Meet your phone.

About your phone

Volume
Power/Lock
Earpiece
Notification light
SIM card slot
microSD card slot
Recent apps
Home/Fingerprint scanner
HTC UltraSelfie™ camera with OIS
HTC UltraPixel™ main camera with OIS
USB Type-C/charger port
HTC BoomSound® Hi-Fi edition speakers
Headset jack
Laser autofocus sensor
LED flash

Setting up your phone

Your phone comes with the SIM card pre-installed.

Charge your phone

Before turning on your phone, charge it fully.

1. Insert the small end of the USB cable into the USB connector.

2. Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.

WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

Optional: Insert the microSD card

1. With the phone facing down, push the tray eject pin that came with your phone into the small hole next to the microSD™ card tray slot until the card tray pops out.

2. Pull out the microSD card tray and place the microSD card into the tray with the gold contacts facing up.

3. Insert the tray back into the slot.

NOTE: The microSD card is sold separately.

Using your phone

Turning your phone on/off

To turn on, press the Power/Lock button until the phone vibrates.

To turn off, press and hold the Power/Lock button for a few seconds, and then tap Power off.

Locking/unlocking the screen

Prevent accidental button presses by locking your phone.

To lock your phone, briefly press the Power/Lock button. The phone also automatically locks after it has been idle for some time.

To unlock your phone, swipe the Lock icon up.

Para la versión en español, visite verizonwireless.com/support

Setting up your phone

Your phone comes with the SIM card pre-installed.

Charge your phone

Before turning on your phone, charge it fully.

1. Insert the small end of the USB cable into the USB connector.

2. Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.

WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

Optional: Insert the microSD card

1. With the phone facing down, push the tray eject pin that came with your phone into the small hole next to the microSD™ card tray slot until the card tray pops out.

2. Pull out the microSD card tray and place the microSD card into the tray with the gold contacts facing up.

3. Insert the tray back into the slot.

NOTE: The microSD card is sold separately.

Using your phone

Turning your phone on/off

To turn on, press the Power/Lock button until the phone vibrates.

To turn off, press and hold the Power/Lock button for a few seconds, and then tap Power off.

Locking/unlocking the screen

Prevent accidental button presses by locking your phone.

To lock your phone, briefly press the Power/Lock button. The phone also automatically locks after it has been idle for some time.

To unlock your phone, swipe the Lock icon up.

Para la versión en español, visite verizonwireless.com/support
Advanced Calling
You can make high-definition voice and video calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. Visit verizonwireless.com/AdvancedCalling to learn how.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Managing your account
My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit verizonwireless.com/international.

Customer service
Call 1.800.922.0204
Twitter @VZWSupport

Additional information
Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

Learning more
The Help app gives you tips, videos and other information on how to use your phone, including:
- Making calls
- Voice mail
- Sending texts
- Getting apps
- Taking photos
- Accessibility settings

From your computer, visit verizonwireless.com/support.

Download a User Guide from verizonwireless.com/support.

Using your phone
The Home screen
After setting up your phone, you’ll see the Home screen.

Status
Widgets
Launch bar
All apps