Let’s talk One Talk.
Complete these simple steps to set up your One Talk service.

Your One Talk checklist
Are you just getting started with One Talk™ and wondering what to do next? This handy checklist will help get your One Talk service up and running.

Expect a follow-up call.
Your account manager will receive a call from a Verizon Wireless representative (1.800.922.0204) within 24 to 72 hours to review activating and managing One Talk via the My Business portal. During your call with the representative, you will discuss:
• Self-service materials.
• Order equipment status.
• Number porting status.
• My Business access and general service setup.

Also note:
• If you ordered any One Talk–related desk phones, you will receive your shipment within 72 hours.
• You may contact Compucom Tech-Zone (1.844.230.1343) or online at www.tech-zone.com/one-talk for any inside wiring or desk phone installation.

Look for your Welcome Email.
We make it easy to get started:
• Immediately after a Verizon Wireless representative has placed a One Talk service request, your account manager will receive a Welcome Email from Verizon.
  * Note: One Talk is all self-service, managed by your account manager via the MyBusiness Portal.
• To check your line port status and date, dial 877.567.4899.

Log into the My Business portal.
Check out these resources to help you learn more about your One Talk service.
• View the “First Step” and “Get Started” videos for step-by-step and user processes. Go to verizonwireless.com/support/one-talk-first-steps.
• To access desk phone equipment Quick Install/Reference Start Guides, visit verizonwireless.com/support/one-talk/#documentation.
• Read our Terms and Conditions at verizonwireless.com/support/one-talk-from-verizon-business-legal.
• You can also access additional online resources at verizonwireless.com/support/one-talk:
  * Instruction guides
  * Frequently asked questions
  * One Talk support

Learn about your equipment and features.
Once connected, the One Talk equipment is auto-provisioned. Supporting materials for the following features are available online:
• One Talk Dialer
• One Talk Mobile App
• One Talk Desk Phone
• Auto Receptionist
• Hunt Group

Get technical help and support.
If you need additional support, please contact our Customer Care Support Team.
• Dial 800.922.0204.
• Enter one of your One Talk mobile telephone numbers.
• Press 1 to select Technical Support.