

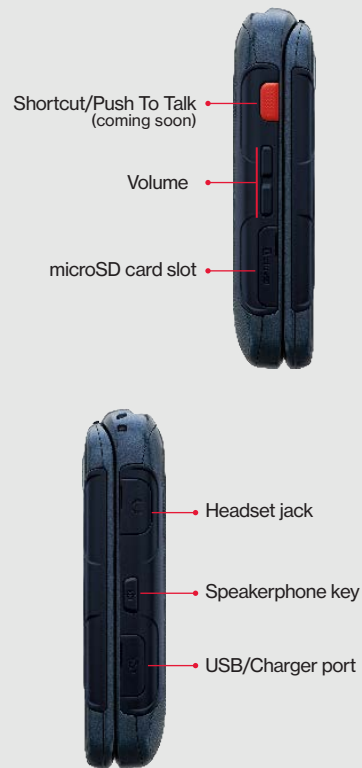
# Meet your phone.

verizon

Para la versión en español, visite [verizonwireless.com/support](http://verizonwireless.com/support)

SAMSUNG | Convoy4

## About your phone



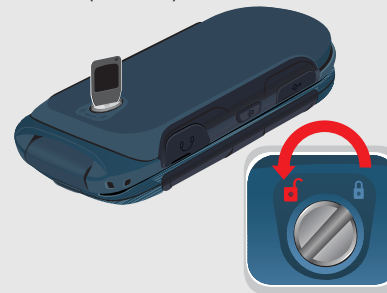
NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

## Setting up your phone

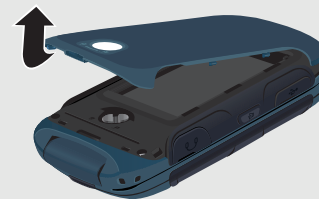
Your phone comes with the SIM card pre-installed.

### Step 1. Remove the back cover

1. Insert the battery cover removal tool into the slot on the back cover and turn it counter clockwise to unlock the battery cover (as shown).



2. Insert the tool in the groove at the top of the cover to open the cover.



## Setting up your phone

### Step 2. Insert the battery

Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.



### Step 3. Replace the back cover

1. Place the cover over the back of the phone, then press down along the edges to secure the cover.
2. Use the battery cover removal tool to turn the dial clockwise until the cover is locked.



### Optional: Insert the microSD Card

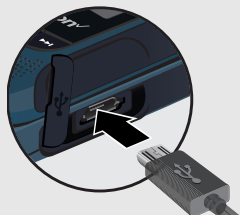
Open the microSD card slot cover. With the phone facing up, insert the microSD card with the gold contacts facing down and close the card slot cover.



NOTE: The microSD card is sold separately.

### Step 4. Charge your phone

Before turning on your phone, charge it fully.



WARNING: Use only Samsung-approved charging devices. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

## Using your phone

### Turning your phone on/Off

To turn your phone on, press and hold the **END/Power** key.

To turn your phone off, press and hold the **END/Power** key.

### Setting up voice mail

1. Dial **\*86** and press **SEND**.
2. Follow the setup instructions.

### Checking voice mail

From your phone:

1. Dial **\*86** and press **SEND**.
2. Follow the instructions.

From other phones:

1. Dial your wireless number.
2. When you hear the greeting, press **#** to interrupt.
3. Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

### Backup Assistant<sup>SM</sup>

Backup Assistant is a free Verizon service that can save your phone's address book to a secure website. If your phone is lost or damaged, or if you upgrade to a new phone, you'll be able to restore your contacts. You can change your Backup Assistant settings in **MENU > Contacts > Backup Assistant**. Learn more at [verizonwireless.com/baplus](http://verizonwireless.com/baplus).

NOTE: Subject to specific terms of use. See [verizonwireless.com/baplus](http://verizonwireless.com/baplus) for details.

## Support & More



### My Verizon

Manage your account, track your usage, edit account information, pay your bill and more at [verizonwireless.com/myverizon](http://verizonwireless.com/myverizon).



### Get Help Using Your Phone

From your computer, visit [verizonwireless.com/support](http://verizonwireless.com/support).



### International travel

For features and rates when traveling outside the US, visit [verizonwireless.com/international](http://verizonwireless.com/international).



### Customer service

Call **1.800.922.0204**  
Twitter **@VZWSupport**



### More Information

Download a User Guide from [verizonwireless.com/support](http://verizonwireless.com/support) or call **1.888.987.HELP (4357)** to order a copy.

## Additional information

### Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

### Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.