th>
<th>12 lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50/line</td>
<td>$40/line</td>
<td>$35/line</td>
<td>$30/line</td>
<td>$25/line</td>
<td>$20/line</td>
<td>$15/line</td>
<td>$10/line</td>
<td>$5/line</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line.1,2

5G Ultra Wideband access included with a 5G phone4
5G Nationwide2
Unlimited premium network access2
Unlimited mobile hotspot (50 GB then 600 Kbps)4

5G Play More
Stream your heart out.
Watch tons of shows, movies and sports.

<table>
<thead>
<tr>
<th>Lines</th>
<th>5G Play More 1 line</th>
<th>2 lines</th>
<th>3 lines</th>
<th>4 lines</th>
<th>5 lines</th>
<th>6 lines</th>
<th>7 lines</th>
<th>8 lines</th>
<th>9 lines</th>
<th>10 lines</th>
<th>11 lines</th>
<th>12 lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>$65/line</td>
<td>$55/line</td>
<td>$45/line</td>
<td>$35/line</td>
<td>$25/line</td>
<td>$20/line</td>
<td>$15/line</td>
<td>$10/line</td>
<td>$5/line</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line.1,2

5G Ultra Wideband access included with a 5G phone3
5G Nationwide2
Unlimited mobile hotspot (25 GB then 600 Kbps)5

5G Do More
Now you’re going places.
Stay connected here, there and beyond.

<table>
<thead>
<tr>
<th>Lines</th>
<th>5G Do More 1 line</th>
<th>2 lines</th>
<th>3 lines</th>
<th>4 lines</th>
<th>5 lines</th>
<th>6 lines</th>
<th>7 lines</th>
<th>8 lines</th>
<th>9 lines</th>
<th>10 lines</th>
<th>11 lines</th>
<th>12 lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>$80/line</td>
<td>$70/line</td>
<td>$65/line</td>
<td>$55/line</td>
<td>$50/line</td>
<td>$45/line</td>
<td>$40/line</td>
<td>$35/line</td>
<td>$30/line</td>
<td>$25/line</td>
<td>$20/line</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line.1,2

5G Ultra Wideband access included with a 5G phone3
5G Nationwide2
Unlimited mobile hotspot (525 GB then 600 Kbps)5

5G Start
Connect on the go.
Unlimited talk, text, and data, plus mobile hotspot.

<table>
<thead>
<tr>
<th>Lines</th>
<th>5G Start 1 line</th>
<th>2 lines</th>
<th>3 lines</th>
<th>4 lines</th>
<th>5 lines</th>
<th>6 lines</th>
<th>7 lines</th>
<th>8 lines</th>
<th>9 lines</th>
<th>10 lines</th>
<th>11 lines</th>
<th>12 lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>$90/line</td>
<td>$80/line</td>
<td>$70/line</td>
<td>$65/line</td>
<td>$60/line</td>
<td>$55/line</td>
<td>$50/line</td>
<td>$45/line</td>
<td>$40/line</td>
<td>$35/line</td>
<td>$30/line</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Per month, plus taxes & fees. When you enroll in Auto Pay. Otherwise add $10 per line.1,2

5G Ultra Wideband access included with a 5G phone3
5G Nationwide2
Unlimited mobile hotspot (5 GB then 600 Kbps)4

A network this good needs a plan to match. Verizon lets you Mix and Match Unlimited plans so you only pay for what you need.

All Unlimited plans include:
• Unlimited Talk & Text
• Mexico & Canada Talk, Text & Data13
• Verizon Up Rewards
• Call Filter spam blocker

5G Ultra Wideband4 features include:
• Unlimited 5G Ultra Wideband data
• Unlimited 4K-Quality HD streaming on capable devices

Save up to 50% on Verizon Home Internet.
Get up to $30 off/mo on Fios Gigabit Connection Home Internet where available.

Get up to 50% off your Verizon 5G Home or LTE Home Internet plan where service is available (as low as $25/mo with Auto Pay).

Add a connected device to your Unlimited plan.
You can add a connected device – like a tablet, mobile hotspot, laptop or smartwatch – to any Mix and Match Unlimited plan. See page 4 to find the connected device plan that’s right for you.

Now you’re going places.
Stream your heart out.
Watch tons of shows, movies and sports.

5G Get More
Our best plan ever.
Top performance and 6x the entertainment included.

1 Additional $20/line for smartphones still on a contract.
2 Max 12 lines. Enroll in Paper Free Billing and Auto Pay with bank account or Verizon Visa Card required.
3 5G Nationwide available in 2,700+ cities. Access requires a 5G Nationwide–capable device.
4 Ultra Wideband available only in select cities. 5G Ultra Wideband access requires a 5G-capable 5G phone.
5 Ultra Wideband access requires a 5G-capable device inside the 5G UW coverage area. 5G Ultra Wideband (UW) access included with 5G Get More, 5G Do More and 5G Play More Unlimited plans. Downloads over 5G UW. Uploads may be over 5G Nationwide and 4G LTE in lower signal strength conditions. 5G Nationwide access requires a 5G Nationwide–capable device. 5G Nationwide is available in 2,700+ cities. 5G Start and Welcome Unlimited plans do not include 5G Ultra Wideband access.
6 Unlimited mobile hotspot included only in parts of select cities. 5G Nationwide2
7 5GB then 3 Mbps when on 5G nationwide and 600 Mbps when on 5G Nationwide/4G LTE
8 Unlimited premium network access, then unlimited data2
9 Unlimited mobile hotspot (25 GB then 600 Kbps)5
10 Unlimited mobile hotspot (50 GB then 600 Kbps)4
11 For 6 months7
12 For 6 months11
13 For 6 months10
14 For 6 months8,9
15 For 6 months6
16 For 6 months8,9
17 For 6 months7
18 Disney: Disney+ on us for 6 months from time of enrollment (must enroll with Verizon by 11.30.22); then auto-renews at $7.99+ tax/mo after promo period ends unless you cancel with Verizon. (For New Mexico residents, Disney+ ends automatically after 6 months.) Add’l terms apply.
20 Offer ends (50% off select connected device plan for a qualifying smartwatch, tablet, hotspot or Hum in-car Wi-Fi device)
21 Add’l terms apply.
23 Add’l terms apply.
24 Unlimited plan. See page 4 to find the connected device plan that’s right for you.
25 Save up to 50% on Verizon Home Internet.
26 Unlimited is going Ultra.
27 For 6 months11
28 For 6 months10
29 For 6 months8,9
30 For 6 months6
31 For 6 months11
32 For 6 months10
33 For 6 months8,9
34 For 6 months7
35 For 6 months6
36 For 6 months8,9
37 For 6 months7
38 For 6 months6
39 For 6 months8,9
40 For 6 months7
41 For 6 months6
42 For 6 months8,9
43 For 6 months7
44 For 6 months6
45 For 6 months8,9
46 For 6 months7
47 For 6 months6
48 For 6 months8,9
49 For 6 months7
50 For 6 months6
51 For 6 months8,9
52 For 6 months7
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62 For 6 months6
63 For 6 months8,9
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65 For 6 months6
66 For 6 months8,9
67 For 6 months7
68 For 6 months6
69 For 6 months8,9
70 For 6 months7
71 For 6 months6
72 For 6 months8,9
73 For 6 months7
74 For 6 months6
75 For 6 months8,9
76 For 6 months7
77 For 6 months6
78 For 6 months8,9
79 For 6 months7
80 For 6 months6
81 For 6 months8,9
82 For 6 months7
83 For 6 months6
84 For 6 months8,9
85 For 6 months7
86 For 6 months6
87 For 6 months8,9
88 For 6 months7
89 For 6 months6
90 For 6 months8,9
91 For 6 months7
92 For 6 months6
Get unlimited data for smartwatches, tablets, laptops, mobile hotspots and more.

Plus, get 50% off plan costs for a smartwatch, tablet or mobile hotspot for each phone line on 5G Do More and 5G Get More Unlimited plans (up to a $20 monthly discount per line).

Stay connected, even when your phone stays home.

<table>
<thead>
<tr>
<th>Smartwatches</th>
<th>Unlimited plan</th>
<th>No data limit</th>
<th>$10/mo</th>
</tr>
</thead>
</table>

Stream on the go: shows, movies even keep kids entertained.

<table>
<thead>
<tr>
<th>Tablets</th>
<th>Unlimited plan</th>
<th>Basic with 4G LTE</th>
<th>$20/mo</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unlimited Plus plan</td>
<td>Premium with 4G LTE and 5G Ultra Wideband</td>
<td>$30/mo</td>
</tr>
</tbody>
</table>

Connect your Wi-Fi devices with as much premium data as you need.

<table>
<thead>
<tr>
<th>Mobile hotspots</th>
<th>Essential</th>
<th>15 GB of premium data</th>
<th>$20/mo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plus</td>
<td>50 GB of premium data</td>
<td>$40/mo</td>
<td></td>
</tr>
<tr>
<td>Pro</td>
<td>100 GB of premium data</td>
<td>$60/mo</td>
<td></td>
</tr>
<tr>
<td>Premium</td>
<td>150 GB of premium data</td>
<td>$80/mo</td>
<td></td>
</tr>
</tbody>
</table>

Total flexibility to connect wirelessly: work, game or stream on the go.

<table>
<thead>
<tr>
<th>Laptops</th>
<th>Unlimited plan</th>
<th>Basic with 4G LTE</th>
<th>$20/mo</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Unlimited Plus plan</td>
<td>Premium with 4G LTE and 5G Ultra Wideband</td>
<td>$30/mo</td>
</tr>
</tbody>
</table>

For Connected Car devices, security cameras and a full breakdown of all connected device plans, visit verizon.com/plans/devices/tablets/.

1 With an existing smartphone on an Unlimited plan, Plus taxes and fees. The Essential plan cannot be the only line on an account, and is only available to accounts with an existing device on an eligible Unlimited plan.
2 With an existing smartphone on an Unlimited plan, Plus taxes and fees. The Plus plan cannot be the only line on an account, and is only available to accounts with an existing device on an eligible Unlimited plan.
3 With an existing smartphone on an Unlimited plan, Plus taxes and fees. Mobile Hotspot alone: First line on the account is $90. All subsequent lines are $60.
4 With an existing smartphone on an Unlimited plan, Plus taxes and fees. Mobile Hotspot alone: First line on the account is $110. All subsequent lines are $80.
5 With an existing smartphone on an Unlimited plan, Plus taxes and fees. Laptop alone: First line on the account is $75 with paper-free billing and Auto Pay, $80 without. Auto Pay and paper-free billing required to get the discount. You can get Auto Pay by signing up online or on the phone with your checking account, debit card, or Verizon Visa Card. Your discount will be applied each month as long as Auto Pay and paper-free billing are active. All subsequent lines are $20.
6 With an existing smartphone on an Unlimited plan, Plus taxes and fees. Laptop alone: First line on the account is $85 with paper-free billing and Auto Pay, $90 without. Auto Pay and paper-free billing required to get the discount. You can get Auto Pay by signing up online or on the phone with your checking account, debit card or Verizon Visa Card. Your discount will be applied each month as long as Auto Pay and paper-free billing are active. All subsequent lines are $30.
7 Plus taxes and fees. Personal email is available for an additional $5/mo.
8 Additional data expires at the end of every month.

The best deserve our best.

Military (including veterans), first responders, teachers and nurses can get 5G Unlimited plans starting at $30/line. With 4 lines on 5G Start Unlimited. With Auto Pay. Plus taxes and fees. For personal lines only.

Visit verizon.com/discount-program for details.

For additional plan information, see page 14.

Please see international rates while traveling outside the US on page 7.

In times of congestion your data may be slower than other traffic. Welcome Unlimited plan cannot be mixed and matched with other plans; in order to be eligible for Welcome Unlimited plan all lines on the account must be on the Welcome Unlimited plan. The Welcome Unlimited plan is not eligible for certain device promotions. Mobile hotspot not included in Welcome Unlimited plan.

For eligible teachers (includes public employees involved in E-rate or other procurement decisions, or prohibited by applicable law/employment/ethical guidelines), eligible nurses (RNs, LPNs, LVNs and nurse practitioners), eligible first responders and eligible military; approved verification documents req’d. $35/line/mo for 4 lines on 5G Start, less $20 account discount. Auto Pay and paper-free billing req’d. Unlimited 5G Nationwide/4G LTE. In times of congestion, your data may be temporarily slower than other traffic on 5G Start Unlimited plan; for 5G Play More Unlimited and 5G Do More Unlimited plans, your smartphone and mobile hotspot data only after 50 GB/mo of 5G Nationwide or 4G LTE data. Mobile hotspot not available on 5G Start Unlimited. Domestic data roaming at 2G speeds.

Stay connected, even when your phone stays home.

Get the basics. Unlimited talk, text and data for as low as $25 per line for 5 lines.

Introducing Welcome Unlimited.

Stay connected, even when your phone stays home.

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Stay connected, even when your phone stays home.

Get the basics. Unlimited talk, text and data for as low as $25 per line for 5 lines.
### International plans

#### While in the US
With our international long-distance calling plans, you can choose unlimited calling or select a country and get an allowance of minutes every month.

<table>
<thead>
<tr>
<th>Global Calling</th>
<th>Make unlimited² calls to Mexico and Canada from the US and discounted calls to an additional 220+ destinations.</th>
</tr>
</thead>
<tbody>
<tr>
<td>$5/mo per line</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Global Calling Plus</th>
<th>Make unlimited² calls from the US to landline phones in 60+ countries and mobile phones in 30+ countries, and make discounted calls to an additional 160+ destinations.</th>
</tr>
</thead>
<tbody>
<tr>
<td>$15/mo per line</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Global Choice</th>
<th>Select a country and get up to 180 minutes per month. You'll also get discounted rates to 220+ destinations and unlimited² calls to Mexico and Canada.</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10/mo per line, per country</td>
<td></td>
</tr>
</tbody>
</table>

Visit vzw.com/ild for more information on our international long-distance plans.

If you choose not to add a plan, you’ll be charged standard international long-distance rates starting from 49¢ per minute.³

Sending a text or multimedia message is included in the Verizon Plan and all Unlimited plans.

---

#### Traveling outside the US
We have a range of options to choose from. If you want the freedom to use your device as you want while you’re abroad, we recommend TravelPass™.

1. **TravelPass— for when you want to use your device as you wish**
   Stay in touch with what matters while traveling. With TravelPass, use your plan as you do at home. You only pay a daily fee on the days you use your phone. To add TravelPass, text TRAVEL to 4004. No need to do this if you’re on 5G Start, 5G Play More, 5G Do More and 5G Get More Unlimited plans, as it’s already added.

<table>
<thead>
<tr>
<th>TravelPass¹⁴</th>
<th>Daily fee/line</th>
<th>Domestic plan</th>
<th>Allowance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mexico &amp; Canada</td>
<td>$5</td>
<td>All eligible plans that don’t include Mexico &amp; Canada</td>
<td>Your domestic talk, text and data allowance¹</td>
</tr>
<tr>
<td>210+ countries</td>
<td>$10</td>
<td>All eligible domestic plans</td>
<td></td>
</tr>
</tbody>
</table>

2. **Monthly International Plan—perfect for trips of 10 days or more**
   Choose between a plan that automatically expires after one month or a recurring monthly plan.

   Monthly International Plan in 185+ countries

<table>
<thead>
<tr>
<th>Monthly fee</th>
<th>Talk, text &amp; data</th>
</tr>
</thead>
<tbody>
<tr>
<td>$100</td>
<td>• 5 GB data</td>
</tr>
<tr>
<td></td>
<td>• 250 minutes</td>
</tr>
<tr>
<td></td>
<td>• 1,000 texts sent</td>
</tr>
<tr>
<td></td>
<td>• Unlimited texts received⁶</td>
</tr>
</tbody>
</table>

   Overages: 25¢/minute, 5¢/message and $20/GB.

3. **Pay As You Go— if you don’t have a plan and you use your device abroad**
   Talk rates start at 99¢/min. Messaging⁶ is 50¢/text sent and 5¢/text received. Data for all countries is $2.05/MB.

---

Visit vzw.com/International for a complete list of destinations and rates.

Visit vzw.com/cellmaps.com for complete international coverage details.

International options are only available with a qualifying domestic plan.

¹ World Device is required. Calls to international numbers, other than the country traveling in, will be charged standard international long-distance rates. 4G data speeds are available for the first 0.5 GB used in each 24-hour session; any additional data used will be reduced to 2G speeds for that 24-hour session. TravelPass service may be removed or data speeds may be slowed, if international talk, text or data usage exceeds 50% of total talk, text or data usage over any 60-day period.

² When you have a plan with Unlimited Talk in the US, domestic airtime applies.

³ Rates vary by destination. See vzw.com/ild.

⁴ Not available on select plans.

⁵ Multimedia messages to/from Mexico and Canada numbers and text messages to/from Canada numbers deduct from your domestic messaging plan.

⁶ Multimedia messaging rates are the same as in the US, plus international data roaming charges. To see supported countries, go to vzw.com/International.

World-enabled device required to use your device outside the US.
### Optional services pricing

#### Messaging per-use rates
for plans without Unlimited Messaging

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Texts</strong></td>
<td>20¢ per text sent (per recipient) or received (including Canada, Mexico, Puerto Rico and the US Virgin Islands)</td>
</tr>
<tr>
<td><strong>Multimedia messages (including picture, video, voice, audio, location, group and contact messages)</strong></td>
<td>25¢ per multimedia message sent (per recipient) or received (including Canada, Mexico, Puerto Rico and US Virgin Islands)</td>
</tr>
</tbody>
</table>

#### Push to Talk Plus
- Push to Talk Plus calling when added to a basic or smartphone plan. Data usage may apply: $5/mo

#### Family Safeguards
- **Verizon Smart Family**<sup>2</sup>
  - Filter content that isn't kid-friendly, monitor web and app activity, and pause the internet.
  - $4.99/mo
- **Verizon Smart Family Premium**<sup>2</sup>
  - Includes Smart Family features, plus location. Locate children and monitor driving behavior with trip details like phone use, speeding, hard braking and crash detection.
  - $9.99/mo

#### Voicemail
- **Premium Visual Voicemail (for Android®, Windows® and BlackBerry®)**
  - Manage voice messages from your phone’s screen, enjoy a larger inbox, create up to 20 personal greetings, plus read your voicemails with Voicemail to Text.
  - $2.99/mo
- **Voicemail to Text for iPhone®**
  - Have voice messages delivered to you as text messages so you can discreetly read your voice messages without listening to them.
  - $2.99/mo

#### Information

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>411 Search</strong></td>
<td>$1.99/call</td>
</tr>
<tr>
<td><strong>Verizon Roadside Assistance</strong></td>
<td>Up to 3 numbers can be provided per call.</td>
</tr>
<tr>
<td><strong>Monthly service</strong>&lt;sup&gt;3&lt;/sup&gt;</td>
<td>$4.99/line</td>
</tr>
<tr>
<td><strong>Pay per use</strong></td>
<td>$89.95 using credit card at time of dispatch</td>
</tr>
<tr>
<td><strong>Detailed billing</strong></td>
<td>$1.99/mo per line (details available at no charge through My Verizon)</td>
</tr>
<tr>
<td><strong>Verizon Cloud</strong>&lt;sup&gt;4&lt;/sup&gt;</td>
<td>$5.99/mo per line (includes free shipping on Verizon Prints &amp; Gifts)</td>
</tr>
<tr>
<td><strong>2 TB Mobile + Home</strong></td>
<td>$14.99/mo for up to 5 users</td>
</tr>
<tr>
<td><strong>Unlimited Mobile + Home</strong></td>
<td>$19.99/mo for up to 5 users</td>
</tr>
<tr>
<td><strong>Contacts only</strong></td>
<td>Available at no cost to all Verizon Plan customers who install the Verizon Cloud app on their smartphone&lt;sup&gt;5&lt;/sup&gt;</td>
</tr>
<tr>
<td><strong>Call Filter</strong>&lt;sup&gt;6&lt;/sup&gt;</td>
<td>$0/mo per line</td>
</tr>
<tr>
<td><strong>Call Filter Plus</strong></td>
<td>$2.99/mo per line or $7.99/mo for accounts with 3+ eligible lines</td>
</tr>
</tbody>
</table>

For Nationwide Messaging Plans designed specifically for deaf or hard-of-hearing customers, visit verizon.com/accessibility.

Text and multimedia messages are billed when received, whether or not you open them.

Data usage applies to Tones, VZ Navigator, Verizon Cloud, Verizon Smart Family Premium, Premium Visual Voicemail and Mobile Email, and will be charged according to your data package.

1. Data usage will be billed according to your data plan. Usage may vary; average is approximately 125 MB/mo. Not available with international plans, including Mexico and Canada.
2. Subject to additional terms and conditions, which can be viewed at verizon.com/support/verizon-smart-family-legal.
3. Coverage becomes effective 48 hours after enrollment in the program.
5. Verizon Cloud is available on any Android and iOS smartphones and tablets and accessible on any PC or Mac.
6. Compatible device required; features included vary by device. High-risk spam calls are automatically blocked and forwarded to voicemail. Download the Call Filter app to access all settings; eligible devices may also manage block settings through My Verizon.
Download the My Verizon app.

Scan to begin.

myverizon.com
Data usage applies for QR code download/use.

Get protection.

Enjoy your mobile device worry-free with one of Verizon’s device protection options.

We offer many device protection options that provide coverage for loss, theft, damage (including liquid) and post-warranty malfunctions.

To learn about our device protection options, visit www.verizon.com/solutions-and-services/verizon-mobile-protect/.

To view the consumer device protection brochures, visit verizon.com/support/device-protection-legal/.

You have only 30 days from device activation to enroll in a device protection option.

This is the last warranty you’ll need for your connected home products.

Get protection, support and more for virtually all your home tech.

• Repair or replace eligible home products, no matter when or where you bought them.
• Get 2 in-home visits every 12 months for connected device setup, help with connectivity issues, etc.

To learn more about Verizon Home Device Protect, visit verizon.com/home/digital-security.

To view the Verizon Home Device Protect brochure, visit m.vzw.com/v-verizonhomedeviceprotect.
America’s most reliable 5G network is going Ultra!

For the latest 5G coverage details, visit verizon.com/coverage-map/.

Most reliable 5G network based on more first place rankings in RootMetrics’ 5G data reliability assessments of 125 metro markets conducted in 2H 2021. Tested with best commercially available smartphones on three national mobile networks across all available network types, excluding C-band. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.

For more information regarding our network speeds, latency and management practices (e.g., video optimization), please see verizon.com/about/our-company/network-performance and verizon.com/support/broadband-services/. For more details regarding our service plans and terms, please see verizon.com/support/important-plan-information/ and verizon.com/legal/notices/customer-agreement/.
Customer Agreement & important information

Additional plan information

Minimum contract term: Each line requires a month-to-month or two-year contract.

Activation/upgrade fees: Up to $35 per line.

Early termination fees: The early termination fee is up to $175, or $2 per day of the remaining term results from your purchase of an advanced device (e.g., a smartphone or netbook).

Taxes, surcharges & fees: We use your service address for each wireless service line to determine how we bill taxes, other governmental charges and fees (which are Verizon's charges; not taxes). As of July 11, 2022, for service other than 5G Home and LTE Home (which are not subject to these charges), these charges can be: Regulatory Charge (16 cents per voice line), 2 cents per data line) and Administrative and Telco Recovery Charge ($3.30 per voice line, 6 cents per data-only line). Taxes, other governmental charges and Verizon surcharges are subject to change. For more details on these charges, call 888.684.1888.

Customer Agreement

(Para una copia de este documento en español, visite nuestro sitio web: verizon.com/espanol)

Thanks for choosing Verizon. In this Customer Agreement (“Agreement”), you’ll find important information about your wireless Service, including:

Our ability to make changes to your Service or this Agreement’s terms.

Our liability if things don’t work as planned and how any disputes between us must be resolved in arbitration or small claims court.

Your Service

Your Service terms and conditions are part of this Agreement. Your Plan includes your monthly allowances and features, where you can use them (your “Coverage Area”), and their monthly and annual allowances and features, where you can use them this Agreement.

Your Privacy

Accepting this Agreement means that you also agree to our Privacy Policy, available at verizon.com/privacy, which may be updated from time to time and describes the information we collect, how we use and share it, and how you can have about our privacy information and share it. We will notify you or ask for your permission, as appropriate, if we plan to use your information for additional purposes. It is your responsibility to let the people who connect devices through your mobile hotspot, Jetpack or wireless router know that we will collect, use and share information about their device and use of the Service as described in our Privacy Policy.

My Plan

If you subscribe to Service for which usage charges are billed at the end of the billing period (“Postpay Service”), or have a device payment instrument agreement, you may investigate your credit history at any time in connection with the service subscription or device payment instrument agreement. If you’d like access of any credit agency that gives us a credit report about you, just ask.

Many services and applications offered through your Service may be provided by third parties. When you access and use third-party services, including third-party services which Verizon may maintain, provide, or enable through your Verizon Service, you are subject to the terms of service and privacy policy issued by those third-party providers. If you download or use applications, services or features, you are responsible for making sure they work on our network and you are responsible for any additional charges that may result from their use.

You should review their applicable terms and privacy policy before you use, link to or download a service, application or content.

You agree that Verizon and collections agencies that work on our behalf may contact you about your account status, including past-due or current charges. You authorize us to contact you by any means reasonable in connection with your Verizon Service, including electronic and other means of communication.

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After the porting is completed, you won’t be able to use your wireless phone number, except for any right you may have under the circumstances.

You agree to pay all critical access, usage and other charges that you or any other user of your wireless device from an authorized agent or third-party vendor, you should check whether it is your choice to use our service for that number, but you’ll be entitled to a refund of any balance if you or any other user of your wireless device from an authorized agent or third-party vendor, you should check whether it is your choice to use our service for that number, but you’ll be entitled to a refund of any balance if you or any other user of your wireless device from an authorized agent or third-party vendor.

If you download or use applications, services or features, you are responsible for making sure they work on our network and you are responsible for any additional charges that may result from their use.

For additional information, visit the Verizon Content Policy at Verizon.com/about/our-company/company-policies. To learn about content filtering and how you may block materials harmful to minors, visit verizon.com/content-filters/. For information about our network management practices for our broadband internet access, visit Verizon.com/about/our-company/open-internet.

Where and how does Verizon wireless Service work?

Wireless networks use radio transmissions, so unfortunately you can’t get Service if your device isn’t in a range of a transmission signal. And please be aware that the amount of time that you use your wireless device to access content filters, and other internet security protections when you access, download or use on your device. You are responsible for maintaining your Service work? For information about our network management practices for our broadband internet access, visit Verizon.com/about/our-company/open-internet.

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or, depending on how you're billed for data usage, the next full megabyte or gigabyte. For outgoing calls, usage time starts when you first press the call button. For incoming calls, usage time ends when the call disconnects. For calls made on your network, we charge only for calls that are answered, including by machines. For Postpay Service, usage charge is collected on a daily basis and may be included in a later bill, but the usage will still count toward your allowance for the month when you make it.

What are charges set by Verizon? In addition to the cost of your plan or any features to which you may subscribe, our charges may also include Federal, state, and local taxes and fees; our service, usage policies; (b) resell your Service; (c) use your device, or any applications you access through your device, in a way that negatively affects our network or other customers. We can also temporarily limit your Service for any operational or governmental reason.

Am I eligible for special discounts? If you're a Postpay customer, you may be eligible for a discount if you are and remain affiliated with an organization that has an agreement with us. If you're a Prepaid customer, you may be eligible for a discount if you are and remain affiliated with an organization that has an agreement with us. Regardless of whether you're eligible for a discount, you may still be eligible for a special discount if you meet certain criteria.

We may adjust or remove your discount according to your organization's agreement with us, and we may add or remove your eligibility for any group discount contract terms expire. In any case, this won't be considered to have a material adverse effect on our results of operations, financial position, or cash flows.

DISCLAIMER OF WARRANTIES We make no representations or warranties, express or implied, including, to the extent permitted by applicable law, any implied warranty of merchantability or fitness for a particular purpose, about your Service, your wireless device, or any applications you access through your wireless device. We do not warrant that your wireless device will work perfectly, that all features will work, that your device will not need occasional upgrades or modifications, or that it will not be negatively affected by network-related modifications or upgrades.

WAIVERS AND LIMITATIONS OF LIABILITY You and Verizon both agree to limit claims against each other so that neither of us will claim or be liable for indirect, special, consequential, incidental, treble or punitive. For example, disallowed use of your Service or device failure, unauthorized access or changes to your account or device, the use of your account or device, the use of your device by you or anyone on your account, or your device, or any applications you access through your device. If we do not agree to settle a dispute, we may seek a court order or other legal proceedings for problems with your account or device, or for any other reason.

HOW DO I RESOLVE DISPUTES WITH VERIZON? WE HOPE TO MAKE YOU A HAPPY CUSTOMER, BUT YOU MAY NEED TO RESOLVE A DISPUTE. THIS SECTION OUTLINE WHAT'S EXPECTED OF BOTH OF US.

You and Verizon both agree to resolve disputes in small claims court if the parties agree. For small claims court as discussed below. You understand that by this agreement you are giving up the
RIGHT TO BRING A CLAIM IN COURT OR IN FRONT OF A JURY, WHILE THE PROCEDURES IN ARBITRATION MAY BE DIFFERENT, AN ARBITRATOR CAN AWARD YOU THE SAME DAMAGES AND RELIEF, AND MUST HONOR THE SAME TERMS IN THIS AGREEMENT, AS A COURT WOULD. IF THE LAW ALLOWS FOR EXTRA DAMAGE OR INTEREST, AN ARBITRATOR CAN AWARD THEM TOO. THE SAME DEFENSES ARE ALSO AVAILABLE TO BOTH PARTIES IN ARBITRATION BY COURT IN INCLUDING ANY APPLICABLE STATUTE OF LIMITATIONS. WE ALSO BOTH AGREE THAT:

(1) THE FEDERAL ARBITRATION ACT APPLIES TO THIS AGREEMENT, EXCEPT FOR SMALL CLAIMS COURT CASES, TO ARBITRATE ANY DISPUTE BETWEEN YOU AND US OR TO ENFORCE ANY RIGHT OUT OF THIS AGREEMENT, OR FROM ANY EQUIPMENT, PRODUCTS AND SERVICES YOU RECEIVE FROM US OR FOR ANY SUCH PRODUCTS OR SERVICES, INCLUDING ANY DISPUTES YOU HAVE WITH OUR EMPLOYEES OR AGENTS, WILL BE GOVERNED BY THE LAWS OF THE STATE OF NEW YORK. UNLESS THE FEDERAL ARBITRATION ACT APPLIES, YOUR CLAIM MAY BE MAINTAINED IN ANY ARBITRATION HELD UNDER THIS AGREEMENT. ANY PROCEEDING REGARDING THE ENFORCEABILITY OR INTERPRETATION OF THIS PARAGRAPH SHALL BE DECIDED BY A COURT AND NOT THE ARBITRATOR:

(2) UNLESS THE FEDERAL ARBITRATION ACT APPLIES, COLLECTIVE BASIS:

ACTION TO BE BROUGHT ON A CLASS OR COLLECTIVE BASIS. IN NO WAY RELATING TO OR ARISING OUT OF THIS AGREEMENT, THE ARBITRATOR MAY AWARD MONEY OR INJUNCTIVE RELIEF ONLY IN FAVOR OF THE INDIVIDUAL, AND TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT PARTY, BUT MAY NOT AWARD RELIEF WARRANTED FOR REPRESENTATIVE OR PRIVATE ATTORNEY GENERAL OR GENERAL INJUNCTIVE RELIEF TO THE CLAIMANT. THE ARBITRATOR MAY NOT AWARD RELIEF WHICH MAY BE MAINTAINED IN ANY ARBITRATION HELD UNDER THIS AGREEMENT. ANY PROCEEDING REGARDING THE ENFORCEABILITY OR INTERPRETATION OF THIS PARAGRAPH SHALL BE DECIDED BY A COURT AND NOT THE ARBITRATOR:

(3) THIS AGREEMENT DOES NOT ALLOW COLLECTIVE OR CLASS ARBITRATIONS EVEN IF THE AAA PROCEDURES OR RULES WOULD. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE ARBITRATOR MAY AWARD MONEY OR INJUNCTIVE RELIEF ONLY IN FAVOR OF THE INDIVIDUAL, AND TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT PARTY, BUT MAY NOT AWARD RELIEF WARRANTED FOR REPRESENTATIVE OR PRIVATE ATTORNEY GENERAL OR GENERAL INJUNCTIVE RELIEF TO THE CLAIMANT. THE ARBITRATOR MAY NOT AWARD RELIEF WHICH MAY BE MAINTAINED IN ANY ARBITRATION HELD UNDER THIS AGREEMENT. ANY AGREEMENT NOT INCORPORATING OR INCORPORATING THE SAME TERMS IN THIS AGREEMENT, THE ARBITRATOR MAY AWARD MONEY OR INJUNCTIVE RELIEF ONLY IN FAVOR OF THE INDIVIDUAL, AND TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT PARTY, BUT MAY NOT AWARD RELIEF WARRANTED FOR REPRESENTATIVE OR PRIVATE ATTORNEY GENERAL OR GENERAL INJUNCTIVE RELIEF TO THE CLAIMANT. THE ARBITRATOR MAY NOT AWARD RELIEF WHICH MAY BE MAINTAINED IN ANY ARBITRATION HELD UNDER THIS AGREEMENT.

(4) IF EITHER OF US INTENDS TO SEEK ARBITRATION UNDER THIS AGREEMENT, THE PARTY SEEKING ARBITRATION MUST FIRST PROVIDE THE OTHER WITH 60 DAYS NOTICE WRITTEN IN ENGLISH OF THE COMPLAINT AND THE THEORIES OF LIABILITY OR PRAYERS FOR RELIEF. NOTICE REQUIREMENT IS DESIGNED TO ENABLE THE OTHER TO ACKNOWLEDGE RECEIPT OF THE CLAIM, INCLUDING THE NAME OF THE VERIZON WIRELESS ACCOUNT HOLDER, THE MOST RELEVANT INFORMATION AS A DESCRIPTION OF THE CLAIM, THE SPECIFIC FACTS SUPPORTING THE CLAIM, THE DAMAGES YOU SEEK TO RECOVER AND THE RELIEF YOU ARE SEEKING. THE NOTICE REQUIREMENT IS DESIGNED TO ALLOW VERIZON TO PROVIDE THE BASED OFFER OF SETTLEMENT IF IT CHOOSES TO DO SO. YOU CANNOT PROCEED TO ARBITRATION UNLESS YOU PROVIDE THIS INFORMATION. YOU MAY CHOOSE TO BE REPRESENTED BY AN ATTORNEY OR OTHER PERSON AS YOU CHOOSE, BUT IF YOU DO NOT SUBMIT A LETTER OR FORM AVAILABLE AT VERIZON.COM/ARBITRATION REQUESTING THAT WE DISREGARD THIS_section THE AAA WILL NOT ENFORCE AS TO ALL OR PART OF A DISPUTE, THEN THE AGREEMENT TO ARBITRATE WILL NOT APPLY TO THAT DISPUTE OR PART OF THE DISPUTE.

(5) IF FOR ANY REASON A CLAIM PROCEEDS IN COURT RATHER THAN THROUGH ARBITRATION, YOU AND VERIZON AGREE THAT THERE WILL NOT BE A JURY TRIAL. YOU AND VERIZON UNCONDITIONALLY WAIVE ANY RIGHT TO TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM ARISING OUT OF OR RELATING TO THIS AGREEMENT. ANY QUESTION REGARDING THE ENFORCEABILITY OR INTERPRETATION OF THIS PARAGRAPH MAY BE FILED TO SHOW A WRITTEN CONSENT TO A TRIAL BY COURT.

About this Agreement

If either you or we don’t enforce our rights under this agreement in one instance, that doesn’t mean either of us can or can’t enforce those rights in any other instance. You cannot assign this Agreement or any of your rights or duties under this Agreement to anyone, and we may assign this Agreement or any debt you owe us without notifying you. If you’re a Postpay customer and you send us any notices or if you change your billing address, we will mail them to your billing address. If you need to send notices to us, please send them to the customer service address on your latest bill.

If you’re a Prepaid customer and we send notices to you, they will be deemed received immediately if we send them to your wireless device, or to any email or phone number when you accepted this agreement, or on the most current address we have for you. If you need to send notices to us, please send them to the customer service address on your latest bill.

This agreement and the documents it incorporates incorporate the entire agreement between you and us. You can’t rely on any other documents, or on what’s said by any Sales or Customer Service Representatives. There are no other rights regarding Service or this agreement. This Agreement isn’t for the benefit of any third party except our affiliates, subsidiaries, agents, and predecessors and successors in interest. Except where we’ve agreed otherwise in this agreement, this agreement and any disputes covered by it are governed by federal law and the laws of the state encompassing the area code of your wireless phone number when you accepted this agreement, without regard to the conflicts of laws and rules of that state.
Important Information

Data Services: permitted uses
You may not use the Verizon Data Services for illegal purposes or to violate others’ intellectual property rights, or in a manner that interferes with other users’ service; that violates transnational and national security; that uses or transmits personal identifying information; or that interferes with the behavior of networks, services, or applications as promulgated by the departments of Commerce, Treasury, or any other US government agency, that interferes with the performance of anything, including personal or public computer networks (including corporate intranets), or uses the network in a way that results in overuse of computer or network resources. Data Services may be subject to additional charges.

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Data Services: permitted uses
You can use the Verizon Data Services for accessing the internet and for such uses as: (i) internet browsing; (ii) email; (iii) instant messaging; (iv) downloading and streaming of audio, video and games (including simulcasting); (v) mobile hotspot/tethering that is limited to the first three devices in your plan, and that is not used to provide connectivity to other devices or any other applicable terms & conditions; and (vi) Voice over Internet Protocol (VoIP).

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**Verizon Roadside Assistance**

Verizon Roadside Assistance is available for legally registered light passenger vehicles (e.g., sedans, coupes, motorcycles, convertibles, SUVs, light-duty pickups, etc.). Coverage does not include service of any kind on vehicles used for commercial purposes or using dealer tags. For every line enrolled, you will receive one call per year for Verizon Roadside Assistance service.

Verizon Roadside Assistance services are provided by Signature Motor Club, Inc. (in California, Signature Motor Club of California, Inc.), subsidiaries of Allstate Enterprises, LLC, an independent company contracted to provide roadside assistance to Verizon Wireless customers. You can receive Verizon Roadside Assistance service two days after the feature is added.

**International Long Distance**

You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizon.com/global for details.

**Plan and add-on discounts**

You don’t pay a monthly access discount based on where you work or through an organization with which you are affiliated. Unless otherwise noted, a monthly access discount is not available for discounts, except for military and veterans discounts. Line-level access discounts are not eligible for discounts. Please speak with a Verizon Wireless Sales Representative, or your organization’s telecom administrator, for more information about discounts you may be eligible for. For information about our business programs, please speak to a Verizon Wireless Business Specialist or call 1.800.VZW.BIZ.

**Account manager**

Sharing your account access

Adding an account manager gives another person access to your account so you can authorize others to manage your account. Account managers can perform all transactions except for:

- Change account password
- Add/change account manager

**Wireless safety and assistance**

Important information on radio frequency emissions and responsible driving

You can find important and useful information on radio frequency emissions and responsible driving in our stores, in the Important Consumer Information brochure included in your equipment box and on our website. Visit verizon.com and click on the link at the bottom of the homepage.

Location information

Your wireless device can determine its (and your) physical, geographical location (“Location Based Services”) and can provide you with your device’s physical location with other data. You have the ability to enable or disable access to such services. By enabling location settings on your device, you are permitting applications on your device to use LBS through your device’s mapping services or other means, and you are authorizing Verizon Wireless to collect, use, store, and disclose Location Information as appropriate to provide you with any location services that you enabled. To limit the services to which Location Information is provided and for each such application’s settings to determine whether you want to enable LBS for that application.

FCC rules and regulations

The Federal Communications Commission (FCC) requires that wireless phones be operated in accordance with FCC rules and regulations and under the supervision of the user.

FCC notice regarding transmission of Wireless Emergency Alerts (Commercial Mobile Alert Service)

Verizon Wireless has chosen to offer Wireless Emergency Alerts within portions of its service area, as defined by the terms and conditions of its service agreement, on Wireless Emergency Alert-capable devices. There is no additional charge for these Wireless Emergency Alerts. Wireless Emergency Alerts are available on all devices or in the entire service area or if a subscriber is outside of the Verizon Wireless service area for دقائق. If this service and Wireless Emergency Alert-capable devices, please speak with a Verizon Wireless Security Services Representative or visit verizon.com/govalerts.

Security deposit

You may have been asked to leave a security deposit to finance the purchase of your device. You are eligible to receive your security deposit back at the end of one year of uninterrupted service upon termination of your service. Your deposit will automatically be refunded after one year, including interest, provided that you have kept your account in “good standing” (this means that you paid your bill continuously for one year in a timely manner). This refund may take up to three billing cycles to be processed. Should you be disconnected at any time during the first year for lack of payment, you forfeit any interest accrued during that time that finance your service but have not paid your final bill, the deposit will be applied to your account, and you will receive any remaining funds. If your service is terminated after the initial 30-day return and exchange period but before the end of your minimum term, your deposit will be applied against the early termination fee in addition to any outstanding balance before a check is processed.

**Devices not purchased from Verizon Wireless**

You may activate an advanced device that has been certified by Verizon Wireless to be compatible with our 4G LTE network, including devices not purchased directly from Verizon Wireless. If you did not purchase your device from Verizon Wireless, please be aware that certification of a device for use with the Verizon Wireless network does not mean that Verizon Wireless has made any determination as to the function, call quality or other aspects of the device. The device provider is solely responsible for the representations of its product function, functionality, pricing and service agreements. Verizon Wireless does not in any way warrant that the certified device (a) will operate or operate without error on the network (including the network of any other carrier accessed while roaming or otherwise) or with available Verizon Wireless branded products and services; (b) will operate without the need for periodic upgrades or modifications to the certified device; (c) will operate indefinitely on the network; (d) will not be subject to service disruptions or interruptions due to government regulation, system capacity constraints, weather or other external factors; (e) will be compatible with all services, features or applications; or (f) will not be adversely affected by network-related modifications or alterations. Any questions for assistance or technical support, please contact the manufacturer or other party associated with the certified device.

Verizon Wireless Roadside Assistance services are provided by Signature Motor Club, Inc., (in California, Signature Motor Club of California, Inc.), subsidiaries of Allstate Enterprises, LLC, an independent company contracted to provide roadside assistance to Verizon Wireless customers. You can receive Verizon Roadside Assistance service two days after the feature is added.

**Billing for third-party services/warning to parents and account owners:**

Many services and applications are accessible on or through wireless devices, including purchases of games, movies, music and other content. Some of these services are provided by Verizon Wireless. Others are provided by third parties that may offer the option to bill the charges to your Verizon Wireless bill or offer other payment methods. IF YOU CHOOSE TO HAVE THIRD-PARTY CHARGES BILLED ON YOUR ACCOUNT, ANY CHARGES INCURRED THROUGH THE USE OF SERVICES PURCHASED FROM OTHER VENDORS WILL BE CHARGED TO YOUR ACCOUNT. You are obligated to pay all charges incurred by you, any other user of your device, or any child allowed to use your device on your account. Verizon Wireless offers a free block for all billing of third-party services. Please see “My Verizon” for more information.

**Verizon Wireless Plans, Rate and Coverage Areas, rates, agreement provisions, business practices, procedures and policies are subject to change as specified in the Customer Agreement.**

© 2022 Verizon
5G Ultra Wideband.
Now in more and more places.

To learn more about Verizon 5G, visit verizon.com/5G.

5G Ultra Wideband available only in parts of select cities.
5G Nationwide available in 2,700+ cities.