User Guide
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IMPORTANT CUSTOMER INFORMATION

Please be advised that many services and applications offered through this unique device are provided by various device manufacturers, operating system, software and application developers (e.g. Google®, Motorola®, Microsoft®, Research in Motion®). If you use, link to or download such a service, or an application such as a non-Verizon Wireless location based GPS-type service, chat room, marketplace or social network from this device, you should carefully review the terms of such service or application. If you use any of these non-Verizon Wireless services or applications, personal information you submit may be read, collected, or used by the service or application provider and/or other users of those forums.

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Your Verizon Wireless Customer Agreement Terms and Conditions and certain other specifically identified terms govern your use of any Verizon Wireless products and services.
## Conventions used in this guide

In this user guide, we use the following symbols to indicate useful and important information:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📝</td>
<td>This is a note. A note often gives additional information, such as what happens when you choose to do or not to do a certain action. A note also provides information that may only be applicable to some situations.</td>
</tr>
<tr>
<td>💡</td>
<td>This is a tip. A tip gives you an alternative way to do a particular step or procedure, or lets you know of an option that you may find helpful.</td>
</tr>
<tr>
<td>🔥</td>
<td>This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.</td>
</tr>
<tr>
<td>⚠️</td>
<td>This provides safety precaution information, that is, information that you need to be careful about to prevent potential problems.</td>
</tr>
</tbody>
</table>
Important RF Notice

This device was tested for compliance with the applicable FCC and Industry Canada specific absorption rate (SAR) limits for radio frequency (RF) exposure during typical body-worn operations. To ensure that RF exposure levels remain at or below the tested levels, use a belt-clip, holster, or similar accessory that maintains a minimum separation distance of 1.0 cm between your body and the device, with either the front or back of the device facing towards your body. Such accessories should not contain any metallic components. Body-worn accessories that do not meet these specifications may not ensure compliance with applicable SAR limits and their use should be avoided.
Important note on recoverable data

Files and other data that have been deleted, cleared, removed, or erased from your device may still be recoverable by third-party data recovery software. Even a factory reset may not permanently erase all data from your phone, including personal information.
Unboxing

HTC One

1. BACK
2. USB connector
3. HOME
4. Dual speakers
5. VOLUME
6. Front camera
7. 3.5mm headset jack
8. POWER/IR
9. Proximity sensor
10. Notification LED
11. Tray eject hole/SIM card tray
If you want to use a case, please don’t cover and block the proximity sensor. Purchase a case designed for HTC One. A dedicated case for HTC One that already has a small opening for the sensor can be purchased through any Verizon Wireless store or online at www.verizonwireless.com.

**Charging the battery**

Before you turn on and start using HTC One, it is recommended that you charge the battery.

Use only the adapter and the USB cable that came with HTC One to charge the battery. When the battery power is too low, make sure to use the power adapter to charge, not the USB cable connection with your computer.

1. Insert the small end of the USB cable into the USB connector.

2. Insert the other end of the USB cable into the power adapter.
3. Plug in the power adapter to an electrical outlet to start charging the battery.

- As a safety precaution, the battery may stop charging to avoid overheating.
- When you’re using the Internet and charging the battery, HTC One may become warmer. This is normal.
- To conserve energy, unplug the power adapter from the electrical outlet after you finish charging.

**Switching the power on or off**

**Switching the power on**

Press the POWER button until HTC One vibrates.

- When you turn on HTC One for the first time, you’ll need to set it up.

**Switching the power off**

1. If the display is off, press the POWER button to turn it back on. If you’ve set up a lock screen, you need to unlock it.
2. Press and hold the POWER button for a few seconds.
3. Tap **Power off** on the options menu.
Want some quick guidance on your phone?

Check out the friendly walkthroughs and the FAQs in Tips & Help to learn how to use your phone.

- When you see a Tips & Help tile in HTC BlinkFeed™, just tap the tile to know more about the tip.

- To open Tips & Help from the Home screen, tap ☰️ > Help > Tips & Help

You can then browse by subject matter and topic. Or tap 🔍, and then enter what you want to search for.
Phone setup and transfer

Setting up your new phone for the first time

When you switch on your new phone for the first time, you’ll be asked to set it up.

💡 You can enable TalkBack to navigate by voice feedback before selecting the language. Press and hold two fingers on the screen until you hear a message saying that accessibility mode is enabled.

Walk through the on-device setup to choose your Internet connection, select how you want to set up your new phone, and more.

- You can choose to setup accounts and personalize your new phone using a computer. When the HTC Get Started reminder appears, tap it on the Notification panel to use HTC Get Started. Or, press and hold an empty space in a Home screen panel, and then tap Home screen wallpaper > Computer photos.

  Your phone shows you the URL of the HTC Get Started site and a pair code. On your computer’s web browser, just go to the URL and enter the pair code to start your web setup. You need an HTC Account to save your accounts and settings on the Web and download them to your phone.

- If you have content from an old phone, you can choose to do a direct phone-to-phone transfer.
To make it easier for you to back up and restore content from HTC One to another HTC phone in the future, select **Back up phone daily over Wi-Fi**.

Some features that need to connect to the Internet such as location-based services and auto-sync of your online accounts may incur extra data fees. To avoid incurring data fees, disable these features under Settings. For more information on location services, see **Turning location services on or off** on page 226.

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**Transferring content from an Android phone**

On your old Android™ phone, download the HTC Transfer Tool and use it to transfer your content to your new HTC phone. The types of locally stored content on your old phone that the tool can transfer include contacts, messages, calendar events, web bookmarks, music, photos, and videos. Some settings can also be transferred.

- You need Android version 2.2 or later to use the HTC Transfer Tool on your old phone.
- If your old phone has Android version 2.1 or an earlier version, you need to use Bluetooth® transfer. For details, see **Transferring contacts from your old phone through Bluetooth** on page 22.

1. Go to Settings, and then tap **Get content from another phone**.
2. Choose whether to transfer from an old HTC Android phone or other Android phone.
3. Tap Full transfer, and then tap Next.

4. Follow the steps shown on your new phone to download the HTC Transfer Tool from Google Play™ to your old phone, install it, and open the tool.

5. When you see a PIN on your old phone, make sure the same PIN also appears on your new phone before you continue.

6. On your old phone, choose the types of content you want to transfer, and then tap Start or Transfer.

7. Wait for the transfer to finish.

8. Tap Done on both phones.

Transferring content from an iPhone

If you have an iPhone®, it’s fast and easy to transfer your contacts, messages, and other content when you use HTC Sync Manager.

To find out how, see Transferring iPhone content and apps to your HTC phone on page 188.

If you only need to migrate your contacts, you can also use Bluetooth transfer. For details, see Transferring contacts from your old phone through Bluetooth on page 22.
Transferring contacts from your old phone through Bluetooth

Use Bluetooth to transfer contacts from an iPhone, a phone that has Android version 2.1 (or earlier version), or other types of phones. Depending on the capabilities of your old phone, you may be able to transfer not only contacts but also other data such as calendar events and text messages to your new HTC phone.

💡 Use HTC Sync Manager to transfer more types of content from an iPhone.

1. Go to Settings, and then tap **Get content from another phone**.
2. Choose whether to transfer from an Android phone, iPhone, or other phone types. If you chose to transfer from an Android phone, tap **Quick transfer**.
3. On your old phone, turn Bluetooth on.
4. Follow the onscreen instructions on your old and new phones to pair them and start the data transfer.
Phone setup and transfer

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Other ways of getting contacts and other content
There are different ways you can individually add contacts and other
content to HTC One.
Sync with your
computer

Use HTC Sync Manager to sync contacts, documents,
playlists, and more between HTC One and your
computer running a Windows® or Mac OS® operating
system.
You can also use it to transfer your iTunes® backup
that contains contacts, messages, and other content
from an iPhone from your computer to HTC One.

Google Account

Google contacts are imported to HTC One after you
sign in to your Google Account. You can also create
more Google contacts right from HTC One.

Social network
accounts

Log in to your favorite social networks to sync contact
information from them.

Microsoft
Exchange
ActiveSync®

HTC One syncs your work contacts from the Microsoft
Exchange ActiveSync Server in your workplace.

Phone contacts

You can create contacts locally on HTC One, if you
don't prefer to store them on your online accounts.


Transferring photos, videos, and music between your phone and computer

There are two ways you can transfer your media from or to your computer.

- Connect HTC One to your computer. Your computer will recognize it just like any removable USB drive, and you can copy your media between them.

- Download and use the HTC Sync Manager software on your computer. You can set it up to automatically get music, photos, and videos off HTC One to your computer. You can also sync playlists from your computer to the phone.

If you have an iPhone, you can even connect it and transfer camera roll photos to your computer. Then reconnect HTC One and copy them over.

Home screen

After you’ve turned on and set up HTC One for the first time, you’ll see HTC BlinkFeed.

- Customize HTC BlinkFeed to show posts from your social networks, headlines from your favorite news media, and more. For details, see Your dynamic Home screen on page 52.

- Swipe left and you’ll discover widget panels for adding your favorite widgets, apps, and more so they’re just a tap away. If you need more room for your stuff, you can add more panels. For details, see Personalizing on page 73.

- You can change the apps on the launch bar at the bottom of the Home screen. See Launch bar on page 75.
While you’re in another screen or app, press ⏐ to return to the last Home screen you visited.

**Using Quick Settings**

In the Quick Settings panel, easily turn settings such as Wi-Fi® and Bluetooth on or off.

1. With two fingers, swipe down from the status bar to open Quick Settings.
2. To turn a setting on or off, just tap its tile.
3. To change the options for a setting, press and hold its tile. Or tap ⋯.

You can also tap ⚙️ to switch to Quick Settings from the Notifications panel.

**Customizing Quick Settings**

Aside from the default tiles, there are several other tiles available in Quick Settings.

1. With two fingers, swipe down from the status bar to open Quick Settings.
2. Tap ⚙️ and do one of the following:
   - In the Quick Settings list, press and hold ⚙️ next to the item you want to move and drag it to rearrange the list.
Under Hidden items, press and hold  and drag it up to make it available in Quick Settings.

There is a limit to the number of tiles that can be shown in Quick Settings. You may need to remove an existing item to make space for another one. To remove an item, drag it below Hidden items.

Getting to know your settings

Want to change the ringtone, set up a Wi-Fi connection, or add your accounts? Do this and more in Settings.

1. Open Settings either from the Quick settings panel or the Apps screen.
   - With two fingers, swipe down from the status bar to open Quick settings, and then tap  .
   - From the Home screen, tap  to switch to the Apps screen, and then tap Settings.

2. Here are some of the basic settings you can change:
   - Tap the On/Off switch next to an item such as Wi-Fi to turn it on or off. Tap the item itself to configure its settings.
   - Tap Sound to set a ringtone, choose a sound profile, and configure incoming call sound settings.
   - Tap Personalize to change the wallpaper, add widgets and shortcuts to the Home screen, and more.
   - Tap Accounts & sync to add and sign in to your different accounts, such as email, social networks, and more.
- Tap Security to help secure HTC One, for example with a screen lock.

**Updating your phone’s software**

HTC One can check and notify you if there’s a new update available. You can also choose to manually check if there’s an available update.

**Checking your phone’s HTC Sense version**

You can view the HTC Sense® version, as well as other information about your phone.

1. Go to Settings, and then tap About.
2. Tap Software information to view the HTC Sense version.

**Installing a software update**

When Internet connection is on and there’s a new software update available, the update notification icon appears in the status bar.

1. Slide the Notifications panel open, and then tap the system update notification.
2. If you don’t want to download the update using your data connection, select Update over Wi-Fi only.
3. Tap Download.
4. When download is complete, select Install now, and then tap OK.

After updating, HTC One will restart.
Installing an application update

When Internet connection is on and there’s an available update for your HTC or Verizon Wireless apps, the update notification icon 📱 appears in the status bar.

1. Slide the Notifications panel open, and then tap the update notification.
   The Updates screen opens with the list of application updates to be installed.

2. Tap an item to view its details, and then tap 🔄.

3. When you’re done reviewing the updates, tap Install. You’ll be asked to restart HTC One if needed.

Checking for updates manually

You need an internet connection to check for software updates. Turn on mobile data or connect to a Wi-Fi network.

Go to Settings, and then tap Software update > Check new. HTC One checks if updates are available.
Getting apps from Google Play

Google Play is the place to go to find new apps for HTC One. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.

A Google Wallet™ payment service is required to purchase a paid app. You will be asked to confirm method of payment when you purchase an app.

Finding and installing an app

When you install apps and use them on HTC One, they may require access to your personal information or access to certain functions or settings. Download and install only apps that you trust.

Be cautious when downloading apps that have access to functions or a significant amount of your data on HTC One. You’re responsible for the results of using downloaded apps.

1. Open the Play Store app.
2. Browse or search for an app.
3. When you find the app that you like, tap it and read its description and user reviews.
4. To download or purchase the app, tap Install (for free apps) or the price button (for paid apps).
5. Tap Accept.
Apps sometimes get updated with improvements or bug fixes. To automatically download updates, after installing the app, tap ☰ > **Auto-update**.

To open the app, go to the Apps screen and tap the app.

**Restoring apps from Google Play**

Upgraded to a new phone, replaced a lost one, or performed a factory reset? Restore apps that you previously downloaded.

1. Open the Play Store app.
2. Tap ☰ to open the slideout menu.
3. Tap **My apps**, swipe to the All tab, and then tap the app you want to restore.
4. Install the app.

For more details, refer to the Google Play help.
Downloading apps from the web

You can download apps directly from websites.

- Apps downloaded from websites can be from unknown sources. To help protect HTC One and your personal data, we strongly recommend that you only download from websites you trust.
- Before you can install the downloaded app, make sure that you’ve set HTC One to allow installation of third-party apps in Settings > Security > Unknown sources.

1. Open the browser, and then go to the website where you can download the app you want.
2. Follow the website’s download instructions for the app.

After installing the app, make sure to go back to Settings > Security and clear the Unknown sources option.
## Uninstalling an app

If you no longer need an app that you’ve downloaded and installed, you can uninstall it.

ℱ Most of the preloaded apps cannot be uninstalled.

From the Apps screen, press and hold the app you want to remove, and then drag it to **Uninstall**.

✏ If you purchased an app in Play Store, you can uninstall it for a refund within a limited time. To know more about the refund policy for paid apps, refer to the Google Play help.
Your first week with your new phone

About your phone

Features you’ll enjoy on HTC One

HTC One gives you options for quick and easy setup. Transferring your old phone’s content such as your contacts, messages, and media can be done right from HTC One.

Also, enjoy taking shots with the camera, checking personalized content with HTC BlinkFeed, and more.

Easy phone setup and transfer

- With our HTC Get Started service, you can set up and personalize HTC One from your computer, and just download your settings to HTC One. See Setting up your new phone for the first time on page 19.

- Easily transfer your contacts, messages, music, photos, videos, and more from an Android phone to HTC One. See Transferring content from an Android phone on page 20.

  By using HTC Sync Manager, you can even migrate content from an iPhone. See Transferring iPhone content and apps to your HTC phone on page 188.

- Back up HTC One to the cloud so it’ll be a lot easier to restore your content to a new phone next time.
Dynamic Home screen
With HTC BlinkFeed, personalize your Home screen with the information and updates that matter most to you. See a variety of content such as feeds about news and your interests, social network updates, HTC One tips, and more. The content refreshes periodically when you’re connected to the Internet. See Your dynamic Home screen on page 52.

New ways to share memories
Show off the excitement of your event. A Zoe is automatically created from selected highlights of an event or album with background music and special effects. See Creating a Zoe in Gallery on page 115.

Outstanding camera features
- Choose from a variety of pre-defined camera modes, or create your own camera profiles. See Choosing a capture mode on page 88.
- Capture entire moments with pictures and sound, and watch them come alive again with Zoe camera mode. See Using Zoe camera on page 94.
- With VideoPic®, you can snap a picture while you’re shooting video. See Taking a photo while recording a video — VideoPic on page 93.
- Switch to Sweep panorama and pan the camera to capture a wide-angle view of the scenery. See Taking a panoramic photo on page 96.
- Use Continuous shooting mode to capture 20 consecutive shots (or more) of a subject in motion.
By just tapping the shutter button, take multiple shots of your subject at different exposures and combine them into a nice, evenly exposed photo.

With the main camera, you can also record HDR videos with authentic sound quality.

See Using HDR on page 97.

Unleash your creativity

- Retouch photos taken in Zoe camera or continuous shooting modes with Object Removal, Always Smile, and Sequence Shot. You can even create a short animation with GIF Creator. See Gallery on page 101.

- With Variable Speed Playback, add a cinematic flair to your videos by slowing down particular scenes. See Changing the video playback speed on page 114.

Immerse in music

Watch mesmerizing visualizations as you play songs in HTC Music. And if lyrics are available, they’ll show onscreen. See Viewing song lyrics on page 149.

Entertainment with HTC Sense TV

HTC Sense TV™ brings entertainment to your phone and extends it to your TV. You can:
Access your TV program guide with the TV app. With just one tap, watch a program on your home TV. See Enjoying TV with HTC One on page 150.

You can also turn HTC One into a remote control for your TV, set-top box (cable box), and home theater. See Setting up your remote control on page 158.

Connect to official websites and related social media of your favorite shows. See Getting social on the TV app on page 156.

View dynamic sports information while watching a live sports event. See Checking sports scores, stats, and more on page 157.

Use HTC Media Link HD to wirelessly share your media from HTC One to your HD TV. See Connecting to your home entertainment system on page 164.

Google Drive integration

HTC One features an additional 25GB of Google Drive™ storage free for 2 years. See Activating your free Google Drive storage on page 172.

Basics

Navigation buttons

HTC One has navigation buttons at the bottom.

< Goes to the previous screen.
Goes to the home screen.
Goes to the Recent apps screen when you double-tap it.

Swipe up from the button to access the Google app.

**Sleep mode**

Sleep mode saves battery power by putting HTC One into a low power state while the display is off. It also stops accidental button presses when HTC One is in your bag.

**Switching to Sleep mode**

To turn off the display and switch to Sleep mode, you briefly press the POWER button.

HTC One also automatically goes into Sleep mode when it’s left idle for a while. You can change the time before HTC One sleeps by setting the screen timeout. For details, see Setting when to turn off the screen on page 269.

**Waking up from Sleep mode**

Press the POWER button.

**Unlocking the screen**

- Swipe up to unlock the screen, swipe right to go directly to HTC BlinkFeed, or swipe left to go to the Home widget panel.
You can also press and hold the lock icon, and then drag it up, right, or left.

If you’ve set up a screen lock, you’ll be asked to provide your credentials before HTC One unlocks.

If you’ve set an event reminder or an alarm, you can snooze or dismiss the event or alarm right from the lock screen. Just drag 🕒 or ✗ up.

**Motion gestures**

Use motion gestures to mute HTC One, lower the ring volume, and more.

**Lift phone to auto answer a call**

To automatically answer an incoming call, lift the phone and look at the screen first to see who’s calling before you hold it to your ear.

You can turn this feature on or off. Go to Settings, tap **Call**, and then select or clear **Auto answer calls**.
Flip to mute

If your phone is facing up when a call comes in, turn the phone over to mute it.

If you go to Settings and then tap **Sound > Flip to mute**, you can set your phone to:

<table>
<thead>
<tr>
<th>Mute once</th>
<th>Mute only once after flipping the phone. While the phone is still facing down, it will ring again when there are other incoming calls.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mute always</td>
<td>After flipping the phone to mute a call, keep it always muted while it’s still facing down when there are other incoming calls.</td>
</tr>
</tbody>
</table>
Pick up to lower volume

In a business meeting or restaurant, pick HTC One up when a call comes in to lower the ring volume automatically.

You can turn this feature on or off. Go to Settings, tap Sound, and then select or clear Quiet ring on pickup.

Increase ring volume automatically while phone is in your pocket or bag

Pocket mode makes HTC One recognize when your phone is in your bag or pocket and raise the ring volume so that you can hear it in noisy environments.

You can turn this feature on or off. Go to Settings, tap Sound, and then select or clear Pocket mode.
Rotate HTC One for a better view

For many screens, you can automatically change the screen orientation from portrait to landscape by turning HTC One sideways.

When entering text, you can turn HTC One sideways to bring up a bigger keyboard.
Touch gestures

Use touch gestures to get around the Home screen, open apps, scroll through lists, and more.

Tap

- Tap the screen with your finger when you want to select onscreen items such as application and settings icons, or press onscreen buttons.
- After you’ve scrolled down a long list or screen (in apps such as Mail and People), tap the status bar to jump straight to the top of your screen.
Press and hold

To open the available options for an item (for example, a contact or link in a webpage), just press and hold the item.

Swipe or slide

Quickly swipe your finger vertically or horizontally across the screen to go to other Home pages, scroll through documents, and more.
Drag

Press and hold your finger with some pressure before you start to drag. While dragging, don’t release your finger until you have reached the target position.

Flick

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quicker strokes, such as when moving right and left on the Home screen, or flicking through a contacts or message list.
Press and flick

On the Home screen, you can easily move a widget or icon from one screen to another. Press and hold the widget or icon with one finger, and flick the screen to the new location with another finger.
Slide with two fingers

In some apps, like Gallery, Messages, Mail, or the web browser, slide two fingers apart to zoom in when viewing a picture or text.

Slide two fingers together to zoom out of the picture or text.
Two-finger swipe

Swipe down from the status bar using two fingers to access Quick Settings.

Three-finger swipe

- Swipe up using three fingers to choose a device where to share content such as photos, videos, and music from HTC One. You can also share streaming media from apps such as YouTube®.
- Swipe down to disconnect from the device.
Media gesture is turned on in Settings by default, which makes the three-finger gesture work only when sharing content or using HTC apps.

Three-finger tap

While using the HTC Car app, tap the screen with three fingers to activate the voice command mode.

Opening an app

- Tap an app on the launch bar at the bottom of the Home screen.
- Tap  to go to the Apps screen, and then tap the app you want to use.
- On the Apps screen, tap  , and then enter the name of the app you’re looking for.
Opening an app or folder from the lock screen

On the lock screen, drag an app or folder icon up to unlock the screen and directly go to the app or folder.

💡 The shortcuts on the lock screen are the same ones on your Home screen’s launch bar. To change the lock screen shortcuts, replace the apps or folders on the launch bar.

If you’ve set up another security layer like a screen lock pattern or PIN, you’ll be asked to provide your credentials first before HTC One opens the app or folder.

Sharing content

Have something to share, such as a photo or video?

- In an app, just tap the share icon: 📸 or ⌨️.
- If you don’t see the icon, tap ⏯️ > Share.

Switching between recently opened apps

When you’re multitasking and using different apps on HTC One, you can easily switch between the apps you’ve recently opened.

Double-tap 🔄 to see recently-opened apps.
To switch back to an app, just tap it.
- To remove an app from the list, drag it up.
- To clear the recent apps list, tap ☓.

To see a list of apps that are running, tap 📺.

**Refreshing content**

In some apps, you can easily refresh content that’s synced or downloaded from the Web with a simple finger gesture.

1. While viewing content such as weather or Mail inbox, scroll to the top of the screen.
2. Pull down with your finger, and then release to refresh.
Capturing your phone’s screen

Want to show off your high game score or write a blog post about HTC One features? It’s easy to take a picture of the screen and share it from Gallery.

Press and hold POWER and VOLUME DOWN at the same time.

The image is saved in the Screenshots album in Gallery.

💡 You can also share the image when you see 📸 in the status bar. Open the Notifications panel and tap 📹 under the screenshot notification. If you don’t see 📹, slide two fingers apart on the screenshot notification.
HTC BlinkFeed

Your dynamic Home screen

Get the latest about your interests or stay in touch with friends right on HTC BlinkFeed. Set up which social networks, news sources, and more will appear.

- Swipe up or down to browse stories on HTC BlinkFeed.
- Tap a tile to view the content or to comment on a post or status update.
- While viewing a news article, swipe left or right to see more stories.
- While in HTC BlinkFeed, you can press ⬆️ or ⬅️ or tap the status bar to scroll to the top.
- Scroll to the top and pull down on the screen to manually refresh the stream.
- Swipe right on HTC BlinkFeed to open the slideout menu where you can choose the type of feeds or add your custom topics to display.

You’ll see the clock widget on HTC BlinkFeed if you’ve set HTC BlinkFeed as the main Home screen.
Turning HTC BlinkFeed on or off

1. On HTC BlinkFeed, slide two fingers together, and then tap 📀.
2. While HTC BlinkFeed is selected, tap Remove.
3. To add it back, swipe right, and then tap the ✨ button that has the word BlinkFeed.

Ways of adding content on HTC BlinkFeed

Personalize HTC BlinkFeed to show articles and status updates from your favorite news sources, categories, editions, and apps.

Selecting feeds
Discover stories and articles on HTC BlinkFeed based on your interests, favorite categories, and popular news channels or websites.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap ⌁ > Add content.
3. Choose a category.
   Or, if it’s your first time to add content on HTC BlinkFeed, tap the tile that says Get automatic recommendations from BlinkFeed. Sign in to get recommendations.
4. Select one or more feed sources.
   You can tap a name first to check out a particular feed, and then tap ✨ to add it to HTC BlinkFeed.
Showing content from your apps and social networks
See your friends’ posts in social networks or show content from your HTC apps right on HTC BlinkFeed.

❗ You need to sign in to your social networks to see their feeds on HTC BlinkFeed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap ⚙ > Services & Apps, and then select the apps and social networks you like.

Searching and adding a topic of interest
Looking for a more specific topic? Search for and select topics of interest to display them on HTC BlinkFeed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap Search for content, and then enter the topic you’re looking for.
3. Tap a result, and then tap ☐ to add it under Custom topics.

Subscribing to multiple regional editions
Want to keep up to date on current events in more than one region? You can show one or more editions of your choice on HTC BlinkFeed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap ⚙ > Add content.
3. Tap ▼, and then select a locale or region.
4. Select the feed sources to add.

Customizing the Highlights feed

Go to the Highlights feed to see a mix of top trending articles and status updates from the feed sources you added. You can also set the Highlights feed to only show items from your favorite news sources, categories, and apps.

You cannot add custom topics to the Highlights feed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap ☰ > Settings > Choose Highlights topics.
3. Select the feed sources you want to appear in Highlights.

Saving articles for later

Don’t have time to read that potentially interesting article? You can bookmark articles to your reading list.

Do one of the following:

- While viewing an article, tap ☰.
- On HTC BlinkFeed, press and hold the tile of the article you want to bookmark. Then tap Read later.

You’ll find the reading list in the slideout menu.
Posting to your social networks

You can easily post a status update from HTC BlinkFeed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap 📣 > Compose, and then choose a social network.
3. Compose your status update and post it on your social network.

Removing content from HTC BlinkFeed

Whether it’s a tile or an entire feed, you can remove content you don’t want to see on HTC BlinkFeed.

- To remove a tile, press and hold the tile you want to remove, and then tap Remove.
- To remove a feed source, in the slideout menu, tap 📣 > Remove content, select one or more items, and then tap Remove.
- To unsubscribe to a localized edition, tap 📣 on the Remove content screen. Tap Remove editions, select one or more items, and then tap Remove.
Notifications

Notifications panel

Notification icons inform you of new messages, calendar events, alarms, and activities in progress such as files downloading.

When you see notification icons, open the Notifications panel to check out details of the notifications that you’ve received.

1. To open the Notifications panel, slide down from the top of the screen. If you have several notifications, scroll down the screen to see them all.

2. To quickly access the Notifications panel from Quick Settings, tap ☰️.
To see more information, such as email previews and calendar events, slide two fingers apart to expand a notification. To collapse it, slide two fingers together.

Some notifications allow you to take immediate action. For example, tap a missed call notification to return the call or reply with a text message.

Tap the notification icon on the left to open the corresponding app.

To dismiss just one notification in the list, drag it left or right. To dismiss all notifications and close the Notifications panel, tap ☑️.
Notification widget

On the lock screen, you can see notifications such as missed calls, text messages, calendar events, and more.

1. Drag down from the clock to expand the widget.

![Notification Widget Image]

2. If there is more than one missed call, text, or email, tap ➤ to view the next notification.

3. Tap a notification to go directly to its app.

You can change which notifications appear on the widget in Security settings. See Lock screen notifications on page 275.

Notification LED

The notification LED shows a:
Solid green light when HTC One is connected to the power adapter or a computer and the battery is fully charged.

Flashing green light when you have a pending notification and the display is off.

Solid orange light when the battery is being charged.

Flashing orange light when the battery level reaches very low.

**Working with text**

**Selecting, copying, and pasting text**

In HTC apps such as Internet and Mail, you can select and copy text, and then paste or share it.

1. Press and hold on a word.
2. Drag the start and end anchors to highlight the surrounding text you want to select.
You can use the magnifier to zoom in while selecting your text. To turn on the magnifier, go to Settings > Accessibility, and then select the Show magnifier option. You’ll see the magnifier when you press and hold one of the text selection anchors.

3. After you have selected the text you want to copy, tap Copy. The selected text is then copied to the clipboard.

4. In a text entry field (for example while composing an email), press and hold at the point where you want to paste the text.

5. Tap Paste.

To copy the address of a linked webpage in the Internet app, press and hold the link, and then tap Copy link URL.

Sharing text

1. After you have selected the text you want to share, tap Share.

2. Choose where to paste and share the selected text, such as in an email message or social network status update.

The HTC Sense keyboard

Typing is fast and accurate with the HTC Sense keyboard.

- Word prediction also saves typing time. As you type, you’ll see word suggestions that you can choose from. You can even add words, phrases, and shortcuts to the word prediction dictionary. See Entering text with word prediction on page 64.
You can type words by just speaking. See Entering text by speaking on page 67.

Turn on the Trace keyboard so you can type words by just sliding your finger from one letter to another. See Using the Trace keyboard on page 66.

Just swipe right to access the numeric and symbol keyboard. Or swipe left to switch between languages.

The keys have secondary numbers, punctuation symbols, or other characters that you can insert without having to switch to the numeric and symbol keyboard. For example, just press and hold a key on the first row to insert a number.

Choose from a wide selection of emoji.

Show or hide navigational arrow keys on the keyboard. If you enable the arrow keys in Settings, they’ll only appear on the portrait keyboard.

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**Entering text**

The onscreen keyboard becomes available when you tap a text field in an app. Enter letters and numbers, change the keyboard layout or language, and more.

Tap the keys on the onscreen keyboard to enter letters and numbers, as well as punctuation marks and symbols.

- Tap ↑ to enter an uppercase letter. Tap twice to turn on caps lock.
- Press and hold keys with gray characters at the top to enter numbers, symbols, or accented letters. Some keys have multiple characters or accents associated with them.
- Swipe right to show number and symbol keys. To return to the main keyboard, swipe left.
- Press \( \checkmark \) to close the onscreen keyboard.

To open the keyboard settings, press and hold the comma key if you see \( \odot \) above the key. Or go to Settings > Language & keyboard > HTC Sense Input.

Selecting a keyboard layout
Choose a keyboard layout that suits your typing style.

1. Go to Settings, and then tap Language & keyboard > HTC Sense Input.
2. Tap Keyboard selection > Keyboard types.
3. Select the keyboard layout that you want to use.

Choosing and switching between keyboard languages
If multiple keyboard languages are available on HTC One, you can choose which languages to enable in the onscreen keyboard.

1. Go to Settings, and then tap Language & keyboard > HTC Sense Input.
2. Tap Keyboard selection, and then choose the languages you want.

To change the keyboard language, do any of the following:

- Swipe left on the onscreen keyboard (not available if you’re using trace keyboard).
- Tap the language key (for example, \texttt{EN}) until you see the keyboard language you want to use.
- Press and hold the language key, and then drag your finger to the keyboard language you want to use.

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**Entering text with word prediction**

Ever started typing something you weren't sure how to spell? With word prediction, you'll see suggested words displayed just above the keyboard.

- Word prediction and next word prediction are enabled by default.

To enter text in word prediction mode, do any of the following:

- Tap the space bar to insert a highlighted word in the suggestion list.
- Tap a word from the suggestion list.
- Tap the arrow next to the suggestion list to see more choices.

- If you've accidentally chosen a wrong word from the suggestion list, you can always go back and change it by tapping the word and selecting another suggestion.
Setting a second language for word prediction

You can set the word prediction to be bilingual. As you type, you’ll get word suggestions in the languages that you’ve selected.

Bilingual prediction is available only when you’re using a Latin-based keyboard.

1. Go to Settings, and then tap Language & keyboard > HTC Sense Input.

2. Tap Keyboard selection > Bilingual prediction, and then choose the language you want.

Adding words and phrases to the word prediction dictionary

Add frequently-used names, acronyms, and even phrases to the word prediction dictionary to easily find them in the suggestion list.

Type even faster when you create text shortcuts to words and phrases. Instead of typing "Talk to you later", save a few keystrokes by adding the ttyl shortcut. In your message or email, just type "ttyl", and then tap the spacebar to enter the complete phrase.

1. Go to Settings, and then tap Language & keyboard > HTC Sense Input.

2. Tap Personal dictionary > +.

3. Enter a word or phrase, and then enter its text shortcut. Be sure to remember this shortcut, including the uppercase and lowercase letters you’ve typed.
4. Tap OK.

While you’re entering text using the Standard keyboard layout, tapping a suggested word that’s not in the dictionary (usually the first word shown in the suggestion list) automatically stores it.

Edited or deleting words and phrases in the word prediction dictionary

1. Go to Settings, and then tap Language & keyboard > HTC Sense Input.
2. Tap Personal dictionary.
   - To edit a word, phrase, or shortcut, tap the item in the list.
   - To delete items from the dictionary, tap Delete > Delete. Select the words you want to remove, and then tap Delete.

Using the Trace keyboard

Instead of tapping the keys on the onscreen keyboard, you can “trace” to type words.

You need to turn on the Trace keyboard in Settings > Language & keyboard > HTC Sense Input.

1. Slide your finger from one letter to the next to enter a word.
2. Lift your finger when the word is completed.
3. If you want to continue entering text, slide your finger over the letters again to enter the next word.

If the word that appears after you traced isn’t the one you want, you can:

- Tap a word from the suggestion list.
- Tap the arrow next to the suggestion list to see more choices.

**Entering text by speaking**

No time to type? Try speaking the words to enter them.

1. Tap an area where you want to enter text.
2. On the onscreen keyboard, press and hold 🎤.
3. When you see the animated microphone button and the words “Speak now”, say the words you want to enter.

To set the voice input language, tap the language bar above the microphone button. You can choose one or more languages. Available languages may vary.

4. If a word doesn’t match what you’ve spoken and it’s underlined, tap the underlined word to delete it or to see more choices.
5. Enter punctuation marks by saying the name (for example, say “comma”).
Battery

Displaying the battery percentage

You can check the percentage of remaining battery power right from the status bar.

1. Go to Settings, and then tap Power.
2. Select Show battery level.

Checking battery usage

See a ranking list of apps that are using the battery. You can also see how much and how long the battery has been used for each app.

1. Go to Settings, and then tap Power.
2. Tap Usage, and then tap an app to check how it’s using the battery. You’ll see how much battery power is used by resources such as the CPU for the app and other use details.

💡 If you see buttons while viewing an app’s battery use details, you can tap them to adjust settings that affect battery usage, stop the app, and more.
Checking battery history

Check how long you’ve been using HTC One since the last charge. You can also see a chart that shows how long the screen has been on, and how long you’ve been using connections like the mobile network or Wi-Fi.

1. Go to Settings, and then tap Power.
2. Tap History.
3. If you’ve used HTC One for a long time since the last charge, swipe left or right to scale the graph that details battery usage over time. You can also slide two fingers together or apart to scale the graph.

Tips for extending battery life

How long the battery can last before it needs recharging depends on how you use HTC One. HTC One power management helps to increase battery life.

If you like more control by tweaking settings on your own, try out some of these battery saving tips.

Check your battery usage

Monitoring your battery usage helps you identify what’s using the most power so you can choose what to do about it. For details, see Checking battery usage on page 68.

Manage your connections

- Turn off wireless connections such as mobile data, Wi-Fi, or Bluetooth when not in use.
- Turn GPS on only when a precise location is needed, such as while using navigation or location-based apps. See Turning location services on or off on page 226.

- If the **Sleep mode** option in **Settings > Power** is enabled, at low peak times, your phone will turn off the data connection after the screen has been off for 15 minutes and there’s no network activity (no downloads, streaming, or data usage). The data connection resumes when you switch the screen back on.

- Turn on Airplane mode when you don't need any wireless connections and you don’t want to receive calls or messages.

**Manage your display**

Lowering the brightness, letting the display sleep when not in use, and keeping it simple helps save battery power.

- Use automatic brightness (the default), or manually lower the brightness.

- Set the screen timeout to a shorter time.

- Don’t use a live wallpaper for your Home screen. Animation effects are nice to show off to other people but they drain your battery. Changing your wallpaper to a plain, black background can also help a little. The less color is displayed, the less battery is used.

For more details, see **Settings and security** on page 265 and **Personalizing** on page 73.
Manage your apps

- Install the latest software and application updates. Updates sometimes include battery performance improvements.
- Uninstall or disable apps that you never use. Many apps run processes or sync data in the background even when you’re not using them. If there are apps that you don’t need anymore, uninstall them.

If an app came preloaded and can’t be uninstalled, disabling the app can still prevent it from continuously running or syncing data. See Disabling an app on page 275.

Limit background data and sync

Background data and sync can use a lot of battery power if you have many apps syncing data in the background. It’s recommended not to let apps sync data too often. Determine which apps can be set with longer sync times, or sync manually.

- In Settings, tap Accounts & sync and check what types of data are being synced in your online accounts. When the battery is starting to run low, temporarily disable syncing some data.
- If you have many email accounts, consider prolonging the sync time of some accounts.

In the Mail app, select an account, tap ⬆️ > Settings > Sync, Send & Receive, and then adjust the settings under Sync schedule.

- When you’re not traveling from one place to another, sync weather updates of only your current location, rather than in all of your named cities. Open the Weather app, and then tap ⬆️ to edit and remove unneeded cities.
Choose widgets wisely.
Some widgets constantly sync data. Consider removing the ones that are not important from your Home screen.

In Play Store, tap ☰ > **Settings**, and then clear **Add icon to Home screen** to avoid automatically adding Home screen app shortcuts whenever you’ve installed new apps. Also tap **Auto-update apps** > **Do not auto-update apps** if you’re fine with updating apps from Play Store manually.

Other tips
To squeeze in a little bit more battery power, try these tips:

- Tone down the ringtone and media volume.
- Minimize the use of vibration or sound feedback. In Settings, tap **Sound** and choose which ones you don’t need and can disable.
- Check your apps’ settings as you may find more options to optimize the battery.
Personalizing

Making HTC One truly yours

Make HTC One look and sound just the way you want it.

- Choose a ringtone and other sounds that you like to use. See Ringtones, notification sounds, and alarms on page 74.
- Personalize your Home screen with a different wallpaper. See Home wallpaper on page 74.
- For the lock screen, you can use the same wallpaper as your Home screen or choose a different wallpaper. See Changing the lock screen wallpaper on page 85.
- Change the apps on the launch bar. See Launch bar on page 75.
- Populate your Home screen with widgets and shortcuts. See Adding Home screen widgets on page 76 and Adding Home screen shortcuts on page 78.
- Need another widget panel? See Adding or removing a widget panel on page 79.
- Set HTC BlinkFeed or a widget panel as your main Home screen. See Changing your main Home screen on page 81.
- Organize your apps. See Arranging apps on page 83.
Ringtones, notification sounds, and alarms

1. Go to Settings, and then tap **Personalize**.
2. Under Sound, choose different sounds for your ringtone, system notification, and alarm.
   
   Go to the Messages, Mail, Calendar, and Tasks apps to choose sounds for new messages, email, calendar, and task reminders respectively.

   ![Tip]
   
   Want alarms to ring louder but notifications to be more discreet? In Settings, tap **Sound > Volumes** and set the volume levels for each sound type.

Home wallpaper

Choose from the available wallpapers, or use any photo you’ve taken with the camera.

1. Press and hold an empty space on a widget panel.
2. In the pop-up menu, tap **Home screen wallpaper**.
3. Choose from where you want to select a wallpaper.
   
   - To use a photo you captured with the camera, tap **Gallery**, choose and crop a photo, and then tap **Done**.
   - Tap **Computer photos** to use the HTC Get Started service to choose a photo from your computer.
Launch bar

The launch bar gives you one-touch access to commonly used apps (and other shortcuts). You can replace the apps on the launch bar with the ones you often use.

1. Press and hold the app you want to replace, and then drag it out to .

2. Tap ☐️ to go to the Apps screen.

3. Press and hold an app, and then drag it to the empty slot on the launch bar.

- You can also group apps on the launch bar into a folder. See Grouping apps on the widget panel and launch bar on page 82.
- The apps (or other shortcuts) on the lock screen are the same as the ones on the launch bar.
Adding Home screen widgets

Widgets make at-a-glance important information and media content easily available. Choose from a selection of widgets and add the most useful ones to your Home screen.

1. Press and hold an empty space on a widget panel.

2. In the pop-menu, tap Add apps and widgets.

3. Tap ▾ > Widgets.

4. Scroll through the widgets, or tap Q to search for a specific widget.
   Some widgets are available in different styles and sizes.

5. Press and hold and then drag the widget to a widget panel you want to add it to.

You can also add widgets that allow you to quickly switch on or off certain settings such as Wi-Fi and Bluetooth.
Changing the settings of a widget

You can modify basic settings of some widgets (for example, the People widget).

1. Press and hold a widget on your Home screen, and then drag it to 

2. Customize the widget settings.

Resizing a widget

Some widgets can be resized after you’ve added them to your Home screen.

1. Press and hold a widget on the Home screen, and then release your finger. If a border appears, that means the widget is resizeable.
2. Drag the sides of the border to enlarge or shrink the widget size.
Adding Home screen shortcuts

Place apps you often use on any widget panel of your Home screen. You can also add shortcuts to frequently used settings, bookmarked webpages, and more.

1. Press and hold an empty space on a widget panel.
2. In the pop-up menu, tap Add apps and widgets.
3. Tap ▼ > Apps or Shortcuts.
4. Scroll through the apps or shortcuts, or tap 🔍 to search for one.
5. Press and hold and then drag an app or a shortcut to a widget panel you want to add it to.

💡 To add an app from the Apps screen, press and hold the app, and then drag it to a widget panel.
Editing Home screen panels

Adding or removing a widget panel

- You won’t be able to add a new widget panel if you’ve already reached the maximum limit.
- HTC BlinkFeed always appears as the first panel (if it’s not removed). A widget panel cannot be added before HTC BlinkFeed.

1. Press and hold an empty space on a widget panel.
2. In the pop-up menu, tap Manage home screen pages.
3. To add a new widget panel, swipe left until you see the + icon, and then tap it.
4. To remove a widget panel, swipe left or right until you see the panel, and then tap Remove.
5. When done, press <.

Arranging widget panels

- A widget panel cannot be moved and inserted before HTC BlinkFeed.

1. On HTC BlinkFeed or any widget panel, slide two fingers together to customize the Home screen.
2. Press and hold a widget panel thumbnail, and then drag it left or right to the position that you want.

3. When you’re done arranging widget panels, press <.

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**Moving a widget or icon**

You can easily move a widget or icon from one widget panel to another.

1. Press and hold the widget or icon with one finger.

2. With another finger, flick left or right to rotate the screen to another widget panel.

3. Release the widget or icon.
Removing a widget or icon

1. Press and hold the widget or icon you want to remove, and then drag it to \rightarrow.
2. When the widget or icon turns red, lift your finger.

Changing your main Home screen

Set HTC BlinkFeed or a widget panel as your main Home screen.

1. Press and hold an empty space on a widget panel.
2. In the pop-up menu, tap Manage home screen pages.
3. Swipe left or right until you see the panel that you want to use as your main Home screen.
4. Tap Set as home.
5. Press < .

Pressing \rightarrow from an app will first return you to the last panel you were in. Just press \rightarrow again to go to your main Home screen.
Grouping apps on the widget panel and launch bar

1. Press and hold an app, and then drag it over to another app to automatically create a folder.

2. Tap the folder to open it.
3. Tap the folder window’s title bar, and then enter a new folder name.
4. Add more apps into the folder. Tap ☑️, select your apps, and then tap Done.

You can also add shortcuts to settings or information to a folder. Add a shortcut first to a widget panel, and then drag it over to the folder.

Removing items from a folder

1. On the launch bar or widget panel, tap a folder to open it.
2. Press and hold an app or shortcut in the folder, and then drag it out to ☐️.
Arranging apps

On the Apps screen, you can rearrange the apps and change the layout.

1. From HTC BlinkFeed or any widget panel, tap 📱.
2. Tap ⬇️, and then choose how to arrange apps, such as alphabetically.
   If you want to group apps into folders or rearrange them, select Custom.
3. Tap ⇔ Grid size to choose whether to display more or fewer apps per page.

Moving apps and folders

1. On the Apps screen, tap ➤ Custom.
2. Tap ⇔ Rearrange apps.
3. Press and hold an app or folder, and then do one of the following:
   - Drag the app or folder to another position on the same page. Wait until you see the occupying icon move away before releasing your finger.
   - Drag the app or folder to the ⇩ or ⇧ arrow to move it to another page.
4. When you’re done moving apps and folders, tap ✓.
Grouping apps into a folder

1. On the Apps screen, tap ▾ > Custom.
2. Tap ▾ > Rearrange apps.
3. Press and hold an app, and then drag it over to another app to automatically create a folder.
4. To add more apps, drag each app over to the folder.
5. To name the folder, open the folder, tap its title bar, and then enter a folder name.
6. When done, tap ✔.

Removing apps from a folder

1. On the Apps screen, tap ▾ > Custom.
2. Tap ▾ > Rearrange apps.
3. Tap the folder to open it.
4. Press and hold an app, and then drag it out to the Apps screen. Wait until you see the occupying icon move away before releasing your finger.
5. When you’re done removing apps, tap ✔.

Hiding or unhiding apps

1. On the Apps screen, tap ▾ > Hide/Unhide apps.
2. Select the apps you want to hide, or clear their check boxes to unhide them.

3. Tap Done.

**Lock screen**

**Changing the lock screen wallpaper**

Use the home wallpaper, or use any photo you’ve taken with the camera as the lock screen wallpaper.

1. Go to Settings, and then tap **Personalize**.

2. Tap **Lock screen wallpaper**

3. In the pop-up menu, tap **Use home screen wallpaper** or tap **Use custom wallpaper** to select a photo from Gallery.

**Adding a widget on the lock screen**

Choose from our selection of lock screen widgets.

Before you can add a widget on the lock screen, you must select the **Enable lock screen widgets** option in **Settings > Security**.

1. On the lock screen, pull from the right edge until you see a ✦ icon.

2. Tap ✦.
3. Tap a widget that you want to add to the lock screen.

Moving or deleting a lock screen widget

1. On the lock screen, pull from the right edge until you see the widget you want to move or delete.
2. Press and hold the widget, and then drag it left or right to the position that you want.
3. Press and hold the widget, and then drag it to \text{\textbullet} to remove it.

Changing lock screen shortcuts

To change apps (or other shortcuts) on the lock screen, change the ones on the launch bar. To find out how, see Launch bar on page 75.

Turning the lock screen off

Rather not have to unlock your phone every time you wake it up? You can turn the lock screen off in Settings.

1. Go to Settings, and then tap Security.
2. Tap Screen lock > No lock screen.

To turn the lock screen on again, in Security settings, tap Screen lock > Lock screen.
Camera basics

Take great photos and videos with the camera, and make them more memorable by applying a variety of filters and scenes.

Open the Camera app and tap ☰ to see all controls on the Viewfinder screen. You can use the controls to switch capture modes, add filters, set the flash, and more.

<table>
<thead>
<tr>
<th>AUTO</th>
<th>See a collection of camera scenes when taking photos and videos.</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISO AUTO</td>
<td>Choose an ISO level or set it back to <strong>Auto</strong>. Higher ISO works best in low light conditions.</td>
</tr>
<tr>
<td>EV +0</td>
<td>Adjust the exposure settings. Higher exposure settings capture more light for your photos or videos.</td>
</tr>
</tbody>
</table>
Select a white balance setting that matches your current lighting environment.

Apply photo or video filters.

Modify basic and advanced camera settings.

---

**Choosing a capture mode**

HTC One gives you a variety of capture modes to use. On the Viewfinder screen, tap  and then select a capture mode to use.

---

**Zooming**

- Before taking a photo or video, slide two fingers apart to zoom in or together to zoom out.
- When you’re recording video, you can freely zoom in or out while recording.

---

**Applying a filter**

Use the available filters to make your photos and videos look like they’ve been taken through special lenses.

Some camera modes may not support filters.

1. On the Viewfinder screen, tap  to show the camera options.
2. Tap 📷, and then choose one of the available filters.

Turning the camera flash on or off

Tap the flash icon to choose a flash mode.
When using Flash on or Auto flash mode, the camera intelligently sets the best flash brightness for your photo.

Using the volume buttons for taking photos and videos

If you feel much comfortable with using push-buttons when taking photos and videos, you can set HTC One to use the VOLUME buttons as the Camera app’s shutter release or zoom controls.

1. Switch to Camera or Video mode.
2. On the Viewfinder screen, tap ✉️ to show the camera options.
3. Tap 🕵️‍♂️ > Volume button options.
4. Choose how you want to use the volume buttons when you’re in the Camera app.

💡 When you’ve set up the VOLUME buttons as shutter release, you can also press and hold either VOLUME button to take burst shots with a 3-second clip or record a longer video in Zoe camera mode.

Closing the Camera app

Tap 🏇 or 🖤 to close the Camera app and return to the Home screen or the previous screen.
Taking a photo

1. Open the Camera app.
2. Switch to Camera mode.
3. Point the camera at what you want to capture. The camera adjusts the focus automatically as you move it.
4. When you’re ready to take the photo, tap 📷.

Tips for capturing better photos

To get better captures with the Camera app, here are some tips on what to do while taking your shots.

Improving focus and sharpness

- HTC One has autofocus, which works best on a subject that is not moving too much. To change the focus, on the Viewfinder, tap the one you want to focus on.

- If the subject is moving, on the Viewfinder, press and hold the subject to lock the focus.

- You can manually adjust the sharpness of a photo by editing in Gallery. You can also set the sharpness before taking a photo in the Camera settings.

Generally, it is better to sharpen a blurry image rather than to reduce the sharpness in an image.
Taking well-lit photos

- HTC One automatically adjusts the focus and exposure. If the image appears underexposed or that it appears dark on the Viewfinder, tap a part of the image that is in shadow. Conversely, tap a well-lit object in the image if the image seems to be overexposed. Focus on an object with a neutral tone for a balanced exposure. Keep in mind that tapping on another object may shift the focus from your subject.

- If you are using the default settings and the photo still appears too dark, switch to Night scene, but place HTC One on a level surface to keep it steady.

- If there are parts of the image that are in shadows and others are in highlights, use HDR to capture multiple shots of different exposures and combine them into one shot. Keep HTC One steady or place it on a level surface when using HDR.

- When taking a panoramic photo, consider the whole scene and focus on an object that has a neutral tone to help keep the exposure balanced in the composite image.

- If your subject is lit from the back, use Backlight scene to highlight the foreground and keep some details of the background.

Other tips

- In Camera settings, tap Grid to help frame the subject better or improve the composition.
- If taking photos under fluorescent or incandescent bulbs and the subject appears to be off-color, tap AWB, and then choose a white balance setting. Check the image on the Viewfinder and select the option that displays the closest color to the natural color of the subject.

- In Camera settings, you can tap Image adjustments and adjust the exposure, contrast, and others before taking the photo.

- After capturing the photo, you can continue to edit the contrast, brightness, and other settings in Gallery.

**Recording video**

1. Open the Camera app.
2. Switch to Video mode.
3. When you’re ready to start recording, tap 📹.
4. Change focus to a different subject or area by just tapping it on the Viewfinder screen.
5. Tap the flash icon to turn the flash on or off.
6. Tap ⏯️ to pause the recording, and then tap 📹 to resume.
7. To stop recording, tap ■.
Taking a photo while recording a video — VideoPic

Choose Normal scene to use this feature.

While you’re recording video using the main camera, tap 📷 to capture a still shot of your subject.

Setting the video resolution

1. Switch to Video mode.
2. On the Viewfinder screen, tap ☰️ to show the camera options.
3. Tap 📷.
4. Tap Video Quality, and then choose a video resolution.

Taking continuous camera shots

Do you want to take photos of moving subjects? Whether it’s your kid’s football game or a car race, you can capture the action.

Choose Auto scene to use this feature.

1. Open the Camera app.
2. Switch to Camera mode.
3. On the Viewfinder screen, just press and hold 

4. To keep just one photo, select the photo that you like the most, and then tap **Best shot**.

To save the photos as a batch, press <.

**Using Zoe camera**

Don’t let the best moments just pass by. When timing is everything, capture the exact moment with HTC One and get more than just a still photo.

With just a convenient button in Zoe camera mode, you can:

- Take a photo.
- Capture a combo of burst shots and a 3-second video clip for advanced editing features in Gallery, such as Sequence Shot, Always Smile, and Object Removal. See **Gallery** on page 101 for details.
- Record a longer video and also capture burst shots during the first three seconds.

Some camera features are not available when you’re using Zoe camera, such as zooming.

1. Open the Camera app.
2. Switch to **Zoe camera** mode.
3. Tap 📷 once to take a photo.

4. Press and hold 📷 for three seconds to capture a burst shot and a 3-second video clip.

5. To continue recording video, press and hold 📷 until you see the Locked status right above 📷.

💡 When taking your burst shots with a 3-second video clip, it's good practice to:

- Keep HTC One steady to capture moving subjects against a static background scene.
- If using Sequence Shot to stitch different action shots into one photo, encourage the subject to make obvious lateral movements.
- When taking a group photo, ask your subjects to hold the pose until you have finished capturing.

**Taking selfies**

No one around to take your photo?

1. Open the Camera app.

2. Switch to Selfie mode.
   Or, switch to the front camera by swiping from the left or right edge of your phone’s screen.

3. Tap anywhere on the screen to start the timer. The camera takes a photo after the countdown.
Some camera features are not available when you’re using the front camera, such as zooming.

**Improving portrait shots**

If you’d like your family or friends to look their best in your photos, make sure to use the Portrait scene. It smoothens the skin of the people in your shots.

1. Open the Camera app.
2. Switch to **Camera** or **Selfie** mode.
3. On the Viewfinder screen, tap ☰ to show the camera options.
4. Tap AUTO > ⚙.
5. When you’re ready to take the photo, tap 📷.

**Taking a panoramic photo**

Get a wider shot of landscapes in one sweep.

Some camera features are not available when you’re in this mode, such as zooming.

1. Open the Camera app.
2. Switch to **Camera** mode.
3. On the Viewfinder screen, tap ☰ to show the camera options.
4. Tap \texttt{AUTO}, and then tap \texttt{HDR}.
5. When you’re ready to take the shot, tap \texttt{Shutter}.
6. Pan left or right in either landscape or portrait view. Hold HTC One as smoothly as you can to automatically capture frames. You can also tap \texttt{Shutter} to stop capturing anytime.

The camera stitches the frames into a single photo.

\section*{Using HDR}

When shooting portraits against a bright background, use HDR, short for High Dynamic Range, to capture your subjects clearly. HDR brings out the details of both the highlights and shadows, even in high contrast lighting.

\begin{quote}
\textcolor{gray}{HDR works best when your subject is steady. The camera takes multiple shots at different exposure levels and combines them into one enhanced photo.}
\end{quote}

1. Open the Camera app.
2. Switch to \textbf{Camera} mode.
   To capture an HDR video, switch to \textbf{Video} mode.
3. Tap \texttt{AUTO}, and then tap \texttt{HDR}.
   For an HDR video, tap \texttt{HDR} beside the menu button, and then tap \texttt{HDR}.
4. To take an HDR photo, tap \texttt{Capture}.
   Tap \texttt{Capture} to start recording.
Recording videos in slow motion

Relive high speed action bit by bit and add a touch of suspense to your videos.

Audio is recorded when you’re in this scene, but will only be available when video is played back in normal speed.

1. Open the Camera app.
2. Switch to Video mode.
3. On the Viewfinder screen, tap ☰ to show the camera options.
4. Tap ☰ beside the menu button, and then tap ☰.
5. Tap ☰ to start recording.
6. To stop recording, tap ☰.

Manually adjusting camera settings

Want to take expert command of your camera settings for different environments or lighting conditions. You can manually increase or decrease the values for settings like white balance, exposure, ISO, and more.

1. Open the Camera app.
2. Switch to Camera mode.
3. On the Viewfinder screen, tap ☰ to show the camera options.
4. Tap [AUTO], and then tap [M].

5. Tap an item at the bottom of the Viewfinder screen, and then drag its slider up or down to adjust the setting.

![Viewfinder screen with manual settings](image)

6. When done, tap [ ] to show or hide the manual settings.

7. Tap [📸] to take a photo.

💡 You can save your customized settings as a new camera mode.

**Saving your settings as a camera mode**

Save a scene or custom settings as a new camera mode so you can conveniently use it anytime you need it.

1. Open the Camera app.
2. Switch to the camera mode you want to use.
Some camera modes may not support modifying the camera settings.

3. On the Viewfinder screen, tap 📷 to show the camera options.
4. Modify the settings as desired.
5. When done, tap 📷 > Save custom camera.
6. Enter a name, and then tap Save.

To select and use the newly created camera mode, tap 📷 on the Viewfinder screen.

Modifying a camera mode you’ve created

1. Switch to a camera mode that you’ve created.
2. Modify the scene or settings.
3. Tap 📷 > Save custom camera.
4. Tap Yes to save changes to the existing mode.

To delete a custom camera mode, tap 📷. Press and hold a camera mode you’ve created, and then drag it to ✖️ to delete it.
Viewing photos and videos in Gallery

Reminisce about good times. Use Gallery to view all your photos and videos by time, album, or location. When viewing your photos and videos, tap the screen to see Gallery controls.

Viewing photos and videos organized by time

Photos and videos on HTC One are grouped together in Timeline view according to when they were taken.

1. On the Gallery app’s main screen, swipe to the Timeline tab. You’ll see thumbnails for every time period.
2. Scale the time period by sliding two fingers together or apart or tapping ◀️. You can choose between event, day, month, and year.
3. Tap a time period to see all related photos and videos.
4. Tap a photo or video to see it in full screen.

Viewing photos and videos by album

1. On the Gallery app’s main screen, swipe to the Albums tab.
2. Tap a tile to open an album.
3. Tap a photo or video to see it in full screen.

**Viewing photo highlights**

Easily see all your favorite photos in one place. Gallery automatically groups all your most viewed or shared photos (your highlights) in one album. You can also manually edit the Highlights album.

- To view these favorite photos, open the Highlights album.
- To manually add a photo, find and view the photo in full screen, tap the photo, and then tap ⭐.
- To remove a photo from the Highlights album, press and hold the thumbnail and then tap Remove.

**Copying or moving photos or videos to another album**

1. On the Gallery app’s main screen, swipe to the Albums tab.
2. Tap a tile to open an album.
3. Tap ☐ > Move to or Copy to.
4. Select the photos or videos you want to move or copy and then tap Next.
5. Select an album to move or copy the photos or videos to. To create a new album to move or copy to, tap ⊕.
To move or copy a single photo or video, open an album and then press and hold the photo or video. Choose whether to move or copy the photo or video and then select the destination album or create a new album.

**Showing or hiding albums**

Have too many albums cluttering up Gallery? You can choose to show or hide albums.

1. On the Gallery app’s main screen, swipe to the Albums tab.
2. Tap ⬇️ > Show/hide albums and choose which albums you’d like to show or hide.

**Renaming an album**

If you have created albums to organize photos, you can rename these albums.

1. On the Gallery app’s Albums tab, press and hold the album that you want to rename.
2. Tap Rename.

Some albums, such as Camera shots and Highlights, cannot be renamed.
Viewing photos by location

Using Map view, you can view photos according to location.

1. On the Gallery app’s main screen, swipe to the Locations tab. You’ll see tiles of photos taken at specific locations, with numbers that indicate how many photos were taken in each location.

2. Tap 📷 to display Map view.

3. Zoom out or pan across the map until a numerical location indicator 📍 appears. The number in the location indicator shows how many photos were taken in that area.

4. Tap the location indicator to see the photos taken in that area.

💡 Want to know where you took a particular photo? While viewing the photo in full screen, tap anywhere on the screen, and then tap 📍 > Show on map. (Show on map is available when you’ve enabled Geo-tag photos in Camera.)
Adding location information

Want to specify more than just the city? You can add names of points of interests (POI) to your photos too.

1. On the Gallery app’s main screen, swipe to the Locations tab.
2. Tap a tile to open it.
3. Swipe to the Places tab.
4. Tap Tap to edit location > Add a new place.
5. Tap a point of interest to add a POI from Foursquare® or tap New place to manually enter a new name.
6. Tap Save.

Changing location information

1. On the Gallery app’s main screen, swipe to the Locations tab.
2. Tap a tile to open it.
3. Swipe to the Places tab.
4. Find the grouping you want to rename, then tap ••• and try one of the following:

<table>
<thead>
<tr>
<th>Selecting another POI</th>
<th>1. Tap Edit location &gt; Tap to edit location.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Tap a point of interest to add a POI from Foursquare or tap New place to manually enter a new name.</td>
</tr>
<tr>
<td></td>
<td>3. Tap Save.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Renaming the location</th>
<th>1. Tap Rename this place.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Enter a new name.</td>
</tr>
<tr>
<td></td>
<td>3. Tap Save.</td>
</tr>
</tbody>
</table>

You’ll only see Rename this place if the name is stored on HTC One.

**Finding matching photos**

Looking for photos of a specific person or thing? Use Image match to find photos faster instead of browsing through Gallery.

1. On the Gallery app’s main screen, swipe to the Timeline, Albums, or Locations tab.

2. Tap 📸 and find a photo that is visually similar to what you want to find.
3. Tap the photos that are most similar to what you want to find and do one of the following:

- Tap **Continue** to refine the search.
- Tap **Finish** to see the results.

4. On the Images matched screen, select all of the images you want to save to a new album, and then tap **Save**.

💡 You can also find matching images while viewing a photo in full screen. Tap 📷 > **Image match**.

**Editing your photos**

Make your pictures even better. Gallery has an array of editing tools that let you crop, rotate, apply and create photo filters, and much more to your photos.

1. In Gallery, open the photo you want in full screen, tap it, and then tap ✏️.

2. Do any of the following:

- Tap ✏️ to apply a special effect to the photo.
- Tap ✉️ to apply a filter to the photo.
- Tap 🎨 to add a decorative frame to the photo.
- Tap ✎️ to draw, rotate, crop, flip, or straighten the photo.

3. Tap **Save**.
Except for when applying rotation, edited photos are saved as copies of the original.

Drawing on a photo

Get more creative with your photos or highlight an interesting part.

1. In Gallery, open the photo you want in full screen, tap it, and then tap 📸.
2. Tap 📸 > Draw.
3. Tap 🎨 and then choose a pen stroke, color, and thickness.
4. Draw on the photo.
5. Tap Done > ✓.
   The edited photo is saved as a copy. The original photo remains unedited.

Applying custom filters to photos

1. In Gallery, open the photo you want in full screen, tap it, and then tap 📸.
2. Tap 🎨 > +. You’ll find + at the right end of the predefined filters bar.

Filters can only be applied to photos that are stored locally.
3. On the Custom Effects screen you can:
   - Make changes to the filter by adjusting the controls on exposure, saturation, white balance, and more.
   - Rearrange filters to modify the effect. Press and hold the filter you want to move. Then drag it to a new position.
   - Remove filters. Press and hold the filter you want to remove. Then drag it to Remove.
   - Tap + to add more filters.

4. Tap Save Preset to name your filter and save it. After saving your filter, you’ll see a preview of your photo with the filter applied.

5. Tap ✔️ to save the modified photo as a new photo.

Creating an animated gif

Create an animated gif that you can quickly upload and share.

- You can save a batch of shots that was captured with continuous shooting mode as an animated gif.
- You can also create an animated gif from a clip taken in Zoe camera mode.

1. In Gallery, open the photo you want in full screen, tap it, and then tap 📱.
2. Tap 📱 > 🎬. You’ll see an animation of the frames.
3. Drag the trim sliders to the part where you want the animated gif to begin and end.
4. Tap Next.

5. On the next screen, you can choose the direction you want the animation to play, set the speed of the animation, choose which frames you want to include, and more.

6. Tap ✔️ to save, or tap 🎁 to save and share the edited GIF.

The edited photo is saved as a copy. The original photo remains unedited.

**Creating an action sequence shot**

Hop, skip, or jump. Create a sequence shot to stitch a series of actions into one photo.

- This feature is available for a batch of shots that was captured with continuous shooting mode.
- You can also use this feature for clips taken in Zoe camera mode.

1. In Gallery, open the photo you want in full screen, tap it, and then tap 🎨.
2. Tap 🎨 > 🎁. You’ll see frames that you can combine in one photo.
3. Select the frames that you want to include in the sequence shot.
4. Tap Done > ✔️.

The edited photo is saved as a copy. The original photo remains unedited.
Editing a group shot

Finding it difficult to choose a group shot with the most smiles and the fewest blinks? Retouch a group shot so everyone looks their best in the photo.

- This feature is available for a batch of shots that was captured with continuous shooting mode.
- You can also use this feature for clips taken in Zoe camera mode.

1. In Gallery, open the photo you want in full screen, tap it, and then tap 

2. Tap 

3. Select one face at a time and drag it sideways with your finger to select the expression you want.

4. Tap Done > 

The edited photo is saved as a copy. The original photo remains unedited.
Removing unwanted objects in a photo

Did a pedestrian or passing car ruin your otherwise perfect shot of a famous landmark? Retouch the photo to remove unwanted people or objects.

- This feature is available for a batch of shots that was captured with continuous shooting mode.
- You can also use this feature for clips taken in Zoe camera mode.

1. In Gallery, open the photo you want in full screen, tap it, and then tap Edit.
2. Tap More > Remove. You’ll see frames around areas in the photo where objects have been automatically removed.
3. To retain an object, tap X on its image on the film strip.
4. Tap Done > ✓.

The edited photo is saved as a copy. The original photo remains unedited.

Trimming a video

1. On the Gallery app’s main screen, swipe to the Timeline or Albums tab.
2. Tap a tile to open a time period or album.
3. When you see the video you want, tap it to play in full screen.
4. Tap the onscreen controls to pause or resume playback, adjust the volume, and more.

Tap 🎥 to share the video on your home network.

5. To trim the video, tap 📢 > Edit.

6. Drag the trim sliders to the part where you want the video to begin and end.

7. Tap ▶️ to preview your trimmed video.

8. Tap Save.

The trimmed video is saved as a copy. The original video remains unedited.

**Saving a photo from a video**

It’s easy to save a still shot from a video. While you’re watching a video in Gallery, tap 📸 to capture a still shot. You can also pause the playback and drag the slider to the image you want before tapping 📸.
Changing the video playback speed

Want to add a cinematic flair to your video by slowing down a particular scene? You can vary the playback speed of a selected section of a slow motion video.

You can only change the video playback speed of videos captured using the slow motion scene in the Camera app.

1. On the Gallery app’s main screen, swipe to the Timeline, Albums, or Locations tab.
2. Tap a tile to open the thumbnail view.
3. When you see the slow motion video you want, tap it to play in full screen. You can quickly identify slow motion videos by the icon on the thumbnail.
4. Tap to switch between normal and slow motion playback.
5. To adjust the playback speed of the video, tap > Edit > Adjust playback speed.
6. Frame the sequence you want to slow down by moving the left and right sliders.
7. Drag the slider up or down to choose how fast you want the sequence to play.
8. Tap to watch the result.
9. Tap Save.

The edited video is saved as a copy. The original video remains unedited.
Creating a Zoe in Gallery

When you view a group of photos and videos such as an album, Gallery automatically composes a Zoe™. A Zoe is a collection of photos and videos that Gallery has preselected, with added background music and special effects.

You can change the content, theme, and music. You can also save or share the Zoe as a video.

1. On the Gallery app’s main screen, swipe to the Timeline, Albums, or Locations tab.

2. Tap a tile to open a group of photos and videos. You’ll then see the Zoe play automatically.

3. In portrait view, tap the Zoe tile if you want to edit it.

4. To change the content in the Zoe:
   - Swipe to the Content tab to select the ones you want to include in the Zoe.
   - Tap ⋮ > Remix to shuffle the content.
   - Tap ⋮ > Choose start and end clips to select specific photos or videos to start and end the Zoe.

5. Swipe to the Themes tab to choose the special effects and music to apply to the Zoe.

6. Swipe to the Music tab, tap Search my library to change the background soundtrack for all themes.

   To restore the default soundtrack, tap ⋮ > Restore theme’s music.
Do not reproduce, distribute, or otherwise use copyrighted materials in connection with the Zoe unless you have secured the copyright owner’s permission first.

7. To trim the chosen soundtrack and include audio that was captured with the video included in the Zoe, tap ••• > Music settings.

8. To preview the Zoe in full screen, hold HTC One in landscape orientation.

9. To create a video file of the Zoe, tap ••• > Save, and then choose a video quality.

Your video will be saved in the Zoe Highlights album.
Phone calls

Making a call with Smart dial

You can either dial a number directly, or use Smart dial to quickly place a call. Smart dial searches and calls a stored/synced contact or a number from your call history.

1. Open the Phone app.
2. Enter the phone number or first few letters of the contact’s name to see the top matching contact.
3. If there are a number of matches found (for example, 8 matches), tap the number to see all the matches.
4. Tap the contact you want to call.

- To check other phone numbers associated with the contact, tap 📞 beside the contact name.
- If the phone number has an extension, tap 📞 after connecting to the main line and then dial the extension number.
Dialing an extension number

To skip voice prompts when dialing an extension number, do one of the following:

- After dialing the main number, press and hold * . The letter p is added to the number you are dialing. Enter the extension number, and then tap Call. You will be connected to the mainline and then to the extension number.

- After dialing the main number, press and hold # to add a w. Enter the extension number after the letter w, and then tap Call. After connecting to the main line, tap Send to dial the extension number.

You can save phone numbers with an extension in the People app.

Returning a missed call

You'll see the missed call icon ☎️ in the status bar when you miss a call.

1. Slide the Notifications panel open to check who the caller is.

2. To return the call, spread your two fingers on the missed call notification to expand it, and then tap Call back.

If you have multiple missed calls, tap the missed calls notification to open the Call History tab.
Using Speed dial

Use Speed dial to call a phone number with a single tap. For example, if you assign a contact’s number to the number 2 key, you can just press and hold 2 to dial the number.

The number 1 key is reserved for your voicemail. Press and hold this key to call voicemail and retrieve your voicemail messages.

Assigning a speed dial key

1. Open the Phone app.
2. Tap ☎️ > Speed dial > ✉.
3. You can also press and hold an unassigned key on the dialpad, and then tap Yes.
4. Select a contact from the list.
5. On the Speed dial screen, choose the phone number of the contact to use, and a speed dial key to assign.
6. Tap Save.
Calling a number in a message, email, or calendar event

When you receive a text message, email, or calendar event that has a phone number in it, you can just tap the number to place a call.

Making an emergency call

If you don’t have a network signal, you won’t be able to make an emergency call.

1. Open the Phone app.
2. Dial the emergency number for your locale, and then tap Call.

If you’ve enabled but forgotten your lock password or lock pattern, you can still make emergency calls by tapping Emergency call on the screen.
Receiving calls

When you receive a phone call from a contact, the Incoming call screen appears.

💡 HTC One will automatically adjust the ringtone volume when you use the polite ringer and pocket mode features.

Answering or rejecting a call

Do one of the following:

- If the display is on when you get a call, tap Answer or Decline.
- If the display is locked when you get a call, drag 📞 or 📞 upwards.
- Press the POWER button twice to reject a call.

Muting the ringing sound without rejecting the call

Do one of the following:

- Press the VOLUME DOWN or VOLUME UP button.
- Press the POWER button.
- Place HTC One face down on a level surface.

✏️ If HTC One is already facing down, it will still ring when there are subsequent incoming calls.
What can I do during a call

When a call is in progress, use the buttons onscreen to mute or unmute the microphone or to turn the speakerphone on or off.

Turning the speakerphone on or off during a call

To decrease potential damage to your hearing, do not hold HTC One to your ear when the speakerphone is on.

- On the call screen, tap 🔄. The speakerphone icon 📠 appears in the status bar.
- To turn the speakerphone off, tap 🔄.

Muting the microphone during a call

On the call screen, tap 🎤 to toggle between turning the microphone on or off. When the microphone is turned off, the mute icon 🎤 appears in the status bar.

Ending a call

Do one of the following to end the call:

- On the call screen, tap End Call.
- Slide the Notifications panel open, then tap ☰.
Setting up a three-way call

Three-way calling with your friends, family, or co-workers is easy. Make the first call, and then dial another number to add it to the call.

1. Make a call to the first participant.
2. When connected, tap 📲 > Add call, and then dial the number of the second participant. The first participant is put on hold when you dial the second participant.
3. When connected to the second participant, tap ✅.

To end the call, tap End call.

Call History

Use Call History to check missed calls, your dialed numbers, and received calls.

1. Open the Phone app.
2. Swipe to view the Call History tab.
3. Do one of the following:
   - Tap a name or number in the list to call.
   - Press and hold a name or number in the list to display the options menu.
   - Tap 👇 to display just a particular type of call such as missed calls or outgoing calls.
Adding a new phone number to your contacts from Call History

1. On the Call History tab, tap + next to the new phone number.
2. Choose whether to create a new contact or save the number to an existing contact.

Clearing the Call History list

1. On the Call History tab, tap > Remove call history.
2. Select the items you want to delete, or tap > Select all.
3. Tap Delete.

Blocking a caller

When you block a phone number or a contact, all calls from the phone number or contact will be declined automatically.

On the Call History tab, press and hold the contact or phone number you want to block, and then tap Block contact.

💡 You can always remove a caller from your blocked list. On the Call History tab, tap > Blocked contacts. Press and hold a contact, and then tap Unblock contacts.
Changing ringtone settings

Switching between silent, vibrate, and normal modes

Do one of the following:

- To change from silent to normal mode, press the VOLUME UP button.
- To change from vibrate to normal mode, press the VOLUME UP button twice.
- Go to Settings, and then tap Sound > Sound profile.

Lowering the ring volume automatically

HTC One has a quiet ring feature that automatically lowers the ring volume when you move it.

1. Go to Settings, and then tap Sound.
2. Select the Quiet ring on pickup option.

Making HTC One ring louder in your pocket or bag

To help avoid missing incoming calls when HTC One is in your pocket or bag, the pocket mode feature gradually increases the ring volume and vibrates when you receive a call.

1. Go to Settings, and then tap Sound.
2. Select the Pocket mode option.
Global Ready

HTC One offers you reliable, consistent voice service at home and abroad. Use one phone and one number for voice coverage in more than 205 countries. Get one bill for both domestic and international calls.

In order to get the full benefits of Global Phone service you must subscribe to a Global Phone calling plan. Go to verizonwireless.com/global for rates, countries, coverage limitations and features.

Voice and data roaming charges may apply. Data service plans sold separately.

Using Assisted dialing

When you’re on a trip abroad, it’s easy to dial friends and family from home. Your home country code is automatically added when you make calls to your contacts while roaming.

1. On the Home screen, tap **Phone**.

2. Enter the phone number or first few letters of the contact’s name to see the top matching contact.

3. If there are a number of matches found (for example, 8 matches), tap the number to see all the matches.

4. Tap the contact you want to call.

   If you selected a contact whose phone number has a leading zero, HTC One will automatically prepend it with your home country code when dialing. If there’s already a plus (+) sign and country code before the phone number, HTC One will just dial as is.
HTC One dials as is and does not prepend your home country code when you call phone numbers that are not stored in HTC One. When manually entering a phone number to call, you need to enter a plus (+) sign and country code before the number.

**Editing a country’s international call settings**

1. Go to Settings, and then tap Call.
3. Under Reference Country, select the country whose settings you want to edit.
4. Tap ☰ > Edit.
6. Tap Save.
7. Tap Done.

**Resetting the reference country to default**

1. Go to Settings, and then tap Call.
3. Under Reference Country, tap the bar and select the country whose settings you want to set to default values.
4. Tap ☰ > Set Default.
5. Tap Done.

---

**Turning off Assisted dialing**

1. Go to Settings, and then tap Call.
2. Tap Assisted Dialing.
3. Clear the Use Assisted Dialing option.
4. Tap < .

---

**Changing the HTC One network connection**

HTC One is set to Global mode and connects to the appropriate network (CDMA or GSM) in your location. In countries where both CDMA and GSM networks are present, you can select which network to use.

Voice and data roaming charges may apply.

1. Go to Settings, and then tap Call.
2. Tap Preferred Network, and then select the phone network you want to use.
Messages

Sending a text message (SMS)

1. Open the Messages app.
2. Tap +.
3. Enter a contact name or mobile number in the To field.
4. Tap the box that says Add text, and then enter your message.
5. Tap ☐, or press < to save the message as a draft.

- There is a limit on the number of characters for a single text message (displayed above ☐). If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.
- Your text message automatically becomes a multimedia message if you enter an email address as the recipient, attach an item, or compose a very long message.

Sending a multimedia message (MMS)

1. Open the Messages app.
2. Tap +.
3. Enter a contact name, mobile number, or email address in the To field.

4. Tap the box that says **Add text**, and then enter your message.

5. Tap 📝, and then choose an attachment type.

6. Select or browse for the item to attach.

7. After adding an attachment, tap ⚙️ to see options for replacing, viewing or removing your attachment.

8. Tap 📦, or press ⬅️ to save the message as a draft.

### Sending a group message

Group messaging makes it easy to send a message to multiple contacts all at once. You can choose to send a group SMS or group MMS.

- Group MMS may incur extra data fees.

1. Open the Messages app.

2. Tap 📩.

3. Tap ⌨️, and then select multiple recipients.

4. To send a group SMS, make sure that **Send as individual messages** is selected. Clear this option to send your message as a group MMS.
<table>
<thead>
<tr>
<th>Group SMS</th>
<th>Your message will be sent to the recipients as a text message and you will be charged by Verizon Wireless for each message sent. Replies of your recipients are sorted separately.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group MMS</td>
<td>Similar to a group chat, sending a group MMS lets your recipients join the conversation you’ve started. HTC One also organizes message replies in a single conversation thread. If this is your first time to send a group MMS, you may need to enter your mobile phone number.</td>
</tr>
</tbody>
</table>

5. Tap the box that says Add text, then enter your message.

6. Tap  

**Resuming a draft message**

If you switch to another app or if you receive an incoming call while composing a text message, the message is automatically saved as a draft. Open a draft message right from the All messages screen, edit the message, and then tap  

To see all draft messages in one place, tap  on the Messages screen, and then tap Drafts.

**Replying to a message**

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the box that says **Add text**, and then enter your message.
3. Tap ✉️.

---

### Replying to a contact’s other phone number

When a contact has multiple phone numbers stored on HTC One, you can select which phone number to reply to.

Keep in mind that if you don’t select another number, your response will be sent to the phone number that your contact used to send the last message.

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap ▾ and select which phone number you want to reply to.
3. Tap the box that says **Add text**, then enter your reply message.
4. Tap ✉️.

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### Saving a text message as a task

Save a text message in your Tasks list so you can remind yourself when to reply.

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message you want to save, and then tap **Save as task**.
Forwarding a message

1. On the All messages screen, tap a contact (or phone number) to view the exchange of messages with that contact.
2. Tap a message, and then tap Forward.

Copying a text message to the micro SIM card

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message, and then tap Copy to SIM. A micro SIM card icon is displayed.

Deleting messages and conversations

On the All messages screen, do any of the following:

| Delete a message                  | Open the conversation thread with a contact, tap the message, and then tap Delete message. To delete multiple messages within a conversation, tap > Delete messages > Delete by selection, and then select the messages to delete. |
Delete a conversation

Press and hold a contact (or phone number), and then tap **Delete**.

To delete multiple conversations, on the All messages screen, tap ☐️ > **Delete threads**, and then select the conversations to delete.

In the Messages settings, tap **General > Delete old messages** to auto delete old messages.

**Protecting a message from being deleted**

You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. On the Messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message that you want to lock.
3. Tap **Lock message** on the options menu. A lock icon  is displayed.
Search and web browser

Searching HTC One and the Web

You can search for information on HTC One and on the Web. In the Google app, start your search by entering a keyword or by using Google Voice Search™.

To open Google, tap Google on the Apps screen. Or just swipe up from the button.

Some apps, such as People or Mail, have their own search function, which you can use to search only within those apps.

Performing searches on the Web and HTC One

1. Tap Google on the Apps screen. Or just swipe up from the button.

   If you’ve already set up a Google account on HTC One, you will be given the option to sign in to Google Now™. To sign in to Google Now at a later time, tap . See Getting instant information with Google Now on page 137.

2. In the search box, enter what you want to search for. As you type, matching items on HTC One and suggestions from Google web search are shown.
To search for the information exclusively on HTC One, swipe your finger up the screen, and then tap **Search Phone**.

3. If what you’re searching for is in the list of suggestions, tap the item to open it in its compatible app.

---

**Searching the Web with your voice**

Use Google Voice Search to find information on the Web by speaking to HTC One.

1. Tap **Google** on the Apps screen. Or just swipe up from the button.

2. Tap ♤, and then say what you want to search for. After speaking, matching items from Google web search are shown.

3. If what you’re searching for is in the list, tap the item to open it in its compatible app. Otherwise, tap ♤ to search again.

---

**Setting search options**

1. Tap **Google** on the Apps screen. Or just swipe up from the button.

2. Tap ☰ > **Settings** to set the following options:
   - **Phone search**. Select which apps on HTC One are included when doing a search.
   - **Voice**. Set the Google Voice Search language, speech output, and more.
- **Accounts & privacy.** Select which Google account to use for Google search, manage your location settings, enable recent web searches to show, and more.

- **Notifications.** Enable or disable notifications for Google Now updates.

- **Help & feedback.** Check out the Google Now and Google search help or provide feedback.

You can also access the settings when viewing the search results. Pull down the screen to show the hidden menu button, and then tap > Settings.

---

**Getting instant information with Google Now**

Do you want to know the weather or your morning commute time before you start your day? Google Now delivers quick and up-to-date information that matters to you—all without the search.

Depending on your location, time of day, and previous Google searches, Google Now displays information cards that include:

- The day’s weather and the weather forecast for upcoming days.
- The traffic conditions on your way to work or your commute back home.
- The directions and travel time to your next appointment.
- The next train or bus arriving at your platform or bus stop.
- Your favorite team’s score and stats while you enjoy the game.
Open the Google app to use Google Now. To open, tap Google from the Apps screen. Or just swipe up from the button.

Setting up Google Now

Before setting up Google Now:

- Make sure that you’re signed in to your Google account.
- Turn location services on and make sure that you have an Internet connection. For more information on location services, see Turning location services on or off on page 226.

1. Open the Google app. Or swipe up from the onscreen navigation buttons.

2. Tap Next on the Get Google Now screen.

3. Tap Yes, I’m in. Google Now information cards will start to appear on the Google search screen.

4. To see all available information cards, swipe up the screen and tap More.

Depending on the information that you’ve allowed to share, more information cards will appear on the Google search screen as you use HTC One to search the Web, create appointments, set reminders, and more.
Changing card settings

You can easily customize the settings of Google Now cards to suit your information needs. For example, you can change the weather units in the Weather card or your transportation mode in the Traffic card.

1. Open the Google app. Or swipe up from the onscreen navigation buttons.

2. Do any of the following:
   - To change a card setting, such as the weather unit on the Weather card, tap ☀, and then tap the arrow buttons when available.
   - To change specific card information such as your work address and sports teams or stocks you follow, scroll to the bottom of the screen, tap ⌊, and then tap the information you want to change.

Dismissing and hiding cards

1. Tap Google on the Apps screen. Or just swipe up from the ▲ button.

2. Do any of the following:
   - To dismiss a card, swipe it left or right.
   - To keep the card from appearing on the Google search screen, tap ⌊ on the card you want to hide, and then tap No.
Creating reminders in Google Now is an easy way to keep track of things to do. You can set time or location-based reminders. When the reminder time is up or when you’ve arrived at the specified location, Google Now displays the Reminder card in the Google search screen and sounds a notification to alert you.

1. Tap **Google** on the Apps screen. Or just swipe up from the ▲ button.

2. Scroll to the bottom of the screen, and then tap ⬇️ > ✉️.

3. Enter the reminder title, such as the task you want to be reminded of.

4. Select **When** to set a time-based reminder or **Where** to set a location-based reminder.

5. Set the reminder time or location details.

6. Tap **Remind me at this time** or **Remind me at this place**.

When the reminder time is due or when you’ve arrived at the location, the Reminder card will appear in the Google search screen. You can then dismiss or snooze the reminder.

💡 To see a list of all your reminders, scroll to the bottom of the Google search screen, and then tap ⬇️.
Refreshing Google Now

Refresh Google Now to update the information cards or show relevant cards for information that you’ve just added on HTC One, like an upcoming event in Calendar.

1. Tap **Google** on the Apps screen. Or just swipe up from the ▲ button.
2. Pull down the screen with your finger, and then release to refresh.

Turning off Google Now

1. Tap **Google** on the Apps screen. Or just swipe up from the ▲ button.
2. Scroll to the bottom of the screen, and then tap ☰ > **Settings**.
3. Tap the **On/Off** switch next to Google Now, and then tap **Turn off**.

Browsing the Web

Visit your favorite websites or search the Web using Google Chrome™.

1. Open the Chrome app.
2. Tap the URL box on top of the screen.
3. Enter the webpage address or your search keywords.
4. To open more browser tabs, tap □.
5. To return to the previous webpage you’ve viewed, press < .
Bookmarking a webpage

Add your favorite webpages as bookmarks so you can access them quickly.

1. While viewing a webpage, tap ☰ > ⭐.
2. On the Add Bookmark screen, you can edit the bookmark name and save the bookmark in a new category folder.
3. Tap Save.

To view and open a bookmark, tap ☰ > Bookmarks. Navigate to the bookmark you want to open, and then tap it.

Clearing your browsing history

1. While viewing a webpage, tap ☰ > Settings > Privacy, and then tap Clear browsing data.
2. Choose which types of data to delete, and then tap Clear.
Music

Listening to music

Enjoy your favorite songs on HTC One using the Music app.

When you open the Music app for the first time, you’ll be asked if you would like to automatically download related content, such as album covers and artist photos, to HTC One.

1. Open the Music app.
2. Swipe to the different tabs to browse by category.
3. Tap a song to play.
4. Tap the onscreen icons to control music playback, repeat songs, and more.
Press and drag your finger across the progress bar to jump to any part of the song.

Turn shuffle on or off. (Shuffle is off when button is gray.)

Cycle through the repeat modes: repeat all songs, repeat current song, and don’t repeat.

Play your music on a DLNA® compliant TV or audio system, HTC Media Link HD, or stereo Bluetooth device.

Minimize the Now playing screen to continue browsing your music collection.

---

When you’re listening to music and the screen display turns off, press POWER to turn the screen back on and control the music playback directly on the Lock screen.
Playing music from the Lock screen

If you want to launch the Music app directly from the Lock screen, go to Settings, and then tap Security > Unlock Music automatically.

You can:

- While playing music and the screen turns off, press POWER to turn the screen back on, swipe down from the Music widget, and then tap on the widget.
- If you’ve added the Music app as a shortcut on the launch bar, drag it up to open the Music app.

Music playlists

Personalize your music experience by creating music playlists. Make a playlist containing just your favorite songs or create one to match your mood for the day. You can make as many playlists as you like.

1. Open the Music app.
2. Swipe to the Playlists tab.
3. Tap +, and then enter a playlist name.
4. To add songs, tap + beside the title text box, browse your music collection, and then tap a song to add. Repeat this step to add more songs.
5. You can also:

<table>
<thead>
<tr>
<th>Rearrange songs</th>
<th>Press and hold ▪ next to the song title you want to move, and then drag it to its new position.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delete songs</td>
<td>Select the songs you want to remove from the playlist.</td>
</tr>
<tr>
<td>Change playlist name</td>
<td>Type the new name of the playlist in the title text box.</td>
</tr>
</tbody>
</table>

6. Tap Save.

You’ll find newly created playlists on the Music app’s Playlists tab.

To edit or delete a playlist you’ve created, from the Playlists tab, tap a playlist to open it, and then tap ▷ > Edit playlist or Delete.

---

### Adding a song to the queue

While playing a song, you can also browse other tracks stored on HTC One. Add a song or an album to the queue so it plays when the current playlist has finished playing.

1. While a song is playing, browse for other tracks.

2. Do any of the following:
   - Browse for the album or playlist that you want, press and hold it, and then tap Add to queue.
   - Browse for an artist or song, and then tap ••• > Add to queue.

The songs you’ve added appear on the Queue tab.
Updating album covers and artist photos

To save on data usage, you might want to connect to a Wi-Fi network when updating your album covers and artist photos. In Music settings, select **Wi-Fi only**.

1. Open the Music app.
2. Swipe to the Artists or Albums tab.
3. Tap ⃣ > Update artist photos or Update album art.

If you want HTC One to automatically check and update your music collection, tap ⃣ on the Music app’s main screen, and then tap **Settings**. Select **Album art** and **Artist photos**.

Setting a song as a ringtone

Pick a song from your Music library and set it as your ringtone or as ringtone for a favorite contact.

1. Open the Music app.
2. Play the song that you want to set as a ringtone.
3. Tap ⃣ > Set as ringtone.
4. Tap Phone ringtone or Contact ringtone. If you select Contact ringtone, choose the contacts you want to associate the ringtone with.
Trimming an MP3 ringtone

Use the Music app’s ringtone trimmer if you want to set only a part of the song as ringtone.

1. When you find the song that you want, tap 🎵 > Set as ringtone > Trim the ringtone.

2. Drag the trim sliders ⬠ to the part where you want the ringtone to begin and end.
   For a more precise trimming, tap the left or right arrow buttons. Time markers indicate where you are on the song.

3. When you’re done trimming, tap Set as.

4. Choose whether to set your trimmed song as your Phone ringtone or Contact ringtone.

💡 You can see your new ringtone in the phone settings. Go to Settings > Sound > Ringtone.
Viewing song lyrics

Love a song so much that you want to sing along? HTC One gives your music an extra kick with song lyrics and cool music visualizations.

To save on data usage, connect to a Wi-Fi network when downloading lyrics. In Music settings, select **Wi-Fi only**.

1. Open the Music app.
2. Browse to the song you want to play and tap it.
3. Swipe to the Visualizer tab to view the lyrics. Song lyrics appear onscreen if content has been successfully downloaded.

Want a different visual for your music? Tap ☰️ > **Scene** and select a scene. If you want the scene to change for every song, select **Random**.

4. Tap the screen to display the lyrics in full screen.
5. To jump to another part of the song, tap the screen to make the progress bar appear. Press and drag your finger across the progress bar, or press and hold ⬅️ or ⬅️.

Not all languages are supported.
Finding music videos on YouTube

It’s easy to find music videos of the song you’re listening to on YouTube. On the Now playing screen, tap ⚪ > Search > YouTube.

TV

Enjoying TV with HTC One

The TV app makes HTC One a key part of your entertainment experience. The TV app lets you easily tune into your preferred shows, get reminded when your favorite show is on, see what shows are coming up, and more. Discover current and upcoming programs with the intelligent electronic program guide (EPG) that learns your viewing habits and suggests shows you might like. The TV app can also remember more than one EPG, so if you have more than one service provider, you can get reminders for any of them.

EPG information is only available for some countries.

Setting up the TV app

Make sure that you have an Internet connection before you set up the EPG.

1. Open the TV app.
2. Tap Next.

3. Select your location, and then tap Next.
   Depending on your location, you may be asked to enter your postal code or select your region.

4. Choose your TV service provider, and then tap Next.

   Your cable or service provider may not be supported by the TV app.

5. Select the channels included in your cable package, and then tap Next.

6. Select your video on demand services, and then tap Next.

   The available video on demand services depend on your location.

7. Tap ♥ next to your favorite shows. If you don’t find your favorite shows in the list, tap ❓, enter the show’s name, and then tap ♥.

8. Tap Finish.
Using the EPG

Use the TV app’s EPG (electronic program guide) to check what’s showing on your TV, view show details, or schedule TV reminders.

You need to set up a remote before using the TV app. See Setting up your remote control on page 158.

On the TV app main screen, do one of the following:

- Tap a thumbnail to check the show’s title, synopsis, and more. Tap Watch Now to watch the show or movie on your TV.
- Press and hold a thumbnail to see the options menu.
- Tap ☐️ to open the slideout menu, and then choose the type of shows you want to display on the EPG or to view the channel guide.

To make changes to your EPG settings, add remotes, and more, tap ☐️ to open the slideout menu, and then tap Settings.

Editing, renaming, or removing a Room

1. On the TV app main screen, tap ☐️ to open the slideout menu.
2. Tap Settings > Rooms.
3. Tap a Room to hide or show channels, tag your favorite channels, and more.

If you want to rename or remove the Room, tap ☐️ while viewing the Room editor, and tap the option you want.
Adding another EPG

If you have more than one TV service provider, you can add additional EPGs to the TV app and easily switch between them on HTC One. The TV app is designed on the concept of Rooms. For each Room you can add one EPG and one remote.

- You can only set up another EPG for a TV service provider from the same location or country. When you change the location or country, previously created EPGs and remotes will be deleted.
- There is a limit to the number of Rooms you can add. When you reach the maximum number, you’ll need to remove one before you can add another.

1. On the TV app main screen, tap ☰ to open the slideout menu.
2. Tap Settings > Rooms.
3. Tap + and enter a name for the new Room.
4. With Create a new room selected, tap Next.
5. Follow the onscreen instructions to setup the EPG.

If you want to duplicate an existing EPG, select the Room with the EPG you want to copy.

To switch between EPGs, swipe left to right to open the slideout menu, and then tap ▼ next to the Room you’re currently in.
Scheduling TV programs

Whether your favorite show is airing in the next hour or next weekend, you’ll never miss it when you set a reminder in the TV app. The Calendar app will notify you when your favorite show is about to start.

1. On the TV app main screen, tap a thumbnail of a program that interests you.

2. Tap **TV schedule** to see other viewing times. For programs that are part of a series, choose an episode from the list.

3. Select a viewing time and then tap ▼ > **Remind me** to add a reminder for that show.

Before the show starts, you’ll receive an upcoming event notification. Tap the notification and then tap the link and open it in the TV app to view the show details.

If you want to check what shows you scheduled, tap 📅 to open the slideout menu, and then tap **My Picks**. Then swipe to the **Reminders** tab.
Watching on demand videos

Add on-demand services to the TV app to enjoy available movies and TV shows anytime you want.

- Most on-demand movies and TV shows can be purchased or rented from your video service provider.
- You may need to download the on demand service app first from Google Play.

1. On the TV app main screen, tap.menu to open the slideout menu.
2. Tap TV Shows, Movies, or Sports, and then swipe to the Streaming tab.
3. Tap a thumbnail to view details about the program. For programs that are part of a series, choose an episode from the list.
4. Tap the video on demand service that you want to use to watch the show.

To add or remove video on demand services, tap.menu to open the slideout menu, and then tap Settings > Streaming.
Getting social on the TV app

Don’t miss out and join the latest conversations around your favorite shows.

To view and post social media updates, you’ll need to sign in with your accounts.

1. On the TV app main screen, tap a thumbnail of a program that interests you.
2. On the Official Feed tab (when available), view updates from the program’s social media accounts.
3. On the Fan Talk tab, view social media updates posted by fans about the program. If there’s no feed yet, tap Add trending hashtags to track the topics that you want.
4. To post your update, while on the Fan Talk tab, tap ✉️. Compose your update, and then select the tags.
Checking sports scores, stats, and more

Be in the middle of the action while watching an ongoing game. View scores, stats, and social media buzz in real-time right on your phone.

Scores and other information are available only for games shown in Live Sports. Coverage of sports and local games depends on the availability of stats.

To view and post social media updates, you’ll need to sign in with your accounts.

1. On the TV app, tap 😄 to open the slideout menu.
2. Under HTC TV, tap Live Sports.
3. Tap a game that interests you.
4. On the Details tab, view scores, player stats, and more.
5. On the Official Feed tab (when available), view updates from the team’s social media accounts.
6. On the Fan Talk tab, view social media updates posted by fans about the game. If there’s no feed yet, tap Add trending hashtags to track the topics that you want.
7. To post your update, while on the Fan Talk tab, tap ✈️. Compose your update, and then select the tags.
Setting up your remote control

Tired of shuffling your TV, set top box, and home theater system remote controls while watching TV? You can combine them into one remote.

- Make sure you have created a Room. By default, your first Room will be called "TV Room". See Adding another EPG on page 153 to add more Rooms.
- Make sure HTC One has an Internet connection.

1. Open the TV app.
2. Tap three dots > ▼ to select the Room you want to create a remote for.
3. Tap ⌁ > Start.
4. Select the devices you want to control with your remote, and then tap Next.

The TV option can’t be deselected.

5. Select the brand of your TV, and then tap Next.
6. Make sure your TV is off, and then tap Next.
7. Point HTC One towards the TV and tap the blinking button on the screen.
8. Tap Yes if HTC One was able to turn on your TV, and then follow the onscreen instructions to continue setting up the other devices.
- If the TV didn’t turn on, tap No. HTC One will try another remote control profile.
- If a matching remote control profile isn’t found, you’ll need to manually set up the remote control.

Customizing the remote control buttons
Are the predefined buttons not to your liking? You can change any button.

趺 To avoid conflict with the EPG, it is recommended to not change any of the buttons on the Number pad tab.

1. Open the TV app.
2. Tap 📺 > ⏯️ > Button setup.
3. Tap a button to configure.

💡 Swipe to the More tab to add and configure more buttons.

4. Align the IR port on HTC One with the IR port on your device’s remote control. Your HTC One and your device’s remote control should be less than 5 cm apart.
5. On your device’s remote control, press and hold the button you want to add to HTC One.
6. Tap the blinking onscreen button to test the button.
7. Tap Yes to finish setting up the button.
If you tap No, you’ll be prompted to try again.

8. Press ◀ until you exit the Button setup mode.

---

### Controlling your TV with HTC One

1. Open the TV app.
2. Tap 📺.
3. Do any of the following:

<table>
<thead>
<tr>
<th>Turn the TV, set top box, or home theater system on or off</th>
<th>On the Power &amp; input tab, tap the On, Off, On/Off button under the device name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change the input source for the TV or home theater system</td>
<td>On the Power &amp; input tab, tap the Input button under the device name.</td>
</tr>
<tr>
<td>Change channels, adjust or mute the volume, and more</td>
<td>Go to the Ch/Vol tab.</td>
</tr>
<tr>
<td>Enter channel numbers directly</td>
<td>Go to the Number pad tab.</td>
</tr>
<tr>
<td>Switch between recently watched channels</td>
<td>On the Number pad tab, tap ⬅️. You can also switch to a recently watched channel in the Notifications panel.</td>
</tr>
</tbody>
</table>
To automatically turn on the display when you pick up HTC One while using the TV app, select the **Auto Wake** option in **Settings**.

**Controlling your TV from the Notifications panel**

Get a call while watching TV? You can easily use HTC One to mute the TV and more.

1. Slide open the Notifications panel.
2. Tap the controls to mute the TV, switch channels, and more.

**YouTube**

**Watching videos on YouTube**

Check out the latest video sensations using the YouTube app.

1. Open the YouTube app.
2. Browse or search for a video.
3. When you find the video that you like, tap it.

Want to watch the video at a later time instead? Tap ✦ next to the video title, and then tap Add to > Watch later. You can access the video again from your account profile’s Watch Later list.

4. While watching a video, you can:

- Turn HTC One sideways to watch the video in full screen.
- Tap the video screen to pause or to resume playback, or drag the slider to jump to a different part of the video.
- Scroll down the video information panel to see related videos and comments from other viewers.
- Browse other videos by minimizing the video screen. Tap ✘ or drag the video screen down to minimize. To close the video thumbnail, swipe it left or right.

Minimize the video screen, and then tap ☐ to open the slideout menu. You can view your account profile and manage your subscriptions and video lists.
Creating video playlists

Organize your favorite videos into playlists and watch them in the YouTube app.

Make sure that you’re signed in to your Google account.

1. Open the YouTube app.
2. Browse or search for a video.
3. Tap ⚫ next to the video title, and then tap Add to > New playlist.
4. Enter the playlist name, and then tap OK.
   If you don’t want to share the video playlist, select Private before you tap OK.
5. To add another video to your playlist, browse or search for the video, and then tap ⚫ next to the video title.
6. Tap Add to, and then tap the playlist name.

To access and watch your video playlists, minimize the video screen and then tap ☰️ to open the slideout menu. Tap the playlist you want.
Connecting to your home entertainment system

Want to make your HTC One experience bigger and louder? By swiping up with three fingers, share your videos, music, and even streaming media to external devices.

You can share through:

- DLNA (see HTC Connect on page 167 and Sharing your media on DLNA devices on page 167)
- HTC Media Link HD (see About HTC Media Link HD on page 165)
- A2DP (Bluetooth) or other supported display connections

Some devices may need to be paired before you can share to them.
About HTC Media Link HD

Plug in HTC Media Link HD to any TV with an HDMI port. Then swipe up with three-fingers on HTC One to connect and display content wirelessly to your TV.

HTC Media Link HD is sold separately.

Multitask with dual-screen display

HTC Media Link HD gives you dual-screen display when you’re:

- Viewing a video in Gallery
- Playing music in the HTC Music app

While you’re playing media on the big screen, you can multitask and do other things such as take calls, browse the Web, or send email on HTC One.
Turns your TV into a digital photo frame

Use the TV screen saver feature to store up to 30 photos from HTC One on HTC Media Link HD, and display them as a slideshow on your TV.

To find out more about setting up HTC Media Link HD and using it with HTC One, refer to the HTC Media Link HD user guide.
Looking for a new DLNA home entertainment system? Find one that has the HTC Connect™ logo.

Connecting your HTC phone to an HTC Connect certified device is fast and easy. You’ll also be able to remotely control media playback, adjust the volume, and more.

For more information, see www.htc-connect.com.

Sharing your media on DLNA devices

If you’ll be using a DLNA compliant TV or audio system, refer to its documentation on how to connect it to your home network.

1. Connect HTC One to your home network via Wi-Fi.
2. Open the Gallery or Music app.
3. Locate the media stored on HTC One that you want to share, and then tap it.
4. Swipe up with three fingers to show the Media output screen.

5. Choose the device on your network where you want to play the media.

6. Once connected to the device on your network, tap the onscreen controls to control playback, adjust the volume, and more.

For more information about DLNA, visit www.dlna.org.
## Phone storage

### Types of storage

Want to know what types of storage you can use for your apps, data, and files?

HTC One has these storage types:

<table>
<thead>
<tr>
<th>Storage Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phone storage</strong></td>
<td>This storage combines both the internal storage, where apps, email, data, and text messages are stored, and the file storage, where photos, videos, and music files are kept.</td>
</tr>
<tr>
<td></td>
<td>If you are running out of phone storage, see <a href="#">Making more storage space</a> on page 170 for some tips on how to free up space.</td>
</tr>
<tr>
<td><strong>USB storage</strong></td>
<td>When you plug in an external USB storage device (such as a USB flash drive or an SD card reader), you can view photos and videos stored on the device right from Gallery and play songs stored on the device in Music. You can also open PDFs and edit Office documents.</td>
</tr>
<tr>
<td></td>
<td>You need a special cable to connect HTC One and a USB storage device. HTC One supports USB storage devices (except portable hard drives) up to 64 GB.</td>
</tr>
</tbody>
</table>
Copying files to or from HTC One

You can copy your music, photos, and other files to HTC One.

1. Connect HTC One to the computer using the supplied USB cable. You’ll see options for viewing or importing files on the computer screen.
2. Choose to view files.
3. Copy the files from your computer to HTC One, or vice versa.
4. After copying the files, disconnect HTC One from the computer.

Making more storage space

As you use HTC One, you’ll accumulate data and fill its storage capacity over time. Here are some tips on how to increase storage space.

Run the storage wizard

Free up space in the storage by uninstalling apps and deleting files you no longer want to keep. In Settings, tap Storage > Make more space.

Manage photos and videos

- After taking continuous camera shots, keep only the best shot. Discard the rest, if you don’t need them.
After editing a photo or trimming a video, the original file is kept. Delete original files or move them elsewhere, such as to your computer.

If you’re only sending videos through MMS, use a lower resolution. Hi-res video takes up more space. In Camera settings, tap Video Quality to change the resolution.

Back up data and files
Keep only the most recent data in your apps and files that you often need to use. You can back up your other data and files. For some tips, see Ways of backing up files, data, and settings on page 179.

Disable some apps
See Disabling an app on page 275.

Google Drive

Using Google Drive on HTC One
Store your photos, documents, and other files on Google Drive to access them on HTC One, your computer, and your other mobile devices. On HTC One, just use your Google Account to sign in to your Google Drive storage. You can then:

- Use Gallery to upload your captured photos to Google Drive.
- Share a link to your Google Drive files by email.
- View and edit Office documents that are stored in Google Drive. After creating new Office documents, you can also save them to Google Drive.

- View PDFs that are stored in Google Drive. You can also export Office documents as PDFs to Google Drive.

- Check your available Google Drive storage space in Settings.

- Back up HTC One to Google Drive, so you can easily restore your backup to another HTC phone next time.

- Use the Google Drive app to manage your online storage.

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**Uploading files** requires you have the Drive app installed on HTC One. If this app is not preloaded, you can download and install it from Google Play.

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### Activating your free Google Drive storage

Use up to 40GB of free Google Drive storage. In addition to the default storage that you get from Google Drive, HTC One features an additional 25GB of online storage free for two years. Sign in to your Google Account on HTC One—and not from your computer or other non-HTC phones—to claim this offer.

1. If you see the promotional Google Drive offer on the Feeds panel of your Home screen, just tap the tile.
   Or open the Drive app. If this app is not preloaded on your phone, you can download it from Google Play.

2. On the screen that shows the additional storage offer, tap **Redeem**. The additional storage will then be added to your account.
3. Follow the onscreen prompts to learn the things you can do with Google Drive.

- If you don’t see the screen for redeeming the offer, tap ☐ > **Product Tour** in the Drive app to access it.

- View the offer details to know up to when you can redeem the offer.

- Additional terms and requirements may apply, including a subscription fee, after your two-year trial expires. For details, refer to the terms and conditions on the Google Drive support site at support.google.com/drive/?p=drive_offers_htc.

- The Drive app is owned by Google and is not provided by or associated with HTC Corporation.

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**Checking your Google Drive storage space**

In Settings, you can check your available Google Drive storage space.

Before your Google Drive storage info appears in Settings, you need to access your Google Drive from an HTC app first, such as signing in to Google Drive from the Mail app when sharing a file link.

Go to Settings, and then tap **Storage**. Under Online storage, you’ll see your Google Drive storage space.

From time to time, check back on how much online storage space you still have before you upload more content.
Uploading your photos and videos to Google Drive

Use Gallery to upload your photos and videos to Google Drive.

1. On the Gallery app’s main screen, swipe to the Timeline, Albums, or Locations tab.
2. Tap an album or event that contains the photos and videos you want to upload.
3. Tap \( \text{Add} \).
4. From the selection menu, tap Drive.
5. Select the photos and videos you want to upload, and then tap Next.
6. Choose or create a folder in Google Drive.
7. Tap OK to upload.

Sharing links to documents or files in Google Drive

No more attaching large files to your email. Using the Mail app, you can easily share links to documents or other files in your Google Drive by email.

1. Open the Mail app.
2. If you have several email accounts, switch to an email account you want to use.
3. Create a new email message and fill in your recipients, or reply to an email.
4. Tap \( \text{Add} \).
5. Tap **Document**, and then choose whether to share PDFs or Office documents.  
Or tap **File** to choose any file type.

6. On the HTC files screen, tap **Drive**.  
If you don’t see this screen, press ‹ first.

7. In your Google Drive storage, open the folder that contains the files that you want.

8. Select the files you want to share, and then tap **OK**.  
You’ll then see the links to your selected files added to your email message.

9. Tap ‏✉️ to send your email.

Shared links are not accessible by your recipients automatically. Once your recipients receive the link, they can request access, and then you’ll receive an email that notifies you to give them access. Or, before sharing, you can first use the Drive app to add the recipients you will share your Google Drive link with.

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**Giving people access through the Drive app**

Using the Drive app, add the people you want to share your Google Drive link with. You can also set permissions, such as to let the recipients view, edit, or comment on your shared content.

1. Open the Drive app.

2. Tap ‏ ‏ next to a file or a folder, depending on which one you will share.
3. Tap 🔄.

4. Enter the first few characters of the name or email address. Matching results from your Google contacts will then be listed.

5. Select a contact name or email address, and then select the permissions. You can set permissions to allow recipients to:
   - View or edit a folder.
   - View, edit, or comment on a file.

6. Tap Add.

7. Add more people, and when done, tap ✓ or press <.
Sync, backup, and reset

Online sync

Adding your social networks, email accounts, and more

You can sync contacts, calendars, and other information from your social networks, email accounts, and online services on HTC One. Depending on the account type, signing in to your online accounts lets you sync updates between HTC One and the Web.

1. Go to Settings, and then tap Accounts & sync.
2. Tap +.
3. Tap the account type you want to add.
4. Follow the onscreen instructions to enter your account information.

💡 In Settings > Accounts & sync, tap the Auto sync On/Off switch to turn automatic sync of all your accounts.

- You can add several Google Accounts.

Syncing your accounts

1. Go to Settings, and then tap Accounts & sync.
2. Tap the Auto sync On/Off switch to turn automatic sync of all your accounts on or off.

3. To manually sync individual accounts, tap an account type, and then do one of the following:
   - Tap ⋮ next to the account you want to sync, and then tap Sync now.
   - Tap ⚙ > Sync now on the Account settings screen.

On the Account settings screen, you can also change the sync settings for an account.

Removing an account

Remove accounts from HTC One if you no longer use them. Removing an account does not remove accounts and information from the online service itself.

1. Go to Settings, and then tap Accounts & sync.
2. Tap an account type.
3. Tap ⋮ next to the account you want to remove.
   - Or if you’re on the Account settings screen, tap ⚙.
4. Tap Remove.

Some personal data may be retained by the third-party app after you have removed the account from HTC One.
Ways of backing up files, data, and settings

Worried that you might lose important stuff on HTC One? Back up HTC One before you erase the storage, do a factory reset, or upgrade to a new phone.

**HTC Backup**

Use the built-in HTC Backup to back up your accounts, settings, contacts stored on your phone, text messages, and more to the cloud so that it will be easier to restore them on HTC One (after a factory reset) or newer phone.

**HTC Sync Manager**

Use HTC Sync Manager to import music, photos, and videos from HTC One to your computer. You can also sync locally stored contacts, calendar events, bookmarks, and playlists between HTC One and your computer. Likewise, HTC Sync Manager is a good alternative if you don’t want to back up your accounts, settings, and other personal content to the cloud. You can use it to create backups of HTC One on your computer.

**Other backup options**

If you want, you can separately back up your data or files. Some apps allow you to back up data to the phone storage so you can easily restore them after a factory reset. Just make sure not to erase the phone storage when you do a factory reset.
<table>
<thead>
<tr>
<th>Messages</th>
<th>Back up your text messages to the phone storage, or save them as an email attachment.</th>
</tr>
</thead>
</table>
| Contacts  | - Save contacts and other personal data to your online accounts so you can just sync them when switching to another phone.  
               - If you have locally stored contacts in the People app, export them to the phone storage. |
| Files     | Manually copy and paste files by connecting HTC One to your computer as a disk drive. |
| Other data| - If you added new words to your personal dictionary in the onscreen keyboard, save it as an email attachment.  
               - Check the other apps to see if they support exporting data to the storage. |

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### Verizon Cloud

Keep your digital lives connected, even when real life has you on the go. Sync and save your important photos, videos, music and documents with Verizon Cloud’s storage. Go to [verizonwireless.com/cloud](http://verizonwireless.com/cloud).
Backing up your data locally

If you want to separately back up your content such as contacts and text messages on HTC One, here are some tips on how to export or import your data.

Backing up your contacts

1. Open the People app.
2. On the People tab, tap ☰ > Manage contacts.
3. Tap Import/Export contacts > Export to phone storage.
4. Select an account or type of contacts to export.
5. To help protect your data, tap Yes, and then set a password for this backup. Be sure to remember this password. You’ll need to enter it again when importing contacts.
   If you don’t need a password, tap No.
6. Tap OK.

Restoring contacts

1. On the People tab, tap ☰ > Manage contacts.
2. Tap Import/Export contacts > Import from phone storage.
3. If you have more than one account set up, tap the type for the imported contacts.
4. If you have multiple backups available, select the backup you want to import, and then tap OK.
5. Enter the password you’ve set for this backup, and then tap **OK**.

**Backing up your text messages**
Keep important text messages by backing them up to the phone storage. You can easily restore backed up text messages after you’ve deleted them from your message list.

1. Open the Messages app.
2. Tap 📭 > Back up/Restore SMS > Back up > Back up SMS.
3. To help protect your data, set a password for your backup. Be sure to remember this password. You’ll need to enter it again when restoring messages.
   If you don’t need a password, select **Do not password protect this backup**.
4. Enter a name for your backup file, and then tap **OK**.

**Backing up text messages by email**

⚠️ You need to set up your email account in the Mail app.

1. On the Messages screen, tap 📭 > Back up/Restore SMS.
2. Tap Back up > Back up SMS via mail.
3. To help protect your data, set a password for your backup. Be sure to remember this password. You’ll need to enter it again when restoring messages.

If you don’t need a password, select Do not password protect this backup.

4. Enter your email address.

5. Compose your email message, and then send it.

Restoring text messages

1. Open the Messages app.

2. Tap ☐ > Back up/Restore SMS > Restore.

3. Choose how you want to restore the messages, and tap Next.

4. Tap the backup to import.

5. Enter the password you’ve set for this backup. If you didn’t set a password, select This backup file is not password protected.

6. Tap OK.

To restore text messages that were backed up via email, open the email message with the backup file attachment from the Mail app. Tap the attachment to download it first, and then tap it again to open the backup file to import. Enter the password you’ve set for this backup or select This backup file is not password protected.
Backing up your personal dictionary  
You can back up new words you’ve added to the predictive text dictionary.

1. Go to Settings, and then tap Language & keyboard.
2. Tap HTC Sense Input.
3. Tap Personal dictionary > 📧 > Back up to email.
4. When prompted, tap OK.

Importing your personal dictionary  
To import your personal dictionary backed up via email, open the email message with the backup file attachment from the Mail app. Tap the attachment to download it first, and then tap it again to open the backup file to import.

Backing up or restoring tasks

1. Go to the list that contains the tasks you want to back up.
2. Tap ☐️ > Import/Export.
3. Tap Export to phone storage to back up your tasks, or tap Import from phone storage to restore tasks on HTC One.
Back up settings to Google

You can choose to automatically back up some settings such as Wi-Fi and bookmarks to Google servers using your Google Account so you can restore them when needed.

1. Go to Settings, and then tap Backup & reset.
2. Tap the Backup On/Off switch to turn it on.

To add more backup accounts, tap your Google account and then tap Add account.

HTC Sync Manager

About HTC Sync Manager

HTC Sync Manager supports a computer running a Windows or Mac® operating system.

Here’s what you can do with HTC Sync Manager.

View and manage media on your computer and phone

- Browse and manage music, photos, and videos that are on your computer and your phone.
- Import iTunes and Windows Media® Player playlists from your computer to HTC Sync Manager.
- Play music, videos, and playlists using the built-in player.
Transfer content

- Transfer iPhone photos, text messages, contacts, and more to your HTC phone. You can also find and install the same apps that you were using on your iPhone.
- Import all music, photos, and videos from your HTC phone to your computer.
- Copy selected music, photos, or videos from your computer to your phone.
- Import documents from your computer to your phone.

Back up and restore

Back up your HTC phone to your computer so you can easily restore your backup to the same phone or to another HTC phone.

Sync playlists and data

Sync music playlists and data such as contacts and calendar between your phone and your computer.
Installing HTC Sync Manager on your computer

- You can install HTC Sync Manager on Windows XP or later versions. To install it on a Mac computer, you need Mac OS 10.6 or later versions.
- If you have problems in installing HTC Sync Manager, close all your running programs and reinstall. If the problem persists, temporarily disable your anti-virus program and try installing again.

1. Download the HTC Sync Manager installer from the HTC support site: htc.com/hsm/.
2. Launch the installer and follow the onscreen instructions.
3. Connect your phone to your computer using the supplied USB cable. HTC Sync Manager opens.

If you disabled your anti-virus program, make sure to turn it back on after installing HTC Sync Manager.
Transferring iPhone content and apps to your HTC phone

With HTC Sync Manager, easily transfer iPhone content such as contacts, messages, wallpaper, camera photos, and more to your HTC phone. If you’re using an HTC phone that has HTC Sense 6, HTC Sync Manager also enables your phone to find and install the same apps that you were using on your iPhone.

You need to use iTunes 9.0 or later to back up your iPhone content first to your computer.

1. Connect your iPhone and your HTC phone to your computer.
2. In HTC Sync Manager, click Home > Transfer & Backup.
3. Click the Get Started button.
4. If you haven’t used iTunes to back up your iPhone content to your computer, please do so before proceeding.
5. Select your iPhone backup file, and then click OK.
6. Select the types of content you want to transfer to your HTC phone.
   You can choose whether to replace the content on your HTC phone with the iPhone content.
7. Click Start. Wait for HTC Sync Manager to finish transferring content.
8. When done, slide open the Notifications panel on your HTC phone, and then tap 📲.
Choose which apps you were using on iPhone you want to find in Google Play and download to your HTC phone.

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**Getting help**

To find out more about using HTC Sync Manager, download the user guide PDF from the HTC support site (htc.com/hsm/). Or open the Help that comes with the software.

💡 On Windows, click 📖 in HTC Sync Manager, and then click Help.

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**Reset**

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**Restarting HTC One (Soft reset)**

If HTC One is running slower than normal, is unresponsive, or has an app that is not performing properly, try rebooting and see if that helps solve the problem.

1. If the display is off, press the POWER button to turn it back on. If you’ve set up a lock screen, you need to unlock it.
2. Press and hold the POWER button, and then tap Restart.
3. When asked to confirm, tap Restart.
HTC One not responding?

If HTC One does not respond when you touch the screen or press the buttons, you can still restart it.

Press and hold the POWER and VOLUME UP buttons for at least 10 seconds. HTC One then restarts.

Resetting HTC One (Hard reset)

If HTC One has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset or master reset). A factory reset reverts the phone back to its initial state — the state before you turned on the phone for the first time.

The following will be removed from the phone when you do a factory reset:

- Your Google Account
- All accounts you’ve added in Settings > Accounts & sync and the data associated with these accounts
- Personal data that you’ve created or synced to the phone such as your profile, contacts, messages, email, calendar events, and more
- System and application data and settings
- Downloaded apps
Files such as your music, photos, videos, and documents can also be deleted from the storage, if you chose to do so. Be sure to back up any data and files you want to keep before you do a factory reset.

A factory reset may not permanently erase all data from your phone, including personal information.

Performing a factory reset from settings

1. Go to Settings, and then tap Backup & reset.
2. Tap Reset phone.
3. If you want to delete media, documents, and other data from the phone storage, select Erase all data.
4. Tap OK.

Performing a factory reset using hardware buttons

If you can’t turn HTC One on or access settings, you can still perform a factory reset by using the hardware buttons on HTC One.

The Fast boot option in Settings > Power must not be selected.

1. Press and hold the VOLUME DOWN button, and then press and hold the POWER button.
2. Wait for the screen with the three Android images to appear, and then release the POWER and VOLUME DOWN buttons.
3. Press VOLUME DOWN to select FACTORY RESET, and then press the POWER button.
Your contacts list

The People app lists all contacts you’ve stored on HTC One and from online accounts you’re logged in to. Use the People app to easily manage communications with people that matter to you.

1. Open the People app.

2. On your contacts list, you can:
   - View your profile and edit your contact information.
Create, edit, find, or send contacts.
Tap a contact photo to find ways to quickly connect with the contact.
See when a contact has sent you new messages.

To sort your contacts by their first or last name, tap : > Settings > Sort contacts by.

Filtering your contacts list

When your contacts list gets long, you can choose which contact accounts to show.

1. On the People tab, tap ▼.
2. Choose the accounts that contain the contacts you want to display.
3. Press <.

Finding people

Search for contacts stored on HTC One, your company directory if you have an Exchange ActiveSync account, or social networks you’ve signed into.

1. Open the People app.
2. On the People tab, you can:
   - Find people in your contacts list. Tap Q, and then enter the first few letters of the contact name in the Search people box.
• Find people on your company directory. Tap Q, enter the first few letters of the contact name in the Search people box, and then tap Search contacts in your Company Directory.

• Search for people you know on your social networks. Tap ⚙ > Settings > Find people you know on, and then select the social networks you’re signed in to. The People app then uploads your contacts to the selected social networks to help you find friends.

Aside from searching for a contact by name, you can search using a contact’s email address or company name. On the People tab, tap ⚙ > Settings > Search contacts by, and then choose a search criteria.

Setting up your profile

Store your personal contact information to easily send it to other people.

1. Open the People app.
2. Tap My profile.
3. Tap Edit my contact card.
4. Enter or edit your name and contact details.
5. Tap 📸 or the current photo to change your contact photo.
6. Tap Save.

Aside from your contact details, your profile also shows updates you’ve posted on your social networks and your online photo albums.
Adding a new contact

1. On the People tab, tap +.
2. Tap the Name field, and then enter the contact name. Tap ☐ to separately enter the contact’s given, middle, or family name and name suffix, such as Jr.
3. Select the Contact type. This determines which account the contact will sync with.
4. Enter the contact information in the fields provided.
5. Tap Save.

When you tap the added contact on your contacts list, you’ll see the contact information and your exchange of messages and calls. Depending on the information that you’ve added to the contact (such as an email address), you’ll also be able to see the contact’s social network updates, events, and photos.
How do I add an extension number to a contact number?

While creating a new contact in People, you can add an extension number to their number so you can skip the voice prompts when calling.

1. After entering the number of the main line, do one of the following:
   - Tap P(,) to insert a pause before the extension number is dialed automatically. To make the pause longer, tap P(,) again.
   - Tap W(;) to be prompted to confirm the extension number.

2. Enter the extension number.
Editing a contact’s information

Social network contacts cannot be edited.

1. On the People tab, press and hold the contact, and then tap Edit contact.
2. Enter the new information.
3. Tap Save.

Getting in touch with a contact

1. Open the People app.
2. Tap a contact’s photo (not the name), and then choose how you want to get in touch with that contact.
For more ways of getting in touch with your contact, tap an icon below the contact photo.

**Importing or copying contacts**

**Importing contacts from your micro SIM card**

1. On the People tab, tap ☰ > Manage contacts.
2. Tap Import/Export contacts > Import from SIM card.
3. If you have a Google or Exchange ActiveSync account, tap the type for the imported contacts.
4. Select the contacts you want to import.
5. Tap Save.

---

**Importing a contact from an Exchange ActiveSync account**

1. On the People tab, tap 📡 and enter the contact’s name or email address in the search box.
2. Tap Search contacts in your Company Directory.
3. Tap the name of the contact you want copied to HTC One.
4. Tap 🔄 to import the contact.

---

**Copying contacts from one account to another**

1. On the People tab, tap ☂️ > Manage contacts.
2. Tap Copy contacts, and then choose a contact type or online account to copy from.
3. Select a contact type or account you want to save to.

⚠️ Contacts from your social network accounts may not be copied.
Merging contact information

Avoid duplicate entries by merging contact information from different sources, such as your social network accounts, into one contact.

Accepting contact link suggestions

When HTC One finds contacts that can be merged, you’ll see a link notification when you open the People app.

1. On the People tab, tap the Contact link suggestion notification when available. You’ll see a list of suggested contacts to merge.
2. Tap infinity next to the contact you want to merge. Otherwise, tap × to dismiss the link suggestion.

If you don’t want to receive contact link suggestions, on the People tab, tap ⬢ > Settings. Clear the Suggest contact link option.

Manually merging contact information

1. On the People tab, tap the name of the contact (not the icon or photo) you want to link.
2. Tap ⬢ > Link.
3. You can:
   - Under Suggest links, tap infinity to link the contact to an account.
   - Under Add contact, tap one of the options to link to another contact.
Breaking the link

1. On the People tab, tap the name of the contact (not the icon or photo) whose link you want to break.

2. Tap ☰ > Link.

3. Under the Linked contacts section, tap ☰ beside an account to break the link.

Sending contact information

1. On the People tab, do one of the following:

<table>
<thead>
<tr>
<th>To send</th>
<th>Do this</th>
</tr>
</thead>
<tbody>
<tr>
<td>Someone's contact information</td>
<td>Press and hold the name of the contact (not the icon or photo), and then tap <strong>Send contact as vCard.</strong></td>
</tr>
<tr>
<td>Your contact information</td>
<td>Press and hold <strong>My profile</strong>, and then tap <strong>Send my profile.</strong></td>
</tr>
</tbody>
</table>

2. Choose how you want to send the vCard.

3. Select the type of information you want to send.

4. Tap **Send.**
Sending multiple contact cards

1. On the People tab, tap ⚪ > Send contacts.
2. Select the contacts whose contact information you want to share
3. Tap Send.
4. Choose how you want to send the contact cards.

Contact groups

Organize your friends, family, and colleagues into groups so you can quickly send a message or email to everyone in the group. We’ve also set up the Frequent group to automatically add the contacts you dial or get calls from the most.

HTC One also syncs with groups you’ve created in your Google Account.

Creating a group

1. On the Groups tab, tap ⬆.
2. Enter a name for the group, and then tap ⚪ > Add contact to group.
3. Select the contacts you want to add, and then tap Save.
4. When your group is complete, tap Save.
Sending a message or email to a group

If you send a text message to a group of five people, it will count as five messages towards your monthly text message allowance.

1. On the Groups tab, tap the group you want to send a message or email to.
2. Go to the Group action tab.
3. Choose if you want to send a group message or group email.

Editing a group

1. On the Groups tab, press and hold the group, and then tap Edit group.
2. You can:
   - Change the group name. You can only change the name for groups that you have created.
   - Add more contacts to the group. Tap + > Add contact to group.

Contact not in your list? On the Groups tab, tap the name of the group where you want to add the contact, and then tap + > Create a new contact.

   - Rearrange the group members. Drag at the end of the contact’s name and move it to its new position.
Select the contacts you want to remove from the group.

3. Tap Save.

Managing your contact groups

1. On the Groups tab, tap ☐ > Edit groups.

2. You can:
   - Rearrange the contact groups. Drag ☐ at the end of the group name to its new position.
   - Select the contact groups you want to remove.

3. Tap Save.

Private contacts

If you don’t want to show a contact’s name and photo on the lock screen when you have an incoming call, add the contact to your private contacts list.

Adding a contact to the private contacts list

On the People tab, press and hold the contact, and then tap Add to private contacts.

To view your private contacts list, on the People tab, tap ☐ > Manage contacts > Private contacts.
Organizing your private contacts

1. On the People tab, tap ☐️ > Manage contacts > Private contacts.

2. To add contacts to the private contacts list, tap ⊕, select the contacts you want to add, and then tap Save.

3. To remove private contacts from the list, tap ☐️ > Remove private contact, select the contacts you want to remove, and then tap Remove.
Email

Gmail

Viewing your Gmail Inbox

All your received email messages are delivered to your Inbox.

1. Open the Gmail app.
2. Do any of the following from your Inbox.
   - Tap an email message preview to read, forward, or reply to the message.
   - Open the slideout menu to change an inbox category such as Primary, switch to other Gmail™ accounts, or display by different email labels.
Tap the sender image or letter tile to select one or more messages or conversations. You can then tap the onscreen buttons at the top bar to archive, delete, or mark the selected messages or conversations.

Get help in using Gmail by tapping [Help].

Sending an email message in Gmail

1. In the inbox of the Gmail account you want to use, tap ✉️ (or tap ☐️ > Compose).

2. Fill in one or more recipients.
Want to loop in more recipients in a carbon copy (Cc) or blind carbon copy (Bcc) of the email message? Tap ☐ > Add Cc/Bcc.

3. Enter the email subject, and then compose your message.
4. If you want to attach a photo, video or file, tap ☐ > Attach file, tap the attachment source, and then select the files you want.
5. Tap ▶ to send.

Replying to or forwarding email messages in Gmail

1. In the Gmail inbox, tap the email message or conversation.
2. To reply to the sender, tap↩️. Or, tap ☐ and choose whether to Reply all or Forward.
3. Do one of the following:
   - If you’re replying to the sender or you selected Reply all, enter your reply message.
   - If you selected Forward, specify the message recipients.
4. Tap ▶ to send.

Tap Respond inline if you want to interleave your new message with the received email. But this removes any attachments or formatting in the original email message.
Checking your mail

The Mail app is where you read, send, and organize email messages from one or more email accounts that you’ve set up on HTC One.

1. Open the Mail app. The inbox of one of your email accounts appears.

2. Do any of the following:
   - Tap an email message to read.
   - To display email messages in another mail folder, tap 📄 > Folder, and then tap the folder you want to view.
   - To switch between email accounts or view email messages from all your accounts, tap ⌉.
To change an email account’s settings, select the account first and then tap ☰ > Settings.

Organizing your inbox
Do you have a big pile of email messages in your inbox? Organize your email messages into tabs and quickly find the messages you want.

1. Switch to the email account that you want to use.
2. In the inbox, tap ☰ > Edit tabs.
3. Select the tabs you want to add to the inbox.
4. To arrange the tabs, drag loid, and then move the tab to its new location.
5. Tap Done.
6. Swipe to the added tab to check your email messages.

Sending an email message

1. Open the Mail app.
2. Switch to the email account that you want to use.
3. Tap ✉.
4. Fill in one or more recipients.

Want to loop in more recipients in a carbon copy (Cc) or blind carbon copy (Bcc) of the email message? Tap ☰ > Show Cc/Bcc.
5. Enter the subject, and then compose your message.

6. Do any of the following:
   - Add an attachment. Tap ☐ and then choose what you want to attach.
   - Set the priority for an important message. Tap ☰ > Set priority.

7. Tap ⏯️.

💡 To save the email as draft and send it later, tap ☰ > Save. Or press <.

Resuming a draft email message

1. In an email account inbox, tap ☰ > Folder > Drafts.
2. Tap the message.
3. When you finish editing the message, tap ⏯️.

Reading and replying to an email message

1. Open the Mail app.
2. Switch to the email account you want to use.
3. In the email account inbox, tap the email message or conversation you want to read.
If you want to read a particular message inside an email conversation, tap ⊗ to expand the conversation, and then tap the email message.

4. Tap Reply or Reply All.

Tap ⚙️ for more actions for the email.

Quickly replying to an email message
You can quickly respond to a new email message from the Home screen or lock screen.

1. When you receive a new email message notification, slide the Notifications panel down.

2. On the email preview, tap Reply all.
   If you have several notifications and you don’t see the email options, expand the email preview by sliding two fingers apart on the notification.

3. Compose your reply message and tap ✉️.

Saving an image in an email message
Depending on your mail size limit settings, you may need to tap Display images to see images that are embedded in an email.

While viewing an email message, press and hold an embedded image, and then tap Save image. You’ll find the saved image under the Downloads folder.
You can also copy the image to the clipboard or set it as your wallpaper.

**Saving an email message in the Tasks app**

Save an email message in your Tasks list so you can remind yourself when to reply.

1. In an email account inbox, press and hold the email message, and then tap **Save as task**.
2. Enter the task details, and then tap **Save**.

---

**Managing email messages**

The Mail app provides easy ways to sort, move, or delete your email messages.

**Sorting email messages**

Customize how you sort your email messages.

In an email account inbox, tap :> **Sort**, and select from the sorting options.

**Moving email messages to another folder**

1. Switch to the email account you want to use.
2. Select the email messages you want to move.

   To select all, select one email message first, and then tap :> **Select all**.

3. Tap **Move to**, and then select a folder.
Deleting email messages

1. Switch to the email account you want to use.
2. Select the email messages you want to delete.

To select all, select one email message first, and then tap :> Select all.

3. Tap Delete.

Searching email messages

1. Tap 🔍.
2. If you want to refine or filter your search, tap 📚, check the search options, and then tap OK. For example, you can focus the search on a part of an email or filter email messages that have attachments or tagged as high priority.
3. In the search box, enter the words you want to search for.
4. Tap a result to open the email message.

Searching for emails from a contact

Do you remember the sender, but can’t find a particular email from him or her?

1. Switch to the email account you want to use.
2. Press and hold an email message from a contact.
3. Tap **Show all mail from sender**. A list of email messages from that contact appears.

**Working with Exchange ActiveSync email**

Enjoy the powerful email features of Microsoft Exchange ActiveSync right on HTC One. Flag important email messages, set your out of the office reply, or send invites to your next team meeting while you’re on the go.

**Flagging an email**

1. Switch to your Exchange ActiveSync account.
2. While viewing the inbox, tap the flag icon that appears beside an email message or conversation.

   To flag an email message inside a conversation, tap to expand the conversation, and then tap the flag icon of the email message.

**Setting your Out of the office status**

1. Switch to your Exchange ActiveSync account.
2. Tap  > **Out of the office**.
3. Tap your current office status, and then select **Out of the office**.
4. Set the dates and times.
5. Enter the auto-reply message.
6. If you want a different auto-reply message for recipients outside your organization, tap the **Send replies to external senders** option, and then enter the auto-reply message in the box.

7. Tap **Save**.

**Sending a meeting request**

1. Switch to your Exchange ActiveSync account.
2. Tap ☐ > **New meeting invitation**.
3. Enter the meeting details.
4. Tap **Save**. Or tap **Send** if you’ve invited people to the meeting.

**Adding an email account**

Set up additional email accounts such as another Microsoft Exchange ActiveSync account or an account from a Web-based email service or email provider.

If you’re adding a Microsoft Exchange ActiveSync or a POP3/IMAP email account, ask your network administrator or email service provider for additional email settings that you may need.

1. Open the Mail app.
2. Tap ☐ > **Add account**.
3. Select an email account type from the list of email providers. Otherwise, tap **Other (POP3/IMAP)**.
4. Enter the email address and password for your email account, and then tap **Next**.

Some email accounts allow you to set the sync schedule. You can use Smart Sync to save battery power. See **What is Smart Sync?** on page 218.

5. Enter a name for your email account, and then tap **Finish setup**.

---

**What is Smart Sync?**

Smart Sync automatically extends the sync time the longer the Mail app is inactive. Set your email account to Smart Sync when you don’t need to check new email messages frequently. Smart Sync helps save battery power.

If you want to receive email messages as they arrive, select another **Peak time sync** and **Off-peak sync** schedule in the email account’s **Sync, Send & Receive** settings.
Calendar

Viewing the Calendar

Use the Calendar app to view your events, meetings, and appointments. If you’ve signed into your online accounts, related events will also appear in Calendar.

1. Open the Calendar app.
2. Tap ▼, and then choose a calendar view.

💡 In any calendar view, return to the current date by tapping 📆.

Month view

In month view, you will see markers on days that have events. Upcoming events for the day are also shown at the bottom of the screen.

- Swipe left or right across the screen to view succeeding or previous months.
- Tap a day to view the events for that day.
- Press and hold a day to see more options.
Day and agenda views

Day view shows your day’s schedule and weather forecast for the next few days, while agenda view gives a quick glance of all your day’s events.

- Swipe left or right across the screen to view succeeding or previous days.
- Tap an event to view its details.
- If the event is a contact’s birthday or anniversary, tap it to send a greeting.

Need to see the event time in another time zone? In Day view, tap 🔄 > Select 2nd time zone > Choose location, and then enter the city name.

Week view

Week view displays a chart of the events of one week.

- Swipe left or right across the screen to view succeeding or previous weeks.
- Tap an event (shown as colored blocks) to view its details.
Scheduling or editing an event

You can create or edit events on HTC One, and also sync events with your Exchange ActiveSync calendar. You can also create, modify, and sync events with your Google calendar.

Editing events is not supported for all accounts.

1. Open the Calendar app.
2. On any Calendar view, do one of the following:

<table>
<thead>
<tr>
<th>Create an event</th>
<th>Tap ✋. Tap ⬇️, and then select the calendar you will add the event to.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edit an event</td>
<td>View an event, and then tap 📝.</td>
</tr>
</tbody>
</table>

3. Enter and set the event details.
4. To invite contacts from your Exchange ActiveSync account, tap 👥. You can also invite contacts from your Google account.
5. Tap Save.
   If you’ve invited people to the event, tap Send or Send update.
Checking your schedule for an event

Avoid juggling multiple meetings at the same time. In Calendar, you can check your appointments to see if a new event would conflict with your schedule.

1. When creating or editing an event, tap **Check calendar**.
2. Press and hold the event box, and then drag it to an available time slot.
3. Drag the top and bottom nodes to adjust the event’s time duration. You’ll see a message if there are conflicts with other scheduled events.
4. Tap **Done** to return to the event screen, and then save your event.

Choosing which calendars to show

1. In any calendar view, tap ⬇️ > **Accounts (All calendars)** or **Accounts (Multi-calendar)**.
2. Select or clear an account you wish to show or hide.
   If you have multiple calendars under an online account, tap ⚙️ to select the items to include.

- Calendars are synced on HTC One, even if they are hidden.
- You can also show or hide tasks that you’ve created on HTC One.
Sharing an event

You can share a calendar event as a vCalendar using Bluetooth or by sending it as a file attachment with your email or message.

1. Do one of the following:
   - While viewing an event, tap ✉️ > Share via.
   - In day, agenda or week view, press and hold an event and then tap Share via.

2. Choose how you want to send the event.

You can also forward accepted meeting invitations from your Exchange ActiveSync calendar. While viewing an event, tap ✉️ > Forward. Compose your email message, and then send it.

Accepting or declining a meeting invitation

Switch to Invites view to see meeting invitations which you have not yet accepted or declined.

You must set up an Exchange ActiveSync account to receive meeting invitations in Calendar.

1. Open the Calendar app.
2. Tap ⌚️ > Invites, and then tap a meeting invitation.
3. Accept, decline, or tentatively accept the invitation, or propose a new time.
Tap ☰ to choose from more options, such as moving the invitation to a folder.

If you need to cancel an accepted meeting invitation or propose a new time, view the event details in Calendar, and then tap *Response*.

**Dismissing or snoozing event reminders**

If you have set at least one reminder for an event, the upcoming event icon will appear in the notifications area of the status bar to remind you.

1. Slide the Notifications panel open.
2. If the notification shows that there are multiple reminders, tap it to see all the reminders. You can then choose to snooze or dismiss them.
3. If you see a single event notification, spread your two fingers on the notification to expand it. You can then:
   - Tap *Snooze* or *Dismiss*. Or drag the notification left or right to dismiss it.
   - Tap *Send mail* to send a quick response to the meeting attendees.

To edit the preset quick responses or add your own, open Calendar, and then tap ☰ > *Settings* > *Quick response*. 
If you don’t want to dismiss or snooze the calendar reminders, press ⬅ from the Notifications panel to keep them pending in the notifications area of the status bar.
Travel and maps

Location settings

Turning location services on or off

In order to find your location on HTC One, you need to enable location sources.

1. Go to Settings, and then tap **Location**.
2. Tap the **On/Off** switch to turn location services on and off.
3. Under Location sources, select the location mode you want. For example, for a better estimate of your location, choose **High accuracy**. To save battery power, choose **Battery saving**.

Turning off a location source (for example GPS) means no applications on HTC One will collect your location data through that location source. However, third party applications may collect — and HTC One may continue to provide — location data through other sources, including through Wi-Fi and signal triangulation.
Google Maps

About Google Maps

Google Maps™ lets you track your current location, view real-time traffic situations, and receive detailed directions to your destination. It also provides a search tool where you can locate places of interest or an address on a map, or view locations at street level.

- To find your location with Google Maps, you need to enable location sources.
- The Google Maps app does not cover every country or city.

Getting around maps

When you open Google Maps, you can easily find your location on the map or check out nearby places by panning and zooming in and out on the map.

1. Open the Maps app.
2. Tap 📍 to show your current location. The blue marker 🗺 or 🌐 shows your current location on the map.
3. Tap 🌟 to turn Compass mode on. In Compass mode, the map orientates itself depending on the direction you’re facing. To exit Compass mode, tap 🌟.
4. If you want to see more information overlaid on the map, tap 🌐, and then tap a map view such as Traffic or Public transit to toggle the view on and off.
Navigating the map

You can navigate the map using finger gestures.

- Slide your finger in any direction to pan.
- Double-tap the map or slide two fingers apart over an area to zoom in.
  To zoom in while holding the phone with one hand, double-tap with your thumb and hold the second tap, and then drag your thumb down.
- Double-tap the map with two fingers or slide two fingers together over an area to zoom out.
  To zoom out while holding the phone with one hand, double-tap with your thumb and hold the second tap, and then drag your thumb up.
- Press and hold an area with two fingers and then drag your fingers in a circular motion to rotate the map.
- Press and hold an area with two fingers and then swipe up to see an angled view of the map. Swipe down to return to overhead view.

Searching for a location

Use Google Maps to search for a location, such as an address or a type of business or establishment (for example, museums).

1. Open the Maps app.
2. Tap the search box and then enter the place you want to search for.
3. Tap the **Enter** key on the keyboard or tap a suggested search item. The first location on the search appears with a place marker 📍 and its info sheet displays at the bottom of the screen. All other search results are indicated by a red dot or a smart map icon.

![Map with location marker](image)

4. If there is more than one search result, tap ⬤ to view the search results list.

5. Tap the info sheet to check the address, get directions, see the location in Street View (if available), and more.

6. To check the next or previous location on the search, swipe the info sheet left or right.

To clear the map and search for another location, swipe the info sheet down (if it’s expanded), and then tap ✗.
Getting directions

Get detailed directions to your destination. Google Maps provides travel directions by car, public transit, bike, or foot.

1. Open the Maps app.
2. Tap 📍.
3. Choose how you want to get to your destination.
4. Use your current location as starting point, or tap My location to enter your starting point or select a location from your search history.
5. Tap Choose destination, and then enter or select your destination.

If you’re taking public transit, tap 🌅 to set the date and time of travel, or tap Options to set your route preferences.

6. Tap a route or transit option to view the directions on the map. You’ll also see the travel duration on the info sheet at the bottom of the screen.
7. Tap the info sheet to view the directions in a list.

When you’re finished viewing or following the directions, tap ✖ to reset the map. Your destination is automatically saved in the Google Maps history.
**HTC Car**

**On the road with HTC Car**

Now when you drive, you can easily use HTC One to reach your destination, keep you entertained, and help you stay in touch with the people that matter to you. Access music, phone calls, maps, and more with HTC Car.

1. Open the Car app.

- The first time you open HTC Car, you’ll be asked to accept the terms and conditions.

2. Swipe up or down to see what you can do in HTC Car.

- When using HTC Car, return to the main screen from any other screen by pressing 🔄.

Close HTC Car by pressing ⬅ from the main screen.

**Using voice commands in HTC Car**

Use your voice to control HTC Car.

1. In HTC Car, tap the screen with three fingers to activate voice command mode.
2. Do one of the following:

<table>
<thead>
<tr>
<th>Call someone</th>
<th>Say &quot;Call [person's name in phonebook]&quot;</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play music</td>
<td>Say &quot;Play [song title, album, artist name, or genre]&quot;</td>
</tr>
<tr>
<td>Find something on the map</td>
<td>Say &quot;Find [name of place, address, type of place]&quot;</td>
</tr>
</tbody>
</table>

You can also activate speak by:
- Tapping *Speak* on the main screen in HTC Car.
- Pressing the answer button on supported Bluetooth headsets.

---

### Finding places in HTC Car

1. In HTC Car, tap *Navigation*.
2. To search for a place, tap *Q* and enter a location in the search box.
3. To look up a previously searched for place, tap *Previous*.
4. To get directions for an upcoming event in Calendar, tap *Appointments* and then tap an upcoming appointment.
Exploring what’s around you

Feeling adventurous? With just a few taps, you can find interesting places around you quickly.

1. In HTC Car, tap **Navigation**.
2. Tap a category, for example **Restaurant** or **Parking** to see what’s available near you.
3. Tap **Q** to enter your own search keywords.

Playing music in HTC Car

1. In HTC Car, tap **Music**.
2. Swipe left or right to browse by category.
3. Tap **Q** to search your collection.
4. Tap an album, song, or playlist to listen to it.

Making phone calls in HTC Car

- Tap **Dialer** to open the dialpad.
- Tap **People** and then browse a category or search by entering a name.
- Tap **Speak** and say "Call" and the person’s name. For example, say "Call Jennifer Singer".
Handling incoming calls in HTC Car

When you receive an incoming call, you can easily answer or decline.

- If you hear a voice prompt, say "yes" or "no" to answer or decline a call.
- Tap Answer or Decline.

Customizing HTC Car

- To change the default behavior of HTC Car, tap Settings.
- To add more apps to HTC Car, tap + and select an app.

VZ Navigator

Using VZ Navigator

Get premium GPS voice navigations and 3D maps with spoken real-time traffic alerts. Find movie times, event info and gas stations. For more information about VZ Navigator, visit: www.verizonwireless.com/vznavigator.

1. Open the VZ Navigator app.
2. Tap Accept on the message box.
3. Select the options you want on the VZ Navigator setup screen, and then tap Accept.
4. Do any of the following:

- To use VZ Navigator, tap **Go To**. VZ Navigator provides maps, turn-by-turn 3D navigation, speech input and more so you can get to your destination on time. This is a subscribed service.
- To use VZ Navigator Maps, tap **Map**. VZ Navigator Maps lets you access free maps with traffic and satellite views and more. You can do a search for local gas prices and points of interest and share your location by phone, email, or social network.
Other apps

Using the Clock

Get more from the Clock app than just the regular date and time. Use HTC One as a world clock to see the date and time in cities across the globe. You can also set alarms or track your time using the stopwatch or timer.

Setting the date and time manually

1. Open the Clock app.
2. On the World Clock tab, tap ☀️ > Local time settings.
3. Clear Automatic date & time and Automatic time zone, and then set the time zone, date, and time as required.

💡 To display military time, choose the Use 24-hour format option.

Setting an alarm

You can set up one or more alarms.

1. Open the Clock app.
2. On the Alarms tab, select the check box of an alarm and then tap that alarm.
3. Under Set alarm, use the scroll wheels to set the alarm time.
4. If you want the alarm for multiple days, tap Repeat.
5. Tap Done.

- To turn off an alarm, clear the check box of that alarm.
- If you need to set more than three alarms, tap +.

**Checking Weather**

Use the Weather app and widget to check the current weather and weather forecasts for the next few days. In addition to your current location, you can view weather forecasts for other cities around the globe.

1. Tap the Weather Clock widget on your Home screen to open the Weather app. You’ll see the weather for different cities, including where you are.
2. Tap a city to view weather information.
3. Swipe to the Hourly and Forecast tabs to view the forecast in your selected location.
4. To check the weather in other cities, tap ✓, and then select the city you want.
5. To add more cities, tap + and then enter the location.

Your settings in the Weather app also control the weather information that is shown in the Clock and Calendar.
Taking notes

Use Notes to jot down ideas, questions, and everything else. Type in text, record audio, attach photos and documents, and even link your notes to a meeting event in Calendar.

The first time you open the Notes app, you can take a quick tour and set up your Evernote® account. If you choose to skip this, you can log in to Evernote later in the Accounts & sync settings.

Evernote is a third-party app and is not provided by or associated with HTC Corporation.

Creating a notebook

1. Open the Notes app.
2. On the Notes main screen, tap ▼ to open a selection menu, and then tap New notebook.
3. Type in a notebook title.
4. Tap Local notebook to save the notebook on HTC One or tap Synchronized notebook to sync your notes with your Evernote account.
5. Tap Create.

To open or switch to another notebook, simply tap ▼ again, and then tap a notebook name.
Composing a note

1. With a notebook opened, tap +.
2. Type in a note title.
3. Compose your note:
   - Tap on the note, and then start typing in your text.
   - Tap ● to start audio recording. Tap ■ to stop recording.
   - Tap ✎ > Attach and choose a file type.
   - Tap ✑ to create a drawing and insert it in your note.
   - Tap ✑ to take a photo and insert it in your note.
   - To link a note to an event, tap ✎ > Calendar.

To resize the photo, image, or drawing that you’ve attached to your note, press and hold the item, and then tap Resize.

4. Tap ✎ > Save.

Creating a drawing

You can create a drawing, scribble, or illustration and include it in your note.

1. With a note opened, tap ✑.
2. Tap ✅ and choose a pen stroke, color, and thickness.
3. Draw on the blank area using your fingertip.
4. Tap ↩️ or ↭ to undo or redo the last action.
5. To insert the drawing in your note, tap Done.

Copying and pasting an image
In apps such as Internet, you can select and copy an image and paste it in the Notes app.

1. While browsing a webpage, press and hold an image.
2. From the menu, tap Copy image. The selected image is then copied to the clipboard.
3. While composing or editing a note, press and hold where you want to paste the image.
4. Tap Paste.

Playing an audio recording in Notes
After recording a meeting, you can listen to the audio clip to review key points. If you took notes while audio recording, ‘timemarks’ (small colored nodes in the audio bar) are added to pin your notes within the audio recording’s time frame.

1. Open a note where you have recorded a voice clip.
2. Tap ▶️ to play the audio recording.
3. Tap ▶ or ◀ to go to the next or previous timemark. When you’re moving from one timemark to another, you’ll see a note thumbnail for a quick preview of what you noted down while recording.

💡 You can also tap a particular item on your note to jump to its timemark and hear the audio you’ve recorded at that time.

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**Syncing notes**

You can choose whether to automatically or manually sync your notes between HTC One and your Evernote account on the Web.

📝 You need to log in to your Evernote account from HTC One to start syncing notes.

1. Open the Notes app.
2. To manually sync notes, tap ⌘ on the All notes screen, and then tap Sync.
3. To set Notes to automatically update, tap ⌘ on the All notes screen, and then tap **Settings > Accounts & sync**.
4. Tap your Evernote account, and then customize your sync settings.
Keeping track of your tasks

Use the Tasks app to organize and track to do and task lists. Create tasks on your phone or sync them with your Microsoft Exchange ActiveSync account. You can also sync tasks with your Google account. You can even choose to see your tasks in the Calendar app.

Creating a task

1. Open the Tasks app.
2. To select the task account where you want to create the task, tap ▼.
3. Tap +, and then enter the task details.
   
   Tasks created under My tasks can be linked to a contact (tap ⌁) or to a location (tap ⬤).

4. Tap Save.

Managing tasks

1. Go to the list that contains the task.
2. In the list of tasks, you can:
   - Tap the check box next to the task to mark a task complete.
   - Press and hold a task to delete, postpone, or move it to another list.
   - Tap ⌁ to view completed tasks, sort them, and more.
Managing task lists

1. In the Tasks app, tap ☰ > Manage lists.
2. From here, you can:
   - Tap a list to show all tasks under that list.
   - Tap + and choose an account to create a list.

You can’t create lists for Microsoft Exchange ActiveSync accounts.

- Tap ⋯ to rename or delete a list.

Some lists can’t be deleted.

Kid Mode

Worried that your kids might wander off to inappropriate web sites or mess with your important work files while using HTC One? Use Kid Mode® to let your children enjoy fun and age-appropriate games and more, while helping to protect your important data from accidental deletion. To learn more about Kid Mode, visit www.zoodles.com.

Creating a child profile

1. Open Parent Dashboard from the All Apps screen. The first time you use Kid Mode, you need to create or sign in to your account.
2. Tap the default name at the top of the screen, and then tap **Add Child**.

3. Fill out the information on the screen and then tap **Save**.

---

**Switching to Kid Mode**

1. Open the Kid Mode app.
2. If prompted, follow the instructions on the screen to set a child lock.
3. On the Zoodles® main screen, tap the profile that you created for your child.
4. Tap the icons to access games and apps, play recorded storybook readings, and more.

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**Setting child-accessible apps in Kid Mode**

When in Kid Mode, you can choose which apps on HTC One your child will have access to.

1. Open **Parent Dashboard** from the All Apps screen. You can also go to Parent Dashboard from **Settings > Security > Kid Mode**.
2. Confirm your action by entering the required information.
3. Under Basic Features, tap **Apps**. You’ll see a list of apps installed on HTC One.
4. Tap the check option beside the app that you want your child to be able to use in Zoodles.
Want to receive or block incoming calls while in Kid Mode? Tap 🔄 > Device Options, and then select or clear the Allow Incoming Calls option.

Closing Kid Mode

On the Zoodles main screen, tap 🕳️ and then confirm your action by entering the required information.
Internet connections

Data connection

When you turn on HTC One for the first time, it will be automatically set up to use the mobile network of Verizon Wireless (if the micro SIM card is inserted).

Turning the data connection on or off

Turning your data connection off saves battery life and money on data charges.

1. With two fingers, swipe down from the status bar to open Quick Settings.

2. Tap the Mobile data tile to turn the data connection on and off.

If you don’t have the data connection turned on and you’re also not connected to a Wi-Fi network, you won’t receive automatic updates to your email, social network accounts, and other synced information.
Turning data roaming on or off

Connect to Verizon Wireless partner networks and access data services when you’re out of Verizon Wireless coverage area.

Using data services while roaming is not part of your subscribed monthly data access allowance. Check with Verizon Wireless for data roaming rates before you enable data roaming.

1. Go to Settings.
2. Tap Mobile data > Data roaming, and then select a data roaming option.

Select the Data roaming sound option if you’d like HTC One to play a sound so you’ll know when it’s connecting to a roaming network.

Managing your data usage

If you’re on a limited data allowance, it’s important to keep track of the activities and apps that usually send and receive data, such as browsing the web, syncing online accounts, and sending email or sharing status updates.

Here are some other examples:

- Streaming web videos and music
- Playing online games
- Downloading apps, maps, and files
- Refreshing apps to update info and feeds
- Uploading and backing up your files to your online storage account
- Using HTC One as a Wi-Fi hotspot
- Sharing your mobile data connection by USB tethering

To help you save on data usage, connect to a Wi-Fi network whenever possible and set your online accounts and emails to sync less frequently.

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**Keeping track of your data usage**

Monitor your data usage to help prevent going over your monthly data allowance.

Data usage measured by HTC One may differ from, and be less than, your actual data usage.

1. Go to Settings, and then under Wireless & networks, tap **More**.
2. Tap **Data usage**.
3. On the Mobile tab, select **Limit mobile data usage** and tap **OK** to automatically disable your data connection when you reach the set limit.
4. Drag the upper LIMIT line to set your monthly data limit.
5. Select **Alert me about data usage**, and then drag the lower ALERT line to set an alert before you reach your monthly data limit.
6. Tap **Reset data usage**, and then set the day of the month when your usage cycle resets. This date is usually the start of your monthly billing cycle.
7. Drag the vertical line markers to see how much data you’ve used during a particular time interval.
If you’re connecting HTC One to another portable Wi-Fi hotspot, tap \( \text{More} > \text{Mobile hotspots} \) to restrict background data from downloading that may incur extra data fees.

**Viewing the data usage of apps**

1. Go to Settings, and then under Wireless & networks, tap More.
2. Tap Data usage.
3. On the Mobile tab, drag the vertical line markers to see how much data you’ve used during a particular time interval.
4. Scroll down the screen to see a list of apps and their data usage info.
5. Tap an app to see more details.

**Wi-Fi**

To use Wi-Fi, you need access to a wireless access point or “hotspot”.

The availability and strength of a Wi-Fi signal varies depending on objects the Wi-Fi signal has to pass through (such as buildings or a wall between rooms).

**Turning Wi-Fi on**

1. With two fingers, swipe down from the status bar to open Quick Settings.
2. Tap the **Wi-Fi** tile to turn Wi-Fi on.
3. Tap **•••** to see a list of detected wireless networks.

- To manually scan for Wi-Fi networks, tap **••• > Scan**.
- If the wireless network that you want is not listed, tap **••• > Add network** to manually add it.

## Connecting to a Wi-Fi network

1. Turn Wi-Fi on, and check the list of detected Wi-Fi networks. See [Turning Wi-Fi on on page 249](#).
2. Tap a Wi-Fi network you want to connect to.
3. If you selected a secured network, enter the network key or password.
4. Tap **Connect**. You’ll see the Wi-Fi icon 🌐 in the status bar when connected.

## Disconnecting from the current wireless network

1. With two fingers, swipe down from the status bar to open Quick Settings.
2. If Wi-Fi connection is off, tap the **Wi-Fi** tile to turn it on.
3. Tap **•••**. Detected Wi-Fi networks will be listed.
4. Tap the wireless network that HTC One is connected to, and then tap Disconnect.

If you want to remove the settings for this network, press and hold the network name, and then tap Forget network.

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**Connecting to a different Wi-Fi network**

1. With two fingers, swipe down from the status bar to open Quick Settings.

2. If Wi-Fi connection is off, tap the Wi-Fi tile to turn it on.

3. Tap ... Detected Wi-Fi networks will be listed.

   To manually scan for available Wi-Fi networks, tap : > Scan.

4. Tap a Wi-Fi network to connect to it.

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**Wi-Fi Enhanced Connectivity**

When you open an app that needs Internet connection, HTC One automatically scans for available Wi-Fi networks when Wi-Fi is on.

- Connecting to the Internet using Wi-Fi helps prevent you from going over your subscribed monthly data allowance while using data applications.

- When prompted, tap a Wi-Fi network to connect to, and then tap Connect. If you selected a secured network, you’ll be asked to enter the network key or password.
If you don’t want to connect to a Wi-Fi network, tap Do not use Wi-Fi but remind me later.

Turning off Wi-Fi Enhanced Connectivity

1. Go to Settings, and then tap Wi-Fi.
2. Tap > Advanced, and then clear the Notify me option.

Connecting to VPN

Add virtual private networks (VPNs) so you can connect and access resources inside a local network, such as your corporate network. Before you can connect to your organization’s local network, you may be asked to:

- Install security certificates
- Enter your login credentials
- Download and install a required VPN app on HTC One

Contact your network administrator for details. Also, HTC One must first establish a Wi-Fi or data connection before you can start a VPN connection.
Adding a VPN connection

You must first set a lock screen PIN or password before you can use credential storage and set up the VPN.

1. Go to Settings, and then under Wireless & networks, tap More.
2. Tap VPN > Add VPN profile.
3. Enter the VPN settings and set them up according to the security details your network administrator gave you.
4. Tap Save.

Connecting to a VPN

1. Go to Settings, and then under Wireless & networks, tap More.
2. Tap VPN.
3. Tap the VPN that you want to connect to.
4. Enter your log in credentials, and then tap Connect. When you’re connected, the VPN connected icon appears in the notification area of the status bar.

You can then open the web browser to access resources such as your corporate network intranet.
Disconnecting from a VPN

1. Slide the Notifications panel open.
2. Tap the VPN notification, and then tap **Disconnect**.

Using HTC One as Mobile Hotspot

Share your data connection with other devices using Mobile Hotspot.

- Make sure the data connection is turned on.
- Mobile Hotspot is included with Share Everything plans. If you don’t have a Share Everything plan and want to add Mobile Hotspot subscription, contact Verizon Wireless for details.

1. Go to Settings, and then under Wireless & networks, tap **More**.
2. Tap **Mobile network sharing**.
3. Tap the Mobile Hotspot On/Off switch to turn it on.
   The first time you turn on the mobile hotspot, you’ll need to set it up.
4. Enter a hotspot name or use the default.
5. Enter a password or use the default.
The password is the key other people need to enter on their device so they can connect and use HTC One as a wireless router.

To help minimize security risks, use the default security settings and set a strong and unique password.

HTC One is ready to be used as Mobile Hotspot when you see 📱 on the status bar.

Devices connected to your Mobile Hotspot use data from your subscribed data plan.

**Sharing your mobile data connection by USB tethering**

No Internet connection available for your computer? No problem. Use the data connection of HTC One to connect to the Internet.

- To make sure that the USB drivers for HTC One are up-to-date, install the latest version of HTC Sync Manager on your computer.
- Mobile Broadband Connect is a subscribed service. Contact Verizon Wireless for details.
- Make sure that mobile data is turned on.

1. Go to Settings, and then under Wireless & networks, tap More.
2. Tap Mobile network sharing.
3. Tap USB network setting, and then select Mobile Broadband Connect.
4. Connect HTC One to your computer using the provided USB cable. The next time HTC One connects to a computer, it will remember your settings.

💡 If you often switch between Mobile Broadband Connect and Internet pass-through, select **Smart network sharing** to automatically turn on the connection type you need whenever you connect HTC One with your computer.
Turning Bluetooth on or off

1. With two fingers, swipe down from the status bar to open Quick Settings.
2. Tap the Bluetooth tile to turn Bluetooth on or off.
3. Tap ⋮ to see a list of available devices.

Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

Connecting a Bluetooth headset

You can listen to music over a Bluetooth A2DP stereo headset, or have hands-free conversations using a compatible Bluetooth headset.

Before you connect your headset, make it discoverable so HTC One can find it. Refer to your headset manual for details.

1. Turn Bluetooth on and check the list of available devices.
   See Turning Bluetooth on or off on page 257.
2. If you don’t see your headset listed, tap **Scan for devices** to refresh the list.

3. Tap the name of your headset in the Available Devices section. HTC One pairs with the headset and the headset connection status is displayed in the Paired Devices section.

4. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

When the Bluetooth headset is connected, you’ll see ![Bluetooth icon] in the status bar.

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**Reconnecting a Bluetooth headset**

Normally, you can easily reconnect your headset by switching on Bluetooth on HTC One, and then turning on the headset. However, you might have to connect manually if your headset has been used with another Bluetooth device.

1. Turn Bluetooth on and check the list of paired devices.  
   See **Turning Bluetooth on or off** on page 257.

2. Tap the headset’s name in the Paired Devices section.

3. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

If you still cannot reconnect to the headset, follow the instructions in **Unpairing from a Bluetooth device** on page 259, and then follow the steps under **Connecting a Bluetooth headset** on page 257.
Unpairing from a Bluetooth device

1. Turn Bluetooth on and check the list of paired devices. See Turning Bluetooth on or off on page 257.
2. In the Paired devices section, tap 📡 next to the device to unpair.
3. Tap Unpair.

Receiving files using Bluetooth

HTC One lets you receive various files with Bluetooth, including photos, music tracks, contact info, calendar events, and documents such as PDFs.

Refer to the device’s documentation for instructions on sending information over Bluetooth.

1. Turn Bluetooth on. See Turning Bluetooth on or off on page 257.
2. On the sending device, send one or more files to HTC One.
3. If asked, accept the pairing request on HTC One and on the sending device. You may also be prompted to enter the same passcode or confirm the auto-generated passcode on both devices. You’ll then get a Bluetooth authorization request.
4. Tap Pair.
5. When HTC One receives a file transfer request notification, slide the Notifications panel down, tap the incoming file notification, and then tap Accept.
6. When a file is transferred, a notification is displayed. Slide the Notifications panel down, and then tap the relevant notification to view the file.

7. You can also tap ☘️ > Show received files to view files received via Bluetooth.
Using NFC

With built-in NFC (near field communication) on HTC One, you can share content to another NFC-capable mobile device in an instant.

NFC may not be available in some phones.

Beam webpages, photos, contact information, and more by holding HTC One and the other device back to back.
You can also use NFC for contactless payment. Contact Verizon Wireless to find out about the availability of NFC payment services.

Turning NFC on or off

1. Go to Settings, and then under Wireless & networks, tap More.
2. Tap NFC.
3. Tap the NFC On/Off switch to turn it on and off.
Beaming content

Make sure that both devices are unlocked and have NFC turned on. If the other device has an Android Beam™ option, make sure it is also turned on.

1. While viewing the content that you want to share, hold HTC One and the other phone back to back.
Make sure that the NFC area (shaded part) of HTC One and the other phone’s NFC area are close to one another. Experiment by slightly moving the phones until a connection is made.

2. Tap the screen.

The shared content appears on the other screen. For some items that you’ve shared (such as contact information), additional instructions on how to save the item will appear on the receiving device.
Settings and security

Airplane mode

When you enable Airplane (Flight) mode, all wireless radios on HTC One are turned off, including the call function, data services, Bluetooth, and Wi-Fi.

When you disable Airplane mode, the call function is turned back on and the previous state of Bluetooth and Wi-Fi is restored.

- You can manually turn Bluetooth and Wi-Fi back on after enabling Airplane mode.
- If USB tethering is turned on, enabling Airplane mode turns it off. You need to manually turn USB tethering on after you disable Airplane mode.

Do any of the following to turn Airplane mode on or off:

- Press and hold POWER, and then tap **Airplane mode**.
- With two fingers, swipe down from the status bar to open the Quick Settings panel. Tap the **Airplane mode** tile to turn airplane mode on or off.

When enabled, the Airplane mode icon 🚬 is displayed in the status bar.
Do not disturb mode

Use Do not disturb mode to reject calls, and silence audible alerts and notifications, but still want to have a data connection available.

1. Go to Settings, and then tap Sound.
2. Tap the Do not disturb On/Off switch to turn it on and off.
3. Tap Do not disturb to set when you want Do not disturb to turn off, or to allow the Clock app alarm and timer sounds to play when Do not disturb is on.

The Do not disturb icon 🗝️ will appear in the notifications area of the status bar. Even when Do not disturb mode is on, you’ll still see notification icons in the status bar to alert you of missed calls, new messages, calendar events, alarms, and other notifications.

Allowing incoming calls to bypass Do not disturb mode

Add important contacts to an exceptions list so that you can still receive their calls even when Do not disturb mode is on.

1. Go to Settings, and then tap Sound.
2. Tap Do not disturb.
3. Tap Do not disturb exceptions and then tap ☑.
4. Choose whether to select contacts or groups to add to the exceptions list.
5. Select the checkbox to allow incoming calls from contacts on the exceptions list.
To remove contacts or numbers from the exceptions list, tap ☞ > Remove contact.

---

**Setting a Do not disturb schedule**

You can schedule when you want Do not disturb to turn on. For example, if you can set it to turn on during a weekly meeting.

1. Go to Settings, and then tap **Sound**.
2. Tap **Do not disturb**.
3. Tap **Do not disturb schedule** and then tap ☞.
4. Set the start and end times for the schedule.
5. To have the schedule repeat on specific days, tap **Repeat** and select which days you want it to occur.
6. To select which contacts will be allowed to reach you when the Do not disturb schedule is active, tap **Contacts to allow calls**.
7. Tap **Done**.

The schedule will be listed on the Do not disturb schedule screen.
Calendar events that have Do not disturb enabled will also be listed on the Do not disturb schedule screen.

**Scheduling when to turn data connection off**

To help conserve power and data usage, you can set a time period when the data connection will automatically turn off during low peak times. This takes effect after the screen has been off for 15 minutes and there's no network activity (no downloads, streaming, or data usage).

1. Go to Settings, and then tap **Power**.
2. Tap **Sleep mode**.
3. To manually change the settings, clear **Learn sleep time automatically** if it’s selected.
4. Under Sleep time, choose the start and end time when data connection is disabled.
5. Tap the Sleep mode **On/Off** switch to turn it on.
The data connection resumes when you switch the screen back on.

**Automatic screen rotation**

Automatic rotation is not supported in all applications.

1. Go to Settings, and then tap **Display, gestures & buttons**.
2. Select or clear the **Auto-rotate screen** option to turn it on or off.

**Setting when to turn off the screen**

After a period of inactivity, the screen turns off to conserve battery power. You can set the idle time before the screen turns off.

1. Go to Settings, and then tap **Display, gestures & buttons**.
2. Tap **Screen timeout**, and then tap the time before the screen turns off.

**Screen brightness**

1. Go to Settings, and then tap **Display, gestures & buttons**.
2. Tap **Brightness**.
3. With the **Automatic brightness** option selected, drag the slider to set the maximum brightness level. This sets a limit on how bright the screen will be when **Automatic brightness** is selected.
4. To set the brightness manually, clear the **Automatic brightness** option, and then drag the brightness slider to the left to decrease or to the right to increase the screen brightness.

**Changing the display font**

You can change the font style and size of the display font.

1. Go to Settings, and then tap **Display, gestures & buttons**.
2. Tap **Font style** and choose one of the built-in fonts or tap **Get fonts online** to go online and download new fonts.
3. Tap **Font size** to choose the size of the font.

**Touch sounds and vibration**

Some people like the sound or vibration feedback they get when touching the screen, and some don’t. You can turn on or off various types of touch sounds and vibration on HTC One.

- Touch tones when tapping the phone dial pad
- Touch sounds when tapping onscreen items
- Screen lock sounds
- Pull-to-refresh sounds
- Vibration when pressing hardware buttons
- Touch sound and vibration when tapping the HTC Sense keyboard
Turning touch sounds and vibration on and off

1. Go to Settings, and then tap **Sound**.
2. Under System, select the option you want to turn on or off.

Turning off keyboard sounds and vibration

1. Go to Settings, and then tap **Language & keyboard**.
2. Tap **HTC Sense Input**.
3. Tap **Sound feedback** and then select **None** to turn off keyboard sounds.
4. Clear the **Vibration feedback** option to turn off keyboard vibration.

Changing the display language

Changing the language adjusts the keyboard layout, date and time formatting, and more.

1. Go to Settings, and then tap **Language & keyboard**.
2. Tap **Language**, and then choose the language you want to use.
Accessibility settings

Use these settings when you’ve downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.

1. Go to Settings, and then tap Accessibility.
2. Choose the settings you want.

Turning Magnification gestures on or off

If you’re visually impaired or would just like to get a closer view of what’s on the screen, use Magnification gestures to enlarge portions of your phone’s screen.

1. Go to Settings, and then tap Accessibility.
2. Tap Magnification gestures, and then tap the On/Off switch to turn it on or off.

Follow the onscreen instructions to learn how to use Magnification gestures.
Working with certificates

Use client and Certificate Authority (CA) digital certificates to enable HTC One to access VPN or secured Wi-Fi networks, and also to provide authentication to online secure servers. You can get a certificate from your system administrator or download it from sites that require authentication.

Some apps such as your browser or email client let you install certificates directly in the app. See the app’s help for details.

Installing a digital certificate

You must set a lock screen PIN or password before installing a digital certificate.

1. Save the certificate file in the root folder on HTC One.
2. Go to Settings, and then tap Security.
3. Tap Install from phone storage.
4. If you have more than one certificate in the root folder, select the certificate you want to install.
5. Enter a name for the certificate and tap OK.
Assigning a PIN to the micro SIM card

You can help to protect the micro SIM card by assigning a PIN (personal identification number) that you enter before accessing the micro SIM.

When you’re prompted to enter the default SIM PIN, enter 1111.

1. Go to Settings, and then tap Security.
2. Tap Set up SIM card lock, then select Lock SIM card.
3. Enter the default PIN of the micro SIM card, and then tap OK.
4. To change the micro SIM card PIN, tap Change SIM PIN.

Restoring a micro SIM card that has been locked out

If you enter the wrong PIN more times than the maximum number of attempts allowed, the micro SIM card will become “PUK-locked.”

You need a PUK code to restore access to HTC One. Contact Verizon Wireless for this code.

1. On the Phone dialer screen, enter the PUK code, and then tap Next.
2. Enter the new PIN you want to use, and then tap Next.
3. Enter the new PIN again, and then tap OK.
Disabling an app

Apps, even if not used often, may be running in the background and downloading data. If an app cannot be uninstalled, you can disable it.

1. Go to Settings, and then tap **App manager**.
2. Swipe to the All tab.
3. Tap the app, and then tap **Disable**.

Lock screen notifications

Choose the types of notifications to show or hide on the lock screen.

1. Go to Settings, and then tap **Security**.
2. Under Lock screen, tap **Notification settings**.
3. Choose whether to show or hide notifications such as missed calls and text messages.

Hiding the caller from the lock screen

You can prevent the names and photos of incoming callers from appearing on the lock or security screens.

- The caller must be in your private contacts list.

1. Go to Settings, and then tap **Security**.
2. Under Lock screen, select **Incoming phone calls**.

## Setting a screen lock

Help protect your personal information and help prevent others from using HTC One without your permission.

Choose to set a screen lock pattern, numeric PIN, or other means of securing your phone. You’ll be asked to unlock the screen every time HTC One is turned on or when it’s idle for a certain period of time.

1. Go to Settings, and then tap **Security**.
2. Tap **Screen lock**.
3. Select a screen lock option and set up the screen lock.
4. Tap **Lock phone after**, then specify the idle time before the screen is locked.

💡 You can also clear **Make pattern visible** or **Make passwords visible** if you don’t want your screen lock to display as you enter it onscreen.

## Setting up face unlock

Set up face unlock if you want to unlock HTC One using the front camera.

1. Go to Settings, and then tap **Security**.
2. Tap **Screen lock > Face Unlock**.
3. Tap **Set it up** and follow the onscreen instructions.
4. Choose a backup unlock method to use in case the phone doesn’t recognize you.

5. Tap Lock phone after, and then specify the idle time before the screen is locked.

To help make face unlock more reliable and more secure, you can:

- Tap Improve face matching to train HTC One to recognize your face in different situations, such as when you’re wearing glasses or sporting a beard.
- Select the Liveness check option and you will be asked to blink to unlock the screen.

### Bypassing the lock screen

If you’ve set a screen lock for HTC One, you can just skip the lock screen and go straight to the security screen for unlocking HTC One.

1. Go to Settings, and then tap Security.
2. Select the Bypass lock screen on wake option.
Navigating HTC One with TalkBack

Use TalkBack if you need to navigate HTC One by spoken feedback. When you touch the screen, HTC One vibrates and gives you an audible response so you know what you are touching.

Not all languages are supported.

Turning TalkBack on

1. Go to Settings, and then tap Accessibility.
2. Tap TalkBack, and then tap the On/Off switch.
3. Read the TalkBack disclaimer and then tap OK. You’ll be prompted to enable Explore by touch, which provides an audible description of what you’re touching on the screen.

A short tutorial explaining how to use TalkBack will begin playing after you turn on TalkBack.

TalkBack works best if you turn off auto-rotate and turn on Explore by touch.
Using TalkBack gestures

When TalkBack is turned on and the Explore by touch setting is selected, the regular touch gestures are replaced by the TalkBack gestures.

Media gestures such as 3-finger swiping may not be available when TalkBack gestures are enabled.

Do one of the following:

<table>
<thead>
<tr>
<th>Action</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open an item</td>
<td>1. Drag your finger on the screen to find and select the item.</td>
</tr>
<tr>
<td></td>
<td>2. Double-tap anywhere on the screen to open the item.</td>
</tr>
<tr>
<td>Move an item</td>
<td>1. Drag your finger on the screen to find the item.</td>
</tr>
<tr>
<td></td>
<td>2. Double-tap anywhere on the screen, but don’t lift your finger on the second tap.</td>
</tr>
<tr>
<td></td>
<td>3. Drag the item to a new spot and then lift your finger.</td>
</tr>
<tr>
<td>Scroll through a screen</td>
<td>Use two fingers to swipe up, down, left or right.</td>
</tr>
<tr>
<td>Unlock the lock screen</td>
<td>Use two fingers to swipe up from the bottom of the screen.</td>
</tr>
<tr>
<td>Open the Notifications panel</td>
<td>Use two fingers to swipe down from the top of the screen.</td>
</tr>
</tbody>
</table>
Assigning TalkBack shortcuts

TalkBack has customizable gestures that can be used to open the Notifications panel, view recent apps, access TalkBack controls, and more.

The steps below are described using the regular gestures. Use the corresponding TalkBack gestures if you already have TalkBack turned on.

1. Go to Settings, and then tap Accessibility.
2. Tap TalkBack, and then tap Settings > Manage gestures.
3. Tap any of the shortcut gestures, and then select an action.

Using TalkBack context menus

TalkBack has context menus for controlling continuous reading and global TalkBack controls. These menus can be accessed using TalkBack shortcut gestures.

1. Turn TalkBack on.
2. Do one of the following:
   - To open the continuous reading menu, use one finger to swipe up and right in one continuous movement.
   - To open the global context menu, use one finger to swipe down and right in one continuous movement.
If you already changed the TalkBack shortcut gestures, check your TalkBack settings for the appropriate gesture.

3. Press and hold anywhere on the screen.
4. Drag your finger around the screen to explore the options.

To cancel an action, drag your finger to your starting position.

---

**Changing the TalkBack reading speed**

The steps below are described using the regular gestures. Use the corresponding TalkBack gestures if you already have TalkBack turned on.

1. Go to Settings, and then tap *Accessibility*.
2. Tap *Text-to-speech output > Speech rate*.
3. Select a speech rate.

You can test the speech rate by tapping *Listen to an example*.

---

**TalkBack language settings**

1. Go to Settings, and then tap *Accessibility*.
2. Tap Text-to-speech output > Google Text-to-speech Engine, and do one of the following:

<table>
<thead>
<tr>
<th>Select a different language</th>
<th>Tap Language.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install a language</td>
<td>Tap Install voice data and tap the language you want. After the language is downloaded and installed, press &lt; twice, and then tap Language.</td>
</tr>
</tbody>
</table>

3. Select the language you want to use.

Not all languages are supported.
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