One Talk CP860 IP conference phone user guide

www.onetalk.com
## Contents

**Welcome**
- Connecting the phone to power and Ethernet
- Startup
- View E911 address
- Attaching an expansion microphone

**Initial setup**
- Connecting the phone to power and Ethernet
- Startup
- View E911 address
- Attaching an expansion microphone

**Getting to know your conference phone**
- Hardware components
- Navigating the display
- Indicators and notifications
- Language preferences
- Time and date
- Display settings
- Sound settings

**Customize your conference phone**
- Language preferences
- Time and date
- Display settings
- Sound settings

**Basic call features**
- Make outgoing calls
- Receive incoming calls
- Ignore a call
- End a call
- Hold a call
- Resume a call
- Mute/unmute the speakerphone
- Redial
- Redial last number

**Advanced call features**
- Block a call
- Call Forwarding
- Caller Line ID Block
- Conference Calling
- Do Not Disturb
Contents

Remote Group Pickup .................................................................................................................................................. 10
Transferring calls ...................................................................................................................................................... 11

Call History .............................................................................................................................................................. 11
View Call History..................................................................................................................................................... 11
Delete an individual call log...................................................................................................................................... 11
Delete all or a subset of your call logs.................................................................................................................. 11

Contact management .............................................................................................................................................. 12
Local Directory ........................................................................................................................................................ 12
Groups ...................................................................................................................................................................... 13

Voice Mail ................................................................................................................................................................. 14
Send a Voice Mail....................................................................................................................................................... 14
Retrieve Voice Mail................................................................................................................................................. 14

System status, troubleshooting and other settings ................................................................................................. 14
Check phone status.................................................................................................................................................. 14
Reset and reboot the phone ..................................................................................................................................... 14

Specifications .......................................................................................................................................................... 15

Features .................................................................................................................................................................... 15
Accessibility features .................................................................................................................................................. 16

Compatible accessories ........................................................................................................................................... 16
WEEE warning .......................................................................................................................................................... 17
Customer feedback .................................................................................................................................................. 17
GNU GPL information ............................................................................................................................................. 17

Important customer information ............................................................................................................................... 17
Copyright ................................................................................................................................................................. 17
Warranty ................................................................................................................................................................. 17
Important 911 emergency response information ................................................................................................. 17
Declaration of conformity .......................................................................................................................................... 18
Important safety precautions .................................................................................................................................... 18
Danger–electric shock and fire ................................................................................................................................... 18
Welcome
The Verizon CP860 IP conference phone is suited to small and medium-sized conference rooms and supports Verizon One Talk™ calling features. The CP860 provides many important audio features that allow users to enjoy rich, clear and life-like conference calls.

You can store up to 1,000 contacts and 48 groups in your conference phone’s Local Directory.

Initial setup
Connecting the phone to power and Ethernet
Power
You have two options for power: AC power (wall outlet) or Power over Ethernet (PoE). Your system administrator will advise you which one to use.

Network
Connect the included standard Ethernet cable to the internet port on the phone and to a port on the wall or on a PoE-capable switch/hub device.

Startup
After your phone is powered on, the system boots up and performs the following steps:

• Automatic phone initialization
  The phone finishes the initialization by loading the saved configuration.

• Dynamic Host Configuration Protocol (DHCP)
  The phone attempts to contact a DHCP server in your network to obtain valid IPv4 network settings by default.

The conference phone is ready for use.

View E911 address.
Enhanced 911 (E911) is a location technology that enables emergency responders to know the geographical location of a caller who dials 911. Your One Talk service administrator will configure your location. Contact your administrator if your E911 address is missing or inaccurate.

To view your phone’s E911 address:
1. Press the Menu soft key to open the main menu.
2. Scroll to Address and press to view E911 address.

Attaching an expansion microphone
Connect the free end of the optional expansion microphone cable to one of the MIC ports on the phone. This expands the coverage of your speaker to more individuals in the room.
### Getting to know your conference phone

#### Hardware components

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD screen</td>
</tr>
<tr>
<td>2</td>
<td>Soft keys</td>
</tr>
<tr>
<td>3</td>
<td>Off-hook key</td>
</tr>
<tr>
<td>4</td>
<td>On-hook key</td>
</tr>
<tr>
<td>5</td>
<td>Scrolls upwards through the displayed information. Views Call History list when the phone is idle.</td>
</tr>
<tr>
<td>6</td>
<td>Confirms actions or answers incoming calls.</td>
</tr>
<tr>
<td>7</td>
<td>Scrolls downward through the displayed information. Views the directory list when the phone is idle.</td>
</tr>
<tr>
<td>8</td>
<td>Keypad</td>
</tr>
<tr>
<td>9</td>
<td>Redial key</td>
</tr>
<tr>
<td>10</td>
<td>Mute key</td>
</tr>
<tr>
<td>11</td>
<td>Volume key</td>
</tr>
<tr>
<td>12</td>
<td>Three internal microphones</td>
</tr>
<tr>
<td>13</td>
<td>LED indicators</td>
</tr>
<tr>
<td>14</td>
<td>Speaker</td>
</tr>
<tr>
<td>15</td>
<td>Two MIC ports</td>
</tr>
<tr>
<td>16</td>
<td>USB port</td>
</tr>
<tr>
<td>17</td>
<td>PC/Mobile port</td>
</tr>
<tr>
<td>18</td>
<td>Security slot</td>
</tr>
</tbody>
</table>
Navigating the display

Phone views

There are three main views available:

Menu view. The Menu view lets you access Status, Features, Settings, Message, History and Directory screens. You can use the up and down arrow keys ▲▼ to highlight the menus. Then, press the Enter soft key to access phone functions.

For the Menu view, press the Menu soft key.

Idle view. The Idle view displays the current account, the time and date, and four soft keys.

Calls view. The Calls view shows on the screen when your phone has a call.
### Indicators and notifications

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid red</td>
<td>The phone is initializing. The call is muted.</td>
</tr>
<tr>
<td>Flashing red</td>
<td>The phone is ringing or downloading configuration files.</td>
</tr>
<tr>
<td>Solid green</td>
<td>There is an active call on the phone. The phone places a call.</td>
</tr>
<tr>
<td>Flashing green</td>
<td>The call is on hold.</td>
</tr>
<tr>
<td>Off</td>
<td>The phone is idle. The phone is powered off.</td>
</tr>
</tbody>
</table>

#### LED light status

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid red</td>
<td>The phone is initializing. The call is muted.</td>
</tr>
<tr>
<td>Flashing red</td>
<td>The phone is ringing or downloading configuration files.</td>
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<td>Solid green</td>
<td>There is an active call on the phone. The phone places a call.</td>
</tr>
<tr>
<td>Flashing green</td>
<td>The call is on hold.</td>
</tr>
<tr>
<td>Off</td>
<td>The phone is idle. The phone is powered off.</td>
</tr>
</tbody>
</table>

### Customize your conference phone.

#### Language preferences

The default language of the phone's user interface is English.

**To change the language of the phone interface:**

1. Press the Menu soft key to open the main menu.
2. Use the arrow keys navigate to Settings and press.
3. Select Basic and press.
5. Scroll to your preferred language and press.

#### Time and date

Time and date are displayed in the middle of the status bar. You can also set your preferred formats for displaying time and date in the Time & Date settings page.

**Navigate to the Time & Date settings page:**

1. Press the Menu soft key to open the main menu.
2. Select Settings.
3. Use the arrow keys to navigate to Basic Settings and press.
4. Scroll to Time & Date and press.

You can configure your time zone to synchronize with the address that your system administrator used when setting up One Talk for your location. You can also set your preferred format for displaying time and date in the Time & Date settings page.

**Configure time zone to synchronize with your E911 address entered in the admin portal (SNTP):**

1. Select Menu.
2. Scroll to navigate to and select Settings.
3. Scroll to navigate to and select Basic.
4. Scroll to navigate to and select Time & Date.
5. Use to select SNTP.
6. Navigate to and change input fields to match your time zone preferences.
7. Select Save.

**Set time and date format preferences:**

1. Scroll to Time & Date Format and press.
2. Scroll soft keys to select your preferred formats.
3. Press the Save soft key to accept the changes.
Display settings
Change backlight duration.
You can configure the backlight to adjust the brightness of the LCD screen. Backlight status on the LCD screen can be configured from the following options:
- **Always On**: Backlight is on permanently.
- **15s, 30s, 60s, 120s, 300s, 600s or 1800s**: Backlight is turned off when the phone is inactive after the designated time (in seconds).

Configure the backlight via phone user interface:
1. Press **Menu** soft key.
2. Select **Settings > Basic > Display > Backlight Settings**.
3. Press the [ or ] soft key to select the desired value from the Backlight Time field.
4. Press the **Save** soft key to accept the change or the **Back** soft key to cancel. Backlight is configurable via web user interface at the path **Settings > Preference**.

Sound settings
Call volume
Press [0, 1, 2] on the phone console to adjust the volume of the receiver when you are on a call (using the handset, speakerphone or headset).

Ringer volume
Press [0, 1, 2] on the phone console to adjust the volume of the ringer when the phone is idle.

Ringtones
Ringtones indicate incoming calls. You can select different ringtones to distinguish the conference phone from another phone's.
1. Press the **Menu** soft key.
2. Select **Settings > Basic > Sound > Ringtones**.
3. Highlight the desired line.
4. Press the **OK** soft key, then select the desired ringtone and press **Save**.

Note: If there are multiple lines on the desk phone you can elect to assign one ringtone for all lines, by selecting **Common**. Alternatively, you can or assign a different ringtone to each line.

5. Press [ or ] to listen to and select the desired ringtone.
6. Press the **Save** soft key to accept the change or the **Back** soft key to cancel.

Keypad tones (key tones)
Keypad tones, or key tones, give you the option of hearing sounds each time you depress a key on the keypad. To activate key tones:
1. Press the **Menu** soft key.
2. Select **Settings > Basic > Sound > Key Tones**.
3. Use the Left/Right soft key to enable/disable.
4. Press [0, 1, 2].

Basic call features
Make outgoing calls.
Using the speakerphone
Use the key pad to enter the number and then Press the Green Phone button.

Receive incoming calls.
When not already on a call
Press the green button or **Answer** soft key.

When already on a call
If the line is in use:
1. Press **Hold** to place the current call on hold.
2. Press **[ or ]** for the Line Key.
3. Press **Answer** to pick up.

You can also press **Ignore** to trigger your Call Forward Busy and Call Forward No Answer rule.

Ignore a call.
Press **Ignore** during an incoming call when you wish to trigger the call forwarding options you configured for Call Forward Busy or Call Forward No Answer.

End a call.
Using the speakerphone:
Press the **End Call** soft key or red phone button.

Hold a call.
Press the **Hold** soft key during a live call.

Resume a call.
If there is only one call on hold, press the **Resume** soft key.
If there is more than one call on hold, press [ or ] to select the desired call, then press the **Resume** soft key.

Mute/unmute the speakerphone.
Press [0, 1, 2] during a call.

Redial.
1. Press [0, 1, 2] to enter the placed call list.
2. Press [ or ] to select the desired entry.
3. Press [0, 1, 2] or the **Send** soft key.

Redial last number.
Press [0, 1, 2] twice when the phone is idle to dial out the last dialed number.
Advanced call features

<table>
<thead>
<tr>
<th>Feature*</th>
<th>Quick access code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caller Line ID Block</td>
<td>**67</td>
</tr>
<tr>
<td>Remote Group Pickup</td>
<td>**98</td>
</tr>
<tr>
<td>Transfer to someone's Telephone</td>
<td>**55</td>
</tr>
</tbody>
</table>

*Features and their access codes are explained in their respective sections below.

Blacklist a contact:

**From directory:**
1. Press the Menu soft key to navigate to the main menu.
2. Scroll to User Settings and press.
4. Use to turn feature ON or OFF and press.
5. Scroll to Blacklist and press.
6. Press the Add soft key to add the contact to the Blacklist.

**From Call History:**
1. Press the Menu soft key to navigate to the main menu.
2. Scroll to Call History and press.
3. Select the folder from which you want to select a contact or group to blacklist (All, Missed, Placed) and tap Enter.
4. Select Find and select the number you wish to block.
5. Select Option > Add to Blacklist.

Remove a contact from a Blacklist:
1. Press the Menu soft key while the phone is idle.
2. Press the Directory soft key, then press Blacklist.
3. Scroll to highlight the contact you wish to unblock and press Options.
4. Select Add to Contacts and press the OK soft key to accept the change.

**Call Forwarding**

This feature allows incoming calls to automatically ring another phone number or to be sent directly to Voice Mail. The following options are available:

**Call Forward Always**

Forwards all calls made to your One Talk phone number to an alternative phone number. Calls can be forwarded to any domestic U.S. and 800 number.

**Call Forward Busy**

Forwards calls to an alternative number when your One Talk number is busy. Calls can be forwarded to any domestic U.S. and 800 number.

**Call Forward No Answer**

Forwards calls to an alternative phone number when there is no answer at your One Talk number.

**Call Forward to Voice Mail**

Automatically forwards calls made to your One Talk phone number to your Voice Mail box, where callers can leave a voice message.

**Block a call.**

There are two ways to block calls:

- Anonymous Call Rejection rejects incoming calls that block their outgoing caller ID information.
- Blacklist a contact or number in your directory or history to block calls from known phone numbers you have specified.

**Anonymous Call Rejection:**
1. Press the Menu soft key to open the main menu.
2. Scroll to User Settings and press.
4. Use to turn feature ON or OFF and press.
To configure Call Forwarding preferences and set forward-to phone number:
1. Press the Menu soft key.
2. Select User Settings.
3. Use the navigation keys to select Call Forwarding.
4. Select an option: Always, Busy or No Answer.
5. Use the navigation keys to enable/disable.
6. Scroll down to the Forward to: field and enter the number to which you want your calls forwarded.
7. When you are finished, select the Save button.

Caller Line ID Block
You can opt to place outgoing calls anonymously by pressing **67 prior to dialing. This will prevent your phone number or any other caller ID information from appearing on the recipient’s display.

Conference Calling
Your CP860 phone can host calls with up to five different numbers. During an active call, follow these instructions to conference in up to four lines.

Add participants to a conference call:
Repeat “Start a conference call,” steps 1 to 3, above.

Do Not Disturb
You can use the Do Not Disturb (DND) feature to automatically reject any incoming calls. The feature rejects incoming calls automatically and treats the line as busy. If no other devices share the One Talk number, callers will be forwarded to Voice Mail when DND is enabled.

Enable or disable DND:
1. Press the DND soft key to turn the feature on or off.
2. The phone will not ring while the screen displays DND.

Remote Group Pickup
One Talk helps ensure that calls are answered by associating lines with groups such as company departments. If your administrator has assigned your line to a specific group, Remote Group Pickup enables you to remotely pick up a group member’s ringing line from your own desk phone.

Dial **98 from your desk phone to remotely pick up a group member’s ringing line.
Transferring calls

You may transfer an active call to any other phone number (it does not have to be a One Talk number). There are three transfer options: Consultative Transfer, where you have an opportunity to speak with the caller before transferring; Direct Transfer, where the current active call is immediately transferred; and Direct Transfer to Voice Mail.

Consultative Transfer

While on a call:
1. Press Transfer soft key; this will place the other party on hold.
2. Use the dial pad to enter the number (extension or 10-digit number).
3. Press Consult; you will be connected and can inform the called party of the pending transfer.
4. Press Transfer to complete.

Direct Transfer

While on a call:
1. Press Transfer; this will place the other party on hold.
2. Use the dial pad to enter the number (extension or 10-digit number).
3. Press Direct.

Direct Transfer to Voice Mail

Direct Transfer to Voice Mail enables you to transfer a call to someone else’s Voice Mail.
1. Press the Transfer soft key during an active call. This will place the call on hold.
2. Press **55, then enter the 10-digit phone number or extension to which you want to transfer the call.
3. Press the Direct soft key to complete the transfer.

Call History

Call History maintains a list of all calls that were missed, placed, received and forwarded. You can view your Call History and place a call, add a contact or delete entries from your Call History list. Call logs are set to capture by default, but you can disable this feature if you do not want to save your Call History.

View Call History.
1. Press the History soft key.
2. Scroll to select the type of calls you wish to view (All Calls, Missed Calls, Placed Calls).

Delete an individual call log.
1. Press the History soft key.
2. Select the type of call you want to delete (Missed Calls or Placed Calls).
3. Highlight the call log you wish to delete and select Delete.

Delete all or a subset of your call logs.
1. Press the History soft key.
2. Select the type of calls you wish to delete (Missed Calls, Placed Calls or All Calls).
3. Select Option.
4. Select Delete All.
5. Select OK.
Contact management

Local Directory

The built-in phone directory can store the names and phone numbers of your contacts. You can store up to 1,000 contacts and 48 groups in your phone’s Local Directory. You can add new groups and contacts, edit, delete or search for a contact, or dial a contact number directly from the Local Directory.

Add a contact:
1. Press the Directory soft key when the phone is idle, and then select the desired group.
2. Press the Add soft key to add a contact.
3. Enter a unique contact name in the Name field and contact numbers in the corresponding fields.
4. Press the Add soft key to accept the change.

Edit a contact:
1. Press the Directory soft key when the phone is idle, and then press All Contacts or any group created.
2. Scroll to select the desired contact.
3. Press the Option soft key and then select Detail from the prompt list.
4. Edit the contact information.
5. Press the Save soft key to accept the change.

Delete a contact:
1. Press the Directory soft key when the phone is idle, and then press All Contacts or any group created.
2. Press or to select the desired contact, press the Option soft key and then select Delete from the prompt list.
3. Press the OK soft key when the LCD screen prompts Delete selected item?

Blacklist a contact:

From your directory:
1. Press the Menu soft key to navigate to the main menu.
2. Scroll to Directory and press.
3. Press Option, scroll to Blacklist and press.
4. Press the Add soft key and enter the name you would like to blacklist.
5. Scroll to enter the contact’s phone number.
6. Press the Add soft key to add the contact to the Blacklist.

From your Call History:
1. Press the Menu soft key to navigate to the main menu.
2. Scroll to Call History and press.
3. Select the number you wish to block.
4. Press Options and select Add to Blacklist.
Groups
Groups are a great way to organize large lists of contacts. You can even assign each group its own distinctive ringtone. Contacts can be immediately assigned to a group or be assigned or moved to a different group later. Contacts can also be moved to a special Blacklist group to block all calls from that contact.

Create or add a group:
Groups help you more quickly find the individual(s) you need to reach. You can even assign each group its own distinctive ringtone.

1. Press the Directory soft key.
2. Press the Add Group soft key.
3. Enter the desired group name in the Name field.
4. If desired, add a ringtone for the group by pressing the for ringtone, press the or soft key to select the desired ringtone from the Ringtones field.
5. Press the Add soft key to accept the change or the Back soft key to cancel.

Add a new contact to a group:

1. Press the Directory soft key to navigate to the Local Directory.
2. Scroll to desired group and press .
3. Press the Add soft key.
4. Enter name, press to each input field and add contact information using the keypad.
5. Press the Add soft key to save your selections.

Search a group:

1. Press the Directory soft key.
2. Select Group.
3. Press the Search soft key.

Edit a group:

1. Press the Directory soft key.
2. Press or to highlight the desired group contact group.
3. Press the Option soft key and then select Detail from the prompt list.
4. Press or to highlight the group information and then edit.
5. Press the Save soft key to accept the change or the Back soft key to cancel.

Delete a group:

1. Press the Directory soft key.
2. Scroll to group you wish to delete and press Options.
3. Select Delete from the prompt list and press the OK soft key to confirm or Cancel to cancel deletion.

Move a contact to a different group:

1. Press the Directory soft key, then press All Contacts or the Group to which the contact belongs.
2. Scroll or to highlight the contact you wish to move, then press Options.
3. Press Detail, or to Group field, use the or soft key to select a different group and press Save.

Remove a contact from a blacklist:

1. Press the Menu soft key while the phone is idle.
2. Press the Directory soft key, then press Blacklist.
3. Scroll or to highlight the contact you wish to unblock and press Options.
Voice Mail

Send a Voice Mail.
You can leave Voice Mails for someone else using the CP860 IP conference phone. Follow the voice prompt from the system server to leave a Voice Mail, and then hang up.

Retrieve Voice Mail.
You can also listen to Voice Mails that are stored in a centralized location, so long as your server supports this feature (see your administrator). When receiving a new Voice Mail, the LCD screen will prompt that the phone receives a new message and display an icon.

To view Voice Mails:
1. Press the Menu soft key.
2. Select Message > Voice Mail > View Voice Mail.
The LCD screen displays the amount of new and old Voice Mails.

To listen to Voice Mails:
1. When the LCD screen prompts that the phone has received a new Voice Mail, you can press the Connect soft key to dial out the Voice Mail access code.
2. Follow the voice prompt to listen to your Voice Mails.

System status, troubleshooting and other settings

Check phone status.
The Status page is where you can view (not edit) general information for network, phone and account status, including MAC address, IP address, product ID, hardware and firmware versions.

To check status:
1. Press the Menu soft key to navigate to the main menu.
2. Navigate to Status and press 📞.
3. The screen will display your IP address, MAC address and firmware number. For more information, scroll up to More and press 📞 or the Enter soft key.
4. Scroll 🕒 to Network, Phone or Accounts and select 📞 for additional status information.
   a. Network: IPv4 and MAC address
   b. Phone: hardware, firmware, version and product ID
   c. Account: Phone number associated with account

Reset and reboot the phone.
Rebooting the phone or returning to factory settings often resolves issues that could not be solved through other troubleshooting methods. Resetting the phone to factory settings is also used to delete personal information and contacts from returned devices so they can be easily redeployed.

Here are the reset options and what each does:

- Full Reset will clean the configuration (user account information) and user-specific data (Address Book, Blacklist, Ringtones, etc.)
- Configuration Reset will remove all information related to the user’s account (number, registration information, etc.) but will keep the user data untouched.
- User Data Reset will keep the account untouched but remove only user data and settings such as Address Book, Blacklist, Ringtones, etc.

These are Advanced Settings for administrators only and require an admin password.

Navigate to the Advanced Settings page:
1. Press the Menu soft key to open the main menu.
2. Scroll 🕒 to Settings and press 📞.
3. Scroll 🕒 to Advanced Settings and press 📞.
4. Enter administrator password using the keypad, and press the OK soft key to confirm.
Reboot your phone:
1. Scroll to Reboot.
2. Press the OK soft key to confirm.

To reset your phone to factory settings:
1. Select Reset to factory settings and press or the Enter soft key.
2. Use the soft keys to find your desired reset option (Full Reset, Configuration Reset, User Data Reset).
3. Press the Save soft key to select.
4. Press the OK soft key to confirm.

Specifications
Optima HD voice, full-duplex technology:
• 10-feet and 360-degree voice pickup
• Optional expansion microphones for wider reception
• 320 ms echo cancellation tail length
• Connect to a mobile phone or PC for conference calls
• 6-way Conference Calling

Features
Accessibility
• 6-way Conference Calling support
• Multi-language
• Optional expansion microphones for wider reception
• Supports connection to a mobile phone or PC for conference calls

Form factor
• 1 x RJ45 10/100M Ethernet port
• 1 x USB2.0 port
• 10-feet and 360-degree voice pickup
• 1x mobile phone/PC port: 3.5mm
• Desk phone
• Power over Ethernet (IEEE 802.3af ), class 0

Product
• Set date/time manually or automatically

Tools
• Caller ID with Name

Applications and software
• One Talk compatible

Network
• Advanced Calling (HD Voice)

Technology
• Background noise suppression
• IP assignment: static/DHCP
• IPv4
• IPv6
• OpenVPN, IEEE802.1X
• SIP v1 (RFC2543), v2 (RFC3261)
• Transport Layer Security (TLS)
### Accessibility features

#### For hearing impaired users

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjustable ringtone and volume</td>
<td>Choice of a variety of ringtones. Volume of the ringer can also be changed to suit needs.</td>
</tr>
<tr>
<td>Adjustable call volume</td>
<td>While on a call, raise or lower the volume of the voice on the far end and of other phones sounds heard.</td>
</tr>
<tr>
<td>Visual notifications</td>
<td>Indicators on the phone screen, such as flashing bars or icons, indicate when calls are incoming or outgoing, or if a call is active or held. Indicators can also indicate phone status and if certain features are activated.</td>
</tr>
<tr>
<td>Electronic hookswitch support</td>
<td>When using a headset that supports electronic hookswitch (EHS), controls on the headset can answer and end calls. In addition, call volume can be controlled and calls may be able to be muted from the headset.</td>
</tr>
</tbody>
</table>
| Visual Message Waiting Indicator (MWI) | - An indicator light on the phone indicates that new messages are waiting. Icons on the phone screen also indicate that the phone has new messages.  
  - At launch, Voice Mail Indicator always shows “1”. See Known Issues for more information. |

#### For vision-impaired and blind users

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjustable backlight settings</td>
<td>Change the backlight setting of the screen by adjusting backlight settings.</td>
</tr>
<tr>
<td>Tactile five-key with raised bumps</td>
<td>The five-key has bumps that let user easily discern the position of other keys on the keypad.</td>
</tr>
<tr>
<td>Large keys</td>
<td>Large keys on the phone console enable easy access to phone features and functions.</td>
</tr>
<tr>
<td>Physical line keys</td>
<td>Yealink phones have physical line keys to answer and end calls.</td>
</tr>
<tr>
<td>Variety of feature keys to press</td>
<td>Many features on Yealink phones are accessible by pressing feature keys on the phone console.</td>
</tr>
<tr>
<td>Tactile-discernible number, feature and navigation keys</td>
<td>Keys on the phone console are easily discernible by their size and shape.</td>
</tr>
<tr>
<td>Illuminated feature keys</td>
<td>Many feature keys are illuminated when activated, providing alerts when a feature is enabled.</td>
</tr>
</tbody>
</table>

#### For mobility-impaired users

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto-answer</td>
<td>Yealink phones can auto-answer calls, so users don’t have to lift a handset, push a button or tap a key to answer a call. If this feature is enabled, phone will automatically answer incoming calls using the speakerphone.</td>
</tr>
<tr>
<td>Built-in speakerphone</td>
<td>A built-in speakerphone allows users to use the phone without having to use a handset or headset.</td>
</tr>
</tbody>
</table>

### Compatible accessories

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPE80 Conference Microphones</td>
<td>Expansion microphones to enhance the room coverage of the conference phone.</td>
</tr>
<tr>
<td>PSCP860 CP860 Power Supply</td>
<td></td>
</tr>
</tbody>
</table>
To avoid electric shock, use caution when connecting cables. For example, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors.

To avoid electric shock, do not operate the product or connect or disconnect cables during electrical storms. To avoid electric shock, do not use this product in or near water.

To reduce the risk of fire or overheating, keep this product in well-ventilated areas, away from radiators or other heat sources. Do not block cooling vents.

The plug-socket combination must be accessible at all times because it serves as the main power-disconnecting device.

Use only the manufacturer-provided AC adaptor approved for use with this product. Use of another AC adaptor may cause a fire or explosion.

This product relies on short-circuit (overcurrent) protection installed in your home or office. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. is used on the phase conductors (all current carrying conductors).

Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

1. When the power cord or plug is damaged or frayed.
2. If liquid has been spilled into the product.
3. If the product has been exposed to rain or water.
4. If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

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**WEEE warning**

To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

**Customer feedback**

We are striving to improve our documentation quality, and we appreciate your feedback. Email your opinions and comments to DocsFeedback@yealink.com.

**GNU GPL information**

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**Important 911 emergency response information**

If you call 911, emergency service responders will be sent to the registered location you provided when you provisioned this phone. An incorrect address could result in incorrect routing of 911 calls and dispatch of emergency personnel to the wrong location, so please contact us if your registered location is not accurate.

Data and voice functionality (including the ability to make and receive 911 calls) will not be available during a power outage, broadband connection failure or other service disruption. Neither Verizon Wireless nor any of its affiliates shall be liable for any service outage and/or inability to access emergency service personnel, nor shall Verizon Wireless or any of its affiliates be responsible for the acts or omissions of emergency response center personnel.
9. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks.
10. Refer all questions regarding servicing of this product to qualified service personnel.

Danger–electric shock and fire

Electric current from power, telephone, and communication cables is hazardous, and could result in electric shock and/or fire.

Learn more.

For more information, visit www.onetalk.com